Public Schools Insurance Authority

## Premium Billing and Bill Reconciliation

## TRAiNiNG

## Today's Objectives

By the end of today's session, you should be able to:

- Read the PDF version of the bill
- Identify transactions that create the bill
- Reconcile the bill, track changes and identify errors
- Comprehend deadlines to avoid penalties
- Use available resources


## Monthly Premium Bill <br> How to Read PDF Version of the Bill

|  |  | New Mexico Public Schools Insurance Authority <br> Erisa Administrative Services, Inc.; Santa Fe, NM 87504 (800) 233-3164 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 1 |  | EASI |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0555 - SAMPLE PUBLIC SCHOOL |  | Billing for May 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Your Erisa Contact is Michelle Aragon |  |  |
| So |  |  | Medical |  |  | Dental |  |  | Vision |  |  | Voluntary Life |  |  |  | $\begin{aligned} & \text { Long-Term } \\ & \text { (Disabily) } \end{aligned}$ |  | \$ Subtotal | Basic Life |  | Total \$ <br> Premium | $\begin{gathered} \text { Employee } \\ \text { Date of } \\ \text { Bith } \\ \hline \end{gathered}$ | Salary |
| Security Number | Employee Name Last; First Middle | For Month | $\begin{aligned} & \hline \text { Car } \\ & \text { rier } \end{aligned}$ | $\begin{array}{\|l\|} \hline \mathrm{Cv} \\ \mathrm{rg} \\ \hline \end{array}$ | Premium | $\begin{array}{l\|} \hline \text { Car } \\ \text { rier } \\ \hline \end{array}$ | $\begin{array}{\|l\|} \hline \mathrm{Cv} \\ \mathrm{rg} \\ \hline \end{array}$ | Premium | $\begin{aligned} & \hline \mathrm{Car} \\ & \text { rier } \\ & \hline \end{aligned}$ | $\begin{array}{\|l\|} \hline \mathrm{Cv} \\ \mathrm{rg} \\ \hline \end{array}$ | Premium | Plan |  | $\operatorname{lan} 1$ | Premium | Plan | Premium |  | Amount | Premium |  |  |  |
|  |  | 5/2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 50,000 | 5.26 | 5.26 | Dec 1991 | 30,420 |
|  |  | 5/2021 | BCHI | EE | 765.74 | UCDc | EE | 28.60 | DV | EE | 6.26 |  |  |  |  |  |  | 800.60 | 50,000 | 5.26 | 805.86 |  | 44,200 |
|  |  | 5/2021 | PRSL | EE | 451.26 |  |  |  |  |  |  |  |  |  |  | 30D | 26.64 | 477.90 | 50,000 | 5.26 | 483.16 |  | 55,120 |
|  |  | 5/2021 |  |  |  |  |  |  |  |  |  |  |  |  |  | 30D | 21.74 | 21.74 | 50,000 | 5.26 | 27.00 |  | 44,980 |
|  |  | 5/2021 | PRSL | EE | 451.26 | UCDb | EE | 14.32 |  |  |  | 3 X | 29 |  | 8.10 | 30D | 21.36 | 495.04 | 50,000 | 5.26 | 500.30 |  | 44,200 |
|  |  | 5/2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 50,000 | 5.26 | 5.26 |  | 21,476 |
|  |  | 5/2021 | PRSH | EE | 619.24 | UCDc | EE | 28.60 | DV | EE | 6.26 |  |  |  |  |  |  | 654.10 | 50,000 | 5.26 | 659.36 |  | 45,430 |
|  |  | 5/2021 | PRSL | EF | 1,263.38 | UCDc | EF | 85.54 |  |  |  |  |  |  |  |  |  | 1,348.92 | 50,000 | 5.26 | 1,354.18 |  | 103,000 |
|  |  | 5/2021 | PRSH | EE | 619.24 | UCDc | EE | 28.60 | DV | EE | 6.26 | 1X | 38 |  | 5.12 | 30 D | 30.72 | 689.94 | 50,000 | 5.26 | 695.20 |  | 63,544 |
|  |  | 5/2021 | PRSH | EF | 1,733.88 | UCDc | EF | 85.54 | DV | EF | 14.14 |  |  |  |  |  |  | 1,833.56 | 50,000 | 5.26 | 1,838.82 |  | 23,426 |
|  |  | 5/2021 |  |  |  | DLTC | EF | 85.54 |  |  |  |  |  |  |  |  |  | 85.54 | 50,000 | 5.26 | 90.80 |  | 28,800 |
|  |  | 4/2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 50,000 | 5.26 | 5.26 |  | 28,800 |

## Monthly Premium Bill

## How to Read PDF Version of the Bill (continued)



The summary pages of the bill show total enrollment by carrier and

## Monthly Premium Bill

## How to Read PDF Version of the Bill (continued)

\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline \multicolumn{6}{|r|}{\begin{tabular}{l}
New Mexico Public Schools Insurance Authority \\
Erisa Administrative Services, Inc.; Santa Fe, NM 87504 (800) 233-3164
\end{tabular}} \& \multicolumn{2}{|l|}{\multirow[t]{2}{*}{\begin{tabular}{l}
EASI \\
Page 8
\end{tabular}}} \\
\hline \multicolumn{6}{|l|}{0555-SAMPLE PUBLC SCHool Billing for May 2021} \& \& \\
\hline \& \multicolumn{2}{|l|}{Benefit} \& Count \& \[
\begin{array}{|c|c}
\hline \text { Total } \\
\text { Premiums } \\
\text { Bille }
\end{array}
\] \& \& \& \\
\hline Dental \& UCDb \& \[
\begin{aligned}
\& \text { EE } \\
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\& \$ 77.60 \\
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\& \$ 27.26
\end{aligned}
\] \& \& \& \\
\hline \& UCDb \& \& 7 \& \$126.12 \& \& \& \\
\hline \& UCDC \& \[
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\& \text { EE } \\
\& E S \\
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\& E E
\end{aligned}
\] \& 23
6

