

NMPSIA Mobile

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My Favorites		l unTarget
Menu		
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Login Management	My Basic Information	Portal.
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Message Board	Pending Action Items	d.
Contract Contract	22	
Wellness	My Family Information	
My Enrollment History	My Eligibility and	
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of wellness benefits

ogh Blue Cross Blue he "Well on Target" logo on Target Member

ogh Presbyterian, click to be brought to ister as appropriate and tion from myPres



Once you have installed the Mobile Application on your mobile device, you will see the NMPSIA Mobile icon on your screen.





When you tap on the icon, you will be given a log-in screen. The user has to submit the proper credentials in order to log in.





Once logged in, you will see the menus giving the functions available within this application.

The first display offers:

- Login Management
- My Basic Information
- Message Board
- Pending Action Items
- Wellness
- My Family Information





Still on the Menu Screen, the additional display offers:

- My Enrollment History
- My Eligibility and Coverage
- My Beneficiary Designation
- Contact Information & User Feedback
- Premium Payment History
- Exploring Other Benefit Choices & Impact on Premium





Still on the Menu Screen, the additional display offers:

- When there is a COBRA Event
- COBRA/Self-Pay Tools
- Review Documentation & Notices
- "How to" FAQ
- Secured Sign Off





Login Management

Our system maintains complete records of time and location of each log in and log out. Displayed is a report of the usage history.

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Logiı	n Managen	nent	
ATEST LOGIN RE	ECORDS those of the	server)	
In 12/06/2020 (Out on-line	06:51:37 5	IP 70	.173.18.11
In 12/05/2020 1 Out 12/05/2020 1	2:54:58 2:58:40 5	IP 70	.173.18.11
In 12/05/2020 1 Out 12/05/2020 1	2:43:54 2:51:39 5	IP 70	.173.18.11
In 11/05/2019 1: Out 11/05/2019 1:	2:04:06 2:07:22	IP 116 85	6.235.201.
In 11/05/2019 0 Out time out or an	2:06:43 uto-log- 3	IP 116 85	6.235.201.
In 10/19/2019 10 Out time out or an	6:03:54 uto-log- 3	IP 116 35	6.235.201.
In 10/12/2019 0	2:34:23	IP 110	6.66.213.6



My Basic Information

Basic information of each participant is accessible by this Mobile Application. It is displayed as shown right.

But, for security reasons, update is not permissible in order to prevent unauthorized change.

We are exploring new techniques such as facial recognition in hopes that eventually we can offer the convenience of Mobile Update.





Instruction on the use of the computer to make the change is displayed as shown right.

The user is also offered the alternative to contact the Account Representative in the Administrator's office to initiate the change.





Message Board

A message board is offered to accomplish the true goal of effective communication to the participants. We are developing an intelligent "Message Factory" so that custom tailored information can reach a specific individual or groups of individuals.

■ TestFlight	.∎ • • • • • • • • • • • • • • • • • • •
05 Nov	NMPSIA Board Meeting Agenda Please join the meeting from your computer,
05 Nov	NMPSIA Internal Fiscal Review Committee Agenda Please join the meeting from your computer,
04 Nov	NMPSIA Benefits Advisory Committee Meeting Agenda Please join the meeting from your computer,
04 Nov	NMPSIA Risk Advisory Committee Meeting Agenda Please join the meeting from your computer,
30 Oct	NMPSIA Notice of Public Meeting November 4-5, 2020 Notice is hereby given of the New Mexico Pul
30 Oct	2020 Program guide and the Side by side comparison broken links. The 2020 Program guide and the 1/1/2021 Sic



Pending Action Items

If there are pending actions requiring your attention, the message will be displayed here. Currently, the administrative office relies on notices to communicate with you. That practice will continue. The Mobile Application just offers a convenient source of reminders.

If there are no pending items, a message will be displayed to remind you to examine this place periodically.





NMPSIA Wellness

Wellness is a part of NMPSIA's basic goals to promote the well-being of our participants. Valuable information will be posted here.





My Family Information

Information on your dependents will be displayed here. Again, for security reasons, changes cannot be made using the mobile application.





My Enrollment History

Information on your enrollment since day one will be displayed below.