11 \& | s657.80 $\$ 326.64$ |
| :--- |
| s940.94 | \& \& \& <br>

\hline \& UCDC \& \& 40 \& \$1,925.38 \& \& \& <br>

\hline \& DLTb \& $$
\begin{aligned}
& \text { EE } \\
& E \mathbb{E S} \\
& E 1 \\
& E C \\
& E F \\
& \hline
\end{aligned}
$$ \& 1 \& 54278 \& \& \& <br>

\hline \& DLTb \& \& 1 \& 542.78 \& \& \& <br>

\hline \& dLTC \& $$
\begin{aligned}
& \text { EE } \\
& E S \\
& E 1 \\
& E C \\
& E F
\end{aligned}
$$ \& 1

1 \& | 528.60 |
| :--- |
| 585.54 | \& \& \& <br>

\hline \& DLTc \& \& 2 \& \$114.14 \& \& \& <br>
\hline Dental \& \& \& 50 \& \$2,208.42 \& $\longleftarrow$ \& \& <br>
\hline
\end{tabular}



## Monthly Premium Bill <br> How to Read PDF Version of the Bill (continued)

## Last page of the PDF provides:

- Total Billing for the current month
- Accounts Receivable Balance from the prior month (if any)
- Late Payment Penalty (if any)
- Pay As Billed Penalty (if any)
- Grand Total Due
- NMPSIA Benefits Bank Account Information
- Late and Paid as Billed NMPSIA Penalty Policy



## Monthly Premium Bill

## Key Field Descriptions on the Monthly Bill

| Key Field Descriptions on the Monthly PDF Bill |  |  |
| :---: | :---: | :---: |
| Carrier | Coverage Tier | Voluntary (Additional) Life |
| BCHI: <br> Blue Cross Blue Shield High Option | Cvrg: Coverage | 1X: <br> Base Annual Salary x 1 |
| BCLW: <br> Blue Cross Blue Shield Low Option | EE: <br> Employee Only | 2X: <br> Base Annual Salary x 2 |
| BCPO: <br> Blue Cross Blue Shield EPO (Exclusive Provider Option) | E1: <br> Employee and One Child | 3X: <br> Base Annual Salary x 3 |
| PRSH: <br> Presbyterian Health Plan High Option | ES: <br> Employee and Spouse | Xs: <br> Spouse Life coverage (i.e., 2Xs) |
| PRSL: <br> Presbyterian Health Plan Low Option | EC: Employee and Children | Xc: <br> Dependent Child Life Coverage (i.e., 1Xc) |
| CIGH: <br> Cigna High Option | EF: <br> Employee and Family | Xsc: <br> Spouse and Dependent Child Life Coverage (i.e., 3Xsc) |
| CIGL: Cigna Low Option |  | Jan 1 EE SP <br> Employee and spouse age as of January $1^{\text {st }}$ |
| DLTC: Delta Comprehensive (High Option) |  | Long-Term Disability <br> (Waiting period selected by employer) |
| DLTB: <br> Delta Basic (Low Option) |  | 30D: <br> 30 Day Benefit Waiting Period |
| UCDc: <br> United Concordia Comprehensive (High Option) |  | 60D: <br> 60 Day Benefit Waiting Period |
| UCDb: United Concordia Basic (Low Option) |  | 90D: <br> 90 Day Benefit Waiting Period |
| DV: <br> Davis Vision |  | Basic Life <br> (Amount selected by the employer) |
|  |  | Amount $50,000 \text { or } 25,000 \text { or } 10,000$ |
|  |  | Other Information |
|  |  | Employee Date of Birth (Month and Year) Salary (Salary reported for January $1^{\text {st }}$ ) |

## Monthly Premium Bill

## Transactions That Create the Bill

- Enrollment for the current month
- Adjustments from prior months
- Transactions that were received by the employer timely that were submitted after the bill was create
- Examples:

Adding or dropping employees

- New Hire
- Resignation, Term, and Retirement
- Reduction in Hours
- Death

Adding or dropping Dependents

- Loss of Coverage
- Newborns and Adoption
- Marriage/Domestic Partnership (if offered by employer)
- Divorce
- Child turning 26
- Death


## Premium Bill Reconciliation

## Example: How to Use the Excel Version of the Bill

|  | A | в | c | D | E | 1 | J | k | M | N | 0 | P | Q | R | s | T U | U | v | w | x | Y | z | AA | $A B$ | AC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | New Mexico Public Schools Insurance Authority |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  | Erisa Administrative Services, Inc.; Santa Fe, NM 87504 (800) 233-3164 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 4 | district | SS\# | HIPPA | Name | For Month | Dental |  |  | Vision |  | Basic Life |  | Voluntary Life |  |  |  | Spouse Life |  |  | DependentLifeLong-TermDisability |  | DOB | $\begin{gathered} \text { Spouse } \\ \text { DOB } \end{gathered}$ | Salary | Total |
| 5 |  |  |  |  |  | Carrier | CVRG | Premium Carrier | CVRG | Premium | Age | Premium P | Plan A | Age | Face | Premium Ag | Age Fa | Face | Premium | Premium | Premium |  |  |  |  |
| 6 | 555 | 111222333 | MC78894B2 | ABOUT; FACE | 050112021 |  |  | 50.00 |  | 50.00 | 54 | 55.26 |  | 53 | 0 | 50.00 | 0 | 0 | ) 50.00 | 50.00 | 50.00 | 24/25/1967 | 001000000 | 30420 | 55.26 |
|  | 555 | 111222334 | ME0884652 | AGE: YOUNG | 05/012021 | UCDC | EE | 528.60 DV | EE | 56.26 | 23 | 55.26 |  | 23 | 0 | 50.00 | 0 |  | 50.00 | 50.00 | 50.00 | 1005/1997 | 001001000 | 44200 | 5805.86 |
| 8 | 555 | 111222335 | MDC2C98A2 | 2 AKIN; SMILE | 05/012021 |  |  | 50.00 |  | 50.00 | 34 | 55.26 |  | 33 | 0 | 50.00 | 0 | 0 | 50.00 | 50.00 | S26.64 | 240441987 | 001001000 | 55120 | \$483.16 |
| 9 | 555 | 111222336 | M4ACD7D71 | 1 ANT; PASTA | 05/012021 |  |  | 50.00 |  | 50.00 | 54 | 55.26 |  | 54 |  | 50.00 | 0 |  | 50.00 | 50.00 | \$21.74 | 06/21/1966 | 001001000 | 44980 | \$27.00 |
| 10 | 555 | 111222337 | M70396471 | ARGILE; SOCKS | $05 / 112021$ | UCDb | EE | \$14.32 |  | 50.00 | 29 | 55.263 |  | 29 | 135000 | 58.10 | 0 |  | 50.00 | 50.00 | 521.361 | 1110/1991 | 001001000 | 44200 | \$500.30 |
| 11 | 555 | 111222338 | M77508452 | ART; B00K | 05/012021 |  |  | 50.00 |  | 50.00 | 34 | 55.26 |  | 34 |  | 50.00 | 0 |  | 50.00 | 50.00 |  | 122811986 | 001001000 | 21476 | 55.26 |
| 12 | 555 | 111222339 | MAC1EA262 | atalliman | 050112021 | UCDC | EE | 528.60 DV | EE | 56.26 | 29 | ${ }_{55.26}$ |  | 29 | 0 | 50.00 | 0 |  | 50.00 | 50.00 | 50.00 | 120711991 | 001000000 | 45430 | \$659.36 |
| 13 | 555 | 111222340 | M16F3E612 | AYELLOW; ROSE | 05/012021 | UCDC | EF | 585.54 |  | 50.00 | 38 | 55.26 |  | 38 | 0 | 50.00 | 37 |  | 50.00 | 50.00 |  | 06/0311982 | 0612911983 | 103000 | \$1,354,18 |
| 14 | 555 | 111222341 | MD4654F21 | BARN: RED | $05 / 112021$ | UCDC | EE | \$28.60 DV | EE | 56.26 | 38 | 55.261 |  | 38 | 64000 | 55.12 | 0 |  | 50.00 | 50.00 | 530.72 | 05127/1982 | 000001000 | 63544 | \$695.20 |
| 15 | 555 | 111222342 | M9A692FD2 | bekIndo; Yourself | 05/012021 | UCDC | EF | \$85.54 DV | EF | \$14.14 | 31 | 55.26 |  | 31 |  | 50.00 | 36 |  | 50.00 | 50.00 |  | 06/041989 | 01011985 | 23426 | \$1,838.82 |
| 16 | 555 | 111222343 | M337EF392 | bend; AROUND THE | 05/012021 | DLTC | EF | 585.54 |  | 50.00 | 55 | 55.26 |  | 55 | 0 | 50.00 | 59 |  | 50.00 | 50.00 | 50.00 | 08011/1965 | 11/17/1961 | 28800 | \$90.80 |
| 17 | 555 | 111222343 | M337EF392 | bend; AROUND THE | 040112021 |  |  | \$0.00 |  | 50.00 | 55 | \$5.26 |  | 55 |  | 50.00 | 0 |  | 50.00 | 50.00 |  | 080111965 | 001001000 | 28800 | 55.26 |
| 18 | 555 | 111222344 | M385003F2 | BEYOND; EEAUTIFUL | $05 / 112021$ | UCDC | EE | \$28.60 DV | EE | 56.26 | 34 | 55.26 |  | 34 | 0 | 50.00 | 0 |  | 50.00 | 50.00 | 50.00 | 10/10/1986 | 001001000 | 24514 | 540.12 |
| 19 | 555 | 111222345 | M895C8302 | BLADE; RUNNER | 050112021 |  |  | 50.00 |  | 50.00 | 38 | 55.263 |  | 37 | 168000 | \$13.44 | 0 |  | 50.00 | 50.00 |  | 1117/1983 | 000001000 | 55803 | \$18.70 |
| 20 | 555 | 111222346 | M5142FFA | BOLOF;CHLE | 0510112021 |  |  | 50.00 |  | 50.00 | 41 | 85.26 |  | 40 | 0 | 50.00 | 0 |  | O 50.00 | 50.00 | \$0.00 | 02071/1980 | 0010000000 | 44773 | 55.26 |
| 21 | 555 | 111222347 | M85DCF971 | BORNTO; RUN | 05/012021 | UCDC | EE | \$28.60 DV | EE | 56.26 | 57 | 55.26 |  | 57 | 0 | 50.00 | 0 |  | O 50.00 | 50.00 |  | 08088/1963 | 001001000 | 57980 | \$659.36 |
| 22 | 555 | 111222348 | M19898982 | CAKE; WALK | 0510112021 | UCDC | EE | 528.60 |  | 50.00 | 30 | 85.26 |  | 30 | 0 | \$0.00 | 0 |  | O 50.00 | 50.00 | \$26.52 | 05/24/1990 | 0010000000 | 54860 | 5618.32 |
| 23 | 555 | 111222349 | MC223EC71 | CASH; JOHNNY | 05/012021 |  |  | 50.00 |  | 50.00 | 37 | 55.261 |  | 36 | 46000 | 53.68 | 0 |  | O 50.00 | 50.00 |  | 03/31/1984 | 001001000 | 45430 | \$30.90 |