Estimated amount based on the latest salary information in the database:

LTD Amount	\$5,000.00
BLF Amount	\$50,000.00
ADL Amount	\$315,000.00
SPLF Amount	\$105,000.00
DPLF Amount	\$5,000.00



My Eligibility and Coverage

Your eligibility coverage is shown here. One special feature the app offers is that you can inquire about the eligibility status of a specific dependent on a specific date. The software will search your enrollment record and deliver the status to you.

< TestFlight । <p></p>	05:53	@ √ 85%	
C Eligibility	and Benefits	5	
Reset For ALL,	Reset For ALL, coverage as of 12/06/2020		
SELF	Tap row to	show detail	
Name	Effective	Coverage	
and a link	08/01/2019	yes	
SPOUSE	Tap row to	show detail	
Name	Effective	Coverage	
Include Decreto	08/01/2019	yes	
DAUGHTER	Tap row to	show detail	
Name	Effective	Coverage	
10.000	08/01/2019	yes	
To view eligibility of a specific family member for a specific time period, click the FILTER Icon at the upper right corner.			



When the search of eligibility is on a specific dependent on a specific date, the app uses AI technology to do the filtering and displays the result as follows:





My Beneficiary Designation

Your beneficiary designation is shown here. No change is permissible through this Mobile Application.





Contact Information, Feedback, & Forms

Contact information is available at your convenience. Depending upon your needs, you may wish to contact the Administrative Office, the Authority, the Carrier OR we provide a choice for you to select the category and display the relevant information for you. The Administrative Office assigns its customer service representatives for each school district. Depending upon your affiliation, info on the appropriate representative will be given to you.





Contact at the Authority

■ TestFlight	≎ 11:07 Cont <u>act</u>	o Info	9 7 89% ■
My Employ	NMPSIA	Erisa	Carrier
Cus Issu	tomer Service Ies●Claim Iss	e for Adminisues Appea	strative Ils
Phone		<u>(800)</u>	<u>548-3724</u>
🦁 Websi	te	https://nm	npsia.com/



Dedicated Customer Service Rep at the Administrative Office is shown below. This Mobile Application takes the District to which the user is affiliated with and looks up the rep assigned to this District:

From this screen, you also have the option to download some of the commonly used forms. This is a very convenient feature, please take advantage of it.





Contact information for the carriers from whom you have selected to provide you the benefits are displayed. Again, it is to be emphasized that the application display only those carriers who are serving you instead of a blanket display of all the carriers who serve NMPSIA.





Premium Payment History

Premium payment history is one of the most important aspects of quality and accuracy verification. Right is a tabulation of premium billed and paid.

If you wish to view the activity for any other time period, just click "Reset" then specify the desired "from" and "to" dates.

If you click on any monthly entry, the details per each benefit will be shown.





Monthly premium details are shown. The amount includes both the employee portion and employer portion.

	11:09		e	7 88%
<	11/20:	20		
NEA				
11/2020		B	illed:	\$2,305.56
Medical \$1,945.06	Dental \$85	5.54	Vision	\$14.14
BLF \$5.26	VLF \$17	0.10	DPLF	\$0.26
SPLF \$56.70	LTD \$28	8.50		
11/2020		Rece	ived:	\$2,305.56
Medical \$1,945.06	Dental \$85	5.54	Vision	\$14.14
BLF \$5.26	VLF \$17	0.10	DPLF	\$0.26
SPLF \$56.70	LTD \$28	8.50		
Received Date:			1	1/05/202
11/2020		Bal	ance:	\$0.00
This data represe	nts 100% m	onthly	premiu	m that
includes your emp	oloyer's sha	re.		



Exploring Other Benefit Options & Impact on Premium

A very important analytic tool the Mobile Application offers you is the "WHAT IF" scenario. You may change your current coverage and change it to something else and click the "Calculate" button. The effect of premium variation, whether up or down, will be tabulated.





In this example, we are changing the medical Plan with Blue Cross from HIGH to EPO.