| 24 | 555 | 111222350 | M91115202 | CERVING; SMALL | 0510112021 | UCDb | E1 | 527.26 DV | E1 | \$10.48 | 44 | 85.263 |  | 44 | 6600 | 55.28 | 0 |  | 0 50.00 | S0.26 | \$0.00 | 05/121976 | 0010000000 | 21559 | 548.54 |
| 25 | 555 | 111222351 | M738C83A3 | CHACEMY: DOG | 0510112021 |  |  | \$0.00 |  | 50.00 | 27 | 55.26 |  | 26 | 0 | 50.00 | 0 |  | O 50.00 | 50.00 |  | 0125/1994 | 0010000000 | 19136 | 55.26 |
| 26 | 555 | 111222352 | M2BEE32D2 | CHANGEMY; LOOKS | $05 / 112021$ | UCDC | EE | \$28.60 DV | EE | 56.26 | 33 | 85.261 |  | 33 | 27000 | \$2.16 | 0 |  | 0 50.00 | \$0.00 | \$13.060 | 06110/1987 | 001000000 | 27000 | S674.58 |
| 27 | 555 | 111222353 | MDF7A66F2 | CORRALMY; COWS | 0510112021 |  |  | \$0.00 |  | 50.00 | 25 | 85.26 |  | 25 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 |  | 05/2311995 | 001000000 | 18493 | 85.26 |
| 28 | 555 | 111222354 | M71757F21 | CORRECTMY; VISION | 051012021 |  |  | 50.00 |  | 50.00 | 55 | 55.26 |  | 55 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 50.00 | 08111/1965 | 001000000 | 28600 | 55.26 |
| 29 | 555 | 111222355 | M0788AEF1 | CUTMY; FIIGER | 050112021 | UCDC | EF | \$85.54 DV | EF | \$14.14 | 37 | 55.261 |  | 36 | 46000 | 53.68 |  |  | - 51.84 | 50.26 |  | 2408/1984 | 012921981 | 45824 | \$1,844.60 |
| 30 | 555 | 111222356 | M8465CF31 | DIASY; DUKE | 0510112021 | UCDC | EF | 585.54 |  | \$0.00 | 39 | \$5.26 |  | 39 | 0 | 50.00 | 39 |  | - 50.00 | 50.00 | 527.340 | 09/25/1981 | 05/191/1981 | 56550 | \$1,852.02 |
| 31 | 555 | 111222357 | MEE3C7782 | DOKIND; WORDS | 051012021 |  |  | \$0.00 |  | 50.00 | 42 | 85.26 |  | 42 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | \$26.82 | 0806/1978 | 001000000 | 55510 | \$32.08 |
| 32 | 555 | 111222358 | M2AAE391 | DONICE:THINGS | $05 / 1112021$ | UCDC | EF | 585.54 |  | 50.00 | 44 | 85.26 |  | 44 | 0 | \$0.00 | 42 |  | O 50.00 | 50.00 | 521.48 | 12181/1976 | 0806/1978 | 44460 | \$1,375.66 |
| 33 | 555 | 111222359 | M3364552 | FIELDOF; DREAMS | 051012021 |  |  | 50.00 |  | 50.00 | 33 | 55.26 |  | 32 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 50.00 | 04106/1988 | 0010010000 | 45167 | 85.26 |
| 34 | 555 | 111222360 | M82957370 | FIENDISH; FRED | 0510112021 |  |  | S0.00 DV | ES | \$10.48 | 33 | 85.26 |  | 33 | 0 | 50.00 | 31 |  | 0 50.00 | \$0.00 | \$0.00 | 100551987 | 12071/1989 | 55120 | \$15.74 |
| 35 | 555 | 111222361 | M913FOFDO | FULL; HOUSE | $05 / 112021$ |  |  | 50.00 |  | 50.00 | 52 | 55.26 |  | 52 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 50.00 | 06/25/1968 | 001000000 | 25506 | 55.26 |
| 36 | 555 | 111222362 | M3998D360 | GANG; OFFICE | 051012021 | UCDC | EF | 585.54 DV | EF | \$14.14 | 40 | 85.26 |  | 40 | 0 | \$0.00 | 36 |  | 0 50.00 | \$0.00 | \$0.00 | 1012711980 | 0127/1984 | 63856 | \$1,368.32 |
| 37 | 555 | 111222363 | M4FCD7662 | GACHA:I | 0510112021 | DLTC | EE | 528.60 |  | 50.00 | 22 | 85.26 |  | 22 | 0 | \$0.00 | 0 |  | O 50.00 | 50.00 | 50.00 | D101/1999 | 0010000000 | 22416 | \$723.02 |
| 38 | 555 | 111222364 | MF7051FD1 | GRAND; FINALE | 051012021 |  |  | 50.00 |  | 50.00 | 36 | 55.26 |  | 35 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 50.00 | 01241985 | 001000000 | 44980 | 55.26 |
| 39 | 555 | 111222365 | M81732F21 | GRAYHOUND; BUS | 0510112021 | UCDC | ES | \$54.44 DV | ES | \$10.48 | 55 | 85.26 |  | 55 | 0 | \$0.00 | 56 |  | O 50.00 | 50.00 | 531.041 | 120411965 | 05126/1964 | 64220 | \$1,557.52 |
| 40 | 555 | 111222366 | M86EE7242 | GUTTER; STREET | 051012021 | UCDC | ES | \$54.44 DV | ES | \$10.48 | 49 | 55.261. |  | 48 | 66000 | 59.24 |  | 33000 | - 111.88 | 50.00 | 531.50 | 33/2711972 | 10123/1961 | 65177 | \$1,423.10 |
| 41 | 555 | 111222367 | M662EA2A2 | halloween; PUMPKIN | 051012021 | UCDC | EF | 585.54 DV | EF | \$14.14 | 39 | 85.26 |  | 38 | 0 | \$0.00 | 41 |  | - \$0.00 | \$0.00 | 50.00 | 221311982 | 11/16/1979 | 66329 | \$1,838.82 |
| 42 | 555 | 111222368 | MCC2430A2 | HAWONDER; FUL | $05 / 112021$ | UCDC | EE | \$28.60 DV | EE | 56.26 | 50 | 55.26 |  | 50 | 0 | 50.00 | 0 |  | - 50.00 | 50.00 | 531.08 | 05/09/1970 | 001000000 | 64324 | \$690.44 |
| 43 | 555 | 111222369 | MB8188552 | HURT; CALL EERT | 051012021 | UCDC | EE | \$28.60 DV | EE | 56.26 | 36 | 55.26 |  | 35 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 521.84 | 0107/1985 | 001000000 | 45167 | 5619.90 |
| 44 | 555 | 111222370 | M B 38 AF 632 | ISNOWA GOODTIME | 050112021 |  |  | 50.00 |  | 50.00 | 19 | 55.26 |  | 19 | 0 | 50.00 | 0 |  | 0 50.00 | 50.00 | 50.00 | 9926/2001 | 001001000 | 6239 | \$5.26 |
| 45 | 555 | 111222371 | M5081EC71 | JACOBS: LADDER | 05/012021 | UCDC | EE | 528.60 DV | EE | 56.26 | 52 | 85.263 |  | 52 | 165000 | \$36.30 | 0 | 0 | - 50.00 | 50.00 | S26.58 | 071241968 | 001001000 | 54990 | \$722.24 |

## Premium Bill Reconciliation

## Example: How to Use Employer Deduction Register



## Premium Bill Reconciliation

## How to Recognize a Variance - Deduction vs Bill

| NMPSIA Benefits Deduction Register Payroll thru 4/30/2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ss\# | $\begin{array}{\|c} \hline \text { Employee } \\ \text { ID } \\ \hline \end{array}$ | Name | For Month | $\begin{array}{\|c\|c\|c\|c\|c\|c\|c\|c\|c\|} \hline \text { Medicoyal } \end{array}$ | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Medical } \\ \text { Employer } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Dental } \\ \text { Employee } \\ \hline \end{array}$ | $\begin{array}{\|c\|c\|c\|c\|c\|} \hline \text { Dental } \\ \text { Employer } \end{array}$ | $\begin{array}{\|c\|} \hline \text { Vision } \\ \text { Employee } \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Vision } \\ \text { Employer } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { LTD } \\ \text { Employee } \end{array}$ | $\begin{array}{\|c} \text { LTD } \\ \text { Employer } \end{array}$ | Employee Vol. Life | Employer Basic Life | Total | NMPSIA BLL | $\begin{array}{\|c\|c\|} \hline \text { Variance } \\ \text { Deduction - Bill } \end{array}$ |
| 11122332 | MeD9887F2 | MYHAPPY:LIFE | 05012021 | 189.50 | 756.00 | 10.88 | 43.55 | 210 | 8.38 | 0.00 | 0.00 | S0.00 | \$5.28 | \$1.017.68 | S1.017.88 | 50.00 |
| 11122383 | M18294FA1 | NAYBOR: HOOO | 055012021 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 5.50 | 22.02 | ${ }^{57.88}$ | ${ }_{55,28}$ | 540.76 | 540.76 | 50.00 |
| 111223394 | M57111232 | NORDIC: TRACK | 055012021 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 | \$5520 | 55.26 | 55.26 | \$0.00 |
| 111222395 | MTA4EAE202 | NUN: Holy | 050112021 | ${ }^{123855}$ | 48538 | 0.00 | 0.00 | 125 | 5.01 | 0.00 | 0.00 | s0.00 | ${ }_{5}^{5528}$ | ${ }_{565076} 5$ |  | S0.00 |
| $\begin{array}{r}11122389 \\ \hline 11122239 \\ \hline 1\end{array}$ |  | OKE: ISLAND | ${ }^{0.0550172021}$ | ${ }_{0}^{2025}$ | ${ }^{361.01}$ | 5.45 | ${ }_{21,81}$ | 000 | 0.00 | ${ }_{4}^{4.39}$ | ${ }^{17.57}$ | ( $\begin{array}{r}5368 \\ 5000\end{array}$ | +5528 | ${ }_{5509.42}$ | S500,42 | S0000 5000 |
| ${ }_{-11122398}^{11122388}$ | M32AF5C01 | RACCAL: 1 LlFAlLFA | ${ }^{0.55017120221}$ | ${ }^{123.065}$ | 40.003 | ${ }_{5}^{0.72}$ | ${ }_{2288}$ | ${ }_{1} .200$ | ${ }_{5}^{0.00}$ | 0.00 | 0.00 | ${ }_{5000}$ | - | ${ }_{5659.36}$ | \$8562.36 | (50.00 |
| 11122389 | M34C50F81 | ROSE: PINK | 050112221 | 0.00 | 0.00 | 5.72 | 2288 | 125 | 5.01 | 0.00 | 0.00 | S000 | \$5528 | 540.12 | 540.12 | \$0.00 |
| 111222400 | M6EE385592 | SAP; TREE | 0501212021 | ${ }^{20.25}$ | 381.01 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 5000 | 55.28 | 5456.52 | \$456.52 | 50.00 |
| $\frac{11122240}{11122402}$ | M305EA232 | SCHool MaRM | 055012021 | ${ }^{123.85}$ | ${ }^{46539} 9$ | $\frac{5.72}{} 0$ | $\begin{array}{r}2288 \\ 0 \\ \hline 0\end{array}$ | $\frac{125}{000}$ | ${ }^{5.01}$ | 4.37 0.00 | $\stackrel{17.47}{0.00}$ | s0.00 S000 | - 55.58 | ${ }_{5681.20}^{5526}$ | $\stackrel{568120}{5520}$ | s0.00 s00 |
| 111222403 | MAPesicico | SISSY; PANTS | 056012021 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 | ${ }_{5}^{5528}$ | ${ }_{5}^{55.26}$ | ${ }_{5528}$ | s0.00 |
| 111222404 | M60035334 | SISY; SAUCE | 050012021 | 252.88 | 1.010.70 | 17.11 | 68.43 | 283 | 11.31 | 4.08 | 18.34 | 50.00 | \$5.28 | \$1,388.74 | \$1.388.74 | 50.00 |