TestFlight	11:10 Premium Calcu	© 7 88% 🔲 •
EMPLOYEE INI	FORMATION	
District ID		92
District nam	ie	NEA
Date of birth	n	10/30/1959
Annual salar	ry	
Benefit changes are governed by plan rules and/or proof of insurability. See Plan Document or FAQ.		
MEDICAL Carrier	Blue Cross Blu	e Shield of 🔹
MEDICAL Carrier Plan	Blue Cross Blu	e Shield of ▼ High ▼
MEDICAL Carrier Plan Coverage	Blue Cross Blu	e Shield of High Family
MEDICAL Carrier Plan Coverage DENTAL	Blue Cross Blu	e Shield of ▼ High ▼ Family ▼
MEDICAL Carrier Plan Coverage DENTAL Carrier	Blue Cross Blu	e Shield of High Family ited Concordia





Dental Plan is changed from Comprehensive to Basic at United Concordia.







Dependent Life is being removed. Then we click the "Calculate" button.



@ 7 88% 🔳

Family -

3xSalary -



The result shows that your monthly premium will see a reduction of \$142.38. Furthermore, you may save this tabulation in your Photo folder for you to do a more indepth study at your leisure.

Estimated Monthly Premium Cost					
Benefit	Employee	Employer			
Medical	\$700.22 - \$77.80	\$1,050.32 - <mark>\$116.72</mark>			
Dental	\$17.12 - <mark>\$17.10</mark>	\$25.66 - <mark>\$25.66</mark>			
Vision	\$5.66 \$0.00	\$8.48 \$0.00			
Basic Life	\$0.00 \$0.00	\$5.26 \$0.00			
Additional (Voluntary) Life	\$170.10 \$0.00	\$0.00 \$0.00			
Spouse Life	\$56.70 \$0.00	\$0.00 \$0.00			
Dependent Life	\$0.00 - \$0.26	\$0.00 \$0.00			
Long Term Disability	\$11.40 \$0.00	\$17.10 \$0.00			
Total	\$961.20 - <mark>\$95.16</mark>	\$1,106.82 - <mark>\$142.38</mark>			

Estimated Monthly Premium Cost shown is based on the NMPSIA Contribution Schedule. Please confirm with your employer the exact employee and employer portion of the monthly premium.

Save As Image

Back



When there is a COBRA Event

Continuation of COBRA related information



The Consolidated Omnibus Budget Reconciliation Act legislated by US Congress requires group health plans to offer continuation coverage to covered employees, former employees, spouses, former spouses, and dependent children when group health coverage would otherwise be lost due to certain specific events.

What is a COBRA Event?

COBRA qualified events include the death of a covered employee, termination or reduction in the hours of a covered employee's employment for reasons other than gross misconduct, a covered employee's becoming entitled to Medicare, divorce or legal separation of a covered employee and spouse, and a child's loss of dependent status (and therefore coverage would be lost) under the plan.



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COBRA Event			
and spouse, a	nd a child's loss of	dependent	
status (and th	erefore coverage w	ould be lost)	
under the plan	n.		
QUALIFYING EVENT	QUALIFIED BENEFICIARIES	MAXIMUM PERIOD OF CONTINUATION COVERAGE	
Termination (for reasons other than gross misconduct), retirement, resignation or reduction in hours of employment	Employee Spouse Dependent Child	18 months	
Employee enrollment in Medicare	Spouse Dependent Child	*36 months	
Divorce or legal separation	Spouse Dependent Child	36 months	
Death of employee	Spouse Dependent Child	36 months	
Loss of "dependent child" status under the plan	Dependent Child	36 months	



COBRA & Self-pay Tools

When the user is not making self-pay, the screen will merely display a comment.





Request for Coupon





Set up auto-debit





Discontinue COBRA coverage

EASL







Review Documentation & Notices

Available documents for the user to review are displayed.

The mobile application permits you to choose any of the images we store in the Cloud using the latest Cloud Technology and review it.





If you click on any line, the image of the document will be shown.

This is a very useful and unbiased way to review the documentation and ascertain that the Administrative Office carried out your instructions accurately.





"How to" & FAQ

The How To and Frequently Asked Question is an attempt to disseminate pertinent information to the user. But, due to the confined space and storage capacity, the extent of the contents are limited. The website NMPSIA.COM is a more comprehensive source of information.



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Secured Sign Off

Be sure to sign off when you are done using this Mobile Application. When you select this function, you are given a chance to relay your feedback and suggestions to the developer.

If you forgot to sign off, the system will give you a time-out warning after 10 minutes of inactivity. If there is no response, you will be automatically signed off and the display on your screen will be cleared as it may contain confidential information.





When you choose Feedback, the mail server will be activated.





Thank you!