| 11122205 | M 7 F5F57881 | SOLICE: QUANTAM | 050112021 | ${ }^{153.15}$ | ${ }^{61250}$ | 5.72 | 2288 | 125 | 5.01 | 5.36 | 21.46 | 50.00 | ${ }_{5528}^{582}$ | 5832.68 | 5832.88 | s0.00 |
| 11122406 | MFF18AA872 | SPARTAN: ROMAN | 055012221 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | \$0.00 | \$5.28 | 55.26 | 55.2 | S0.00 |
| 11122407 | M1C7E4292 | STRONG:WIL | 050112221 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | S0.00 | 35.28 | 55.26 | 55.26 | \$0.00 |
| 111222408 | MCPAEDD2C2 | SUMMER; BREEZE | 050112021 | ${ }^{291.28}$ | 1.165.04 | 10.89 | 43.55 | 210 | 8.38 | 0.00 | 0.00 | 50.00 | \$5.22 | \$1.526.48 | S1.526.48 | \$50.00 |
| ${ }_{-11122200}$ | M32418000 | TIMELYBILL-PAMMENT | ${ }^{0.501720221}$ | ${ }^{260.08}$ | 1.040.24 |  | 43.55 | 210 | 8.38 | 4.27 | 17.00 |  | ${ }_{5528}^{50}$ | \$1,391.84 | 51.341.84 | \$50.00 |
| ${ }^{111222410}$ | M0F770252 | TOLONG: WALK | 0050172021 | 2025 | 381.01 | 288 | 11.46 | 0.00 | 0.00 | 0.00 | 0.00 | 50,00 | ${ }_{5528}$ | S470.84 | 5470.84 | \$0.00 |
| $\frac{111222411}{11122412}$ | M22As8542 | UNDERTHE: BOARDWALK | ${ }^{0.550112021}$ | 0.00 | 0.00 | 0.00 1080 | 0.00 4355 | 0.00 | 0.00 83 | 0.00 | 0.00 | S0.00 S10856 | S528 | ${ }^{5526} 5$ | 55.26 | 50.00 |
| ${ }^{111122242}$ |  | VACAITON: SUMMER | 055012021 | $\stackrel{0}{153.00}$ | $\frac{0.00}{61250}$ | ¢ ${ }_{5}^{10.82}$ | ${ }_{2285}^{43,58}$ | ${ }_{12}^{2125}$ | 8.38 5.01 | 0.000 0.00 | 0.00 | S168.56 <br> S0.00 | +5526 | ${ }_{58858.74}$ |  | s0.00 50.00 |
| 111222414 | MDDECT7351 | WILTOO:LEARN | 0560122221 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 4.46 | 17.82 | S0.00 | \$5.28 | \$27.54 | 527.54 |  |
| 11122245 | MSFEE33572 | rellow: ROSE | 10550112021 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50.00 | ${ }_{5528} 5$ | 55.26 | 55.26 | \$50.00 |
| $\frac{111222416}{1122417}$ | M2529PF72 | YuMMY: CAANOY | 0.05012021 | ${ }^{2800088}$ | 1.04024 | 17.11 | ${ }_{68,43}^{684}$ | 283 | 11.31 | 2.24 | ${ }^{11.76}$ | 50,00 | ${ }_{5526}$ | \$1,499.94 | S1,419.94 | \$50.00 |
| 111222417 | M2AB10601 | Z1P:LOCK | 050112021 | 346.78 [ | 1.387.10 | 17.11 | 68,43 | 0.00 | 0.00 | 6.22 | 24.80 | S8.06 | \$5.28 | \$1.863.86 | \$1.883.86 | \$0.00 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | Total | NMPSIA Bill | ill (54.48) |  | Insurance Authority

## Premium Bill Reconciliation

## How to Track Transactions for the Next Month's Bill

## $\checkmark$ Check Confirmation notices daily

## Premium Bill Reconciliation

## How to Track Transactions for the Next Month's Bill

## $\checkmark$ Review the Premium screen from the Online Inquiry view

## Premium Bill Reconciliation

## Identify Errors

## Common errors

- Payroll deductions are processed before Erisa has received the transaction to process and apply NMPSIA rules of enrollment
- Erisa may not honor the request
- Employee enrollment requests are not sent timely to Erisa and/or are incomplete
- Erisa is unable to process the transaction for the next month's bill


## Premium Bill Reconciliation

## Identify Errors (continued)

How to avoid future errors

- Submit employee requests timely
- Submit "complete" employee requests
- Respond to Erisa employee enrollment inquiries
- Review Confirmation notices daily
- Review the employee electronic enrollment record under the Online Inquiry view


## Premium Bill Deadlines

## Erisa Transaction Processing Deadline

## Erisa must process

 all "complete"transactions received
by 5:00 p.m. on the
last business day of

the month

## Premium Bill Deadlines

## Bill Availability

> Bill is available to download and view on the 1st business day of the month
 Insurance Authority

## Premium Bill Deadlines

## Premium Payment Due Date

Payment Due
by the " $10^{\text {th" }}$ of the Month

6.50.8.9 PREMIUM PAYMENT FOR EMPLOYEE BENEFITS COVERAGES:

## Premium Bill Deadlines

"Late Penalty" and "Paid as Billed" Penalty
If payment is not Paid by the 10th, a $1.5 \%$ Late Penalty will be assessed on the Grand Total Due along with a Pay as Billed Penalty

If payment is not "Paid as Billed", a penalty of $1.5 \%$ or a minimum $\$ 500$ (whichever is greater), will be assessed on the Grand Total Due


## Premium Bill Deadlines

## Waiver of Payment Penalties

The NMPSIA board approved policy allows NMPSIA staff to consider a review and approval of a penalty waiver


One Waiver in a Rolling
12-month Period

## Premium Billing \& Bill Reconciliation Resources

Premium Billing and Bill Reconciliation Toolbox
$>$ Glossary of Acronyms
$>$ Tips for Staying Organized
> Key Field Descriptions on the Monthly PDF Bill
> Video - "Example: How to Reconcile a NMPSIA Bill"
> Payment Deadline Flowchart
> Frequently Asked Questions (FAQ)
> Erisa Email Reminders
> Erisa Staff Resources

## Premium Billing \& Bill Reconciliation Resources

Glossary of Acronyms and Term Definitions

| Monthly Billing and Bill Reconciliation Glossary of Acronyms and Term Definitions |  |  |
| :---: | :---: | :---: |
| Acronym | Tem | Definition |
| ACH | Automated Cleaing House | A way to move money beeween banks without using paper cheects. wire transers, credit ard neworks, or cosh. |
| Bill | NMPSIA Monthly Premium Bill | NMPSIA monthy premium bill is a monthy ivvice provided to NMPSIA Participating employers for employee benefits coverage. |
| EASIor Eisa | Eissa Administrative Services, Ino. | NMPSLA's Third Pary Administrator who handles ennollment, efigbility. premium buling. premium collection and COBRA administation. |
| EE | Employee | A benefits eligible person employed by a NMPSLA Partiopating employer. |
| ER | Employer | NMPSIA Particiosting emploger. |
| fac | Frequenty Asked Questions | A list of questions and answers relating to a paricioura subject |
| LT0 | Long Tem Disability | A benefit under the Standard Group Long Term Disability Policy that insures an employee's earnings. This applies if the employer offers this benefit, the employee is enrolled for this benefit and meets the minimum requirements of the definition of disability. |
| NMPSIA | New Mexicio Public Schools Insurance Authority | Serves as the purchasing agency for public school districts, post-secondary educational entities, charter schools and other educationa entities. Through NMPSIA, member participating employers are afforded the opportunity to offer quality employee benefit and risk coverages. |
| Online | NMPSIA Online Eenefits System | NMPSIA's electronic enrollment system available to participating employers and benefits enrolled employees that allows users to view, update and change enrollment. |


| Tem | Definition |
| :---: | :---: |
| Complete ${ }^{\text {a }}$ | Refers to a benefits enrollment that is complete to process and not missing data a documents to support the revest. |
| Confmation | Writeen notice confiming a beneffits transacion has been processed. |
| Deduction | Refers to an employere payrol deduction for benefits envoliment. |
| Mquir | A referenoe to the acess point to view the employee electronic ennollment reord. |
| Late Penalty | NMPSIA Board policy term used to document a Late Payment Penalty assessment of $1.5 \%$ of the Grand Total Due amount along with a Pay as Billed penalty equal to $1.5 \%$ of the Grand Total Due or a minimum of $\$ 500$, whichever is more. |
| Pay | NMPSIA Board policy term used when NMPSIA participating employers do not pay the Grand Total Due amount and submit an amount over or under the Grand Total Due |
| 8ile | NMPSLA Eoard polioy tem used to dooument a Pay as Billed Penalty assessment of $1.5 \%$ of the Grand Total Due ammunt or a minimum of 5500 . whichever is more |
| Transaction or Transactions | Requests to process benefit enrollment updates. |
| Variance | A discrepancy or difference between woor more data sets that are being compared to esch other. |
| Waive of Penalty | A NMPSIA Board approved policy provision hhat allows NMPSSA staf for treiew and approve a penally waver within a roling 12 -month period when an employer pays late or fails to payy as billed. |

# Premium Billing \& Bill Reconciliation Resources Tips for Staying Organized 

## DAILY

## Tips for Staying Organized

- Keep a file of all NMPSIA/Erisa transactions
- Keep a file of employee benefits enrollment requests submitted to Erisa
- Check NMPSIA Online system for Confirmation notices and review for accuracy
- Verify Transactions (Examples)
- Child reaching age 26, aging out of benefits
- Tier Changes, for example Employee Only (EE) to Employee Family (EF)
- Incomplete Enrollment Confirmation Notices (documents needed)
- Qualifying events, for example marriage, divorce, birth, loss of coverage
- Keep a file with upcoming transactions and requests until the monthly bill arrives


## MONTHLY

Tips for Staying Organized

- Download and print the monthly premium bill
- Establish a bill reconciliation method to compare payroll deductions to the bill and create a discrepancy report
- Generate a deduction register on the employer's accounting software by pay periods that tie to the premium bill
- Confirmations are compared to the monthly billing. When verification is complete, all documents are filed


## Premium Billing \& Bill Reconciliation Resources Key Field Descriptions on the Monthly Bill

| Key Field Descriptions on the Monthly PDF Bill |  |  |
| :---: | :---: | :---: |
| Carrier | Coverage Tier | Voluntary (Additional) Life |
| BCHI : <br> Blue Cross Blue Shield High Option | Cvrg: Coverage | 1X: Base Annual Salary x 1 |
| BCLW: <br> Blue Cross Blue Shield Low Option | EE: <br> Employee Only | 2X: <br> Base Annual Salary x 2 |
| BCPO: <br> Blue Cross Blue Shield EPO (Exclusive Provider Option) | E1: <br> Employee and One Child | 3X: <br> Base Annual Salary x 3 |
| PRSH: <br> Presbyterian Health Plan High Option | ES: <br> Employee and Spouse | Xs: <br> Spouse Life coverage (i.e., 2 Xs s) |
| PRSL: <br> Presbyterian Health Plan Low Option | EC: Employee and Children | Xc: <br> Dependent Child Life Coverage (i.e., 1Xc) |
| CIGH: <br> Cigna High Option | EF: <br> Employee and Family | Xsc: <br> Spouse and Dependent Child Life Coverage (i.e., 3Xsc) |
| CIGL: Cigna Low Option |  | Jan 1 EE SP <br> Employee and spouse age as of January $1^{\text {st }}$ |
| DLTC: Delta Comprehensive (High Option) |  | Long-Term Disability <br> (Waiting period selected by employer) |
| DLTB: <br> Delta Basic (Low Option) |  | 30D: <br> 30 Day Benefit Waiting Period |
| UCDc: <br> United Concordia Comprehensive (High Option) |  | 60D: <br> 60 Day Benefit Waiting Period |
| UCDb: <br> United Concordia Basic (Low Option) |  | 90D: <br> 90 Day Benefit Waiting Period |
| DV: <br> Davis Vision |  | Basic Life <br> (Amount selected by the employer) |
|  |  | Amount <br> 50,000 or 25,000 or 10,000 |
|  |  | Other Information |
|  |  | Employee Date of Birth (Month and Year) <br> Salary (Salary reported for January $1^{\text {st }}$ ) |

# Premium Billing \& Bill Reconciliation Resources 

Video: "Example: How to Reconcile a Premium Bill"
https://nmpsia.com/movies/Premium Billing and Bill Reconciliation Presentation.mp4
 Public Schools Insurance Authority

## Premium Billing \& Bill Reconciliation Resources

Payment Deadline Flowchart

Bill Available on the 1st Business Day of the Month
"Paid As Billed" by the $10^{\text {th }}$ of the Month

If Past Due, a 1.5\% Late
Payment Penalty Assessed. If not "Paid as Billed", 1.5\% or a Minimum Penalty of $\$ 500$


## Premium Billing \& Bill Reconciliation Resources

Frequently Asked Questions (FAQ)

## Premium Billing \& Bill Reconciliation Resources

Erisa Email Reminders to Employers


Erisa Email Reminders to Employers

- Email reminder sent on the $1^{\text {st }}$ business day of the month Availability of the NMPSIA Bill The benefits premium bill is available from the Employer Login option on the NMPSIA Online

- Email reminder sent the day before the premium due date: Premium Payment Reminder
The premium bill is due tomorow! To avoid penaltes, make sure that your payment is received
timely. Disregard this notice if you have already remitted your payment and have verified that it
has been sent and/or payment has been recorded on the Online system.
- Email reminder sent two days before closing the month Submit All Enrollment Transactions and Documents To avoid a ail reconcliation nightmera exex month, confin you have submitted all received enrollment transactions and required or requested supporitive documents. All received ene
requests must be submitted to Enisa inmediately, and no later than
. Suppotive documentation include items such as mariage and bith certificates, as well as signatures of both
the employer and employee. It is imperative that everv form submitted be complete.

INCOMPLETE FORMS WLL NOT BE PROCESSED.
An emad the request will not be accepted. An "AMENDED" form must be sent with any changes.
If you have any questions, please contact us. We want to try to resolve any issues before the last
day of the month.

- Email reminder sent the last business day of the month End of Month Transaction Processing
Please be sure to send Enisa all transactions that will affect the next month's bill, bv 5:00 p.m. Confim all forms are complete and signed. If any items are missing, the request will be placed on a "pending" status until we obtain clarification from you. To avoid bill reconciliation discrepancies,
please submit transactions as they are received.


## Erisa Staff Resources

## Kathy Payanes

Account Manager
kpayanes@easitpa.com

Chere Garcia
Benefits Representative cgarcia@easitpa.com

Angelina Ortega
Benefits Representative aortega@easitpa.com

Sarah Malagon
Benefits Representative
smalagon@easitpa.com
Saraphina Scott
Benefits Representative sscott@easitpa.com

Angie Figueroa Perez
Receptionist
receptionist@easitpa.com

Amy Bonal

Staff Accountant
abonal@easitpa.com

Erisa Administrative Services, Inc.
Santa Fe: (505) 988-4974 | Toll Free: (800) 233-3164, Option 1

## NMPSIA Staff Resources

Cyndi Archuleta<br>Benefits/Wellness Manager cyndi.archuleta@psia.nm.gov 1.800.548.3724, ext. 62940

Kaylei Jones<br>Benefits/Wellness Coordinator<br>kaylei.jones@psia.nm.gov<br>1.800.548.3724, ext. 62942



## Find resources in the Premium Billing and Bill Reconciliation Toolbox at nmpsia.com

## Thank you for your efforts!

