# NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY BOARD OF DIRECTORS MEETING MINUTES

In-Person: Poms & Associates 201 3rd Street, Suite 1400 Albuquerque, NM 87102

Virtual: https://meet.goto.com/621220605

Dial in +1 (408) 650-3123 Access Code: 621-220-605

Thursday, April 06, 2023

#### 1. Call to Order

Mr. Al Park, NMPSIA Board President, called the NMPSIA Board Meeting to order at 9:01 a.m. on Thursday, April 6, 2023.

#### 2. Roll Call

Ms. Charlette Probst called roll.

# **Board Members Present:**

Al Park, President In-Person (Left at 10:19 a.m.)

In-Person Chris Parrino, Vice President Trish Ruiz, Secretary In-Person **Denise Balderas** Virtual Tim Crone Virtual Pauline Jaramillo Virtual **Bethany Jarrell** In-Person K.T. Manis Virtual David Martinez, Jr. Virtual Sammy Quintana In-Person

#### **Board Members Absent:**

**Travis Dempsey** 

## **NMPSIA Staff Members Present:**

Patrick Sandoval, Executive Director In-Person
Martha Quintana, Deputy Director In-Person
Cyndi Archuleta, Benefits/Wellness Manager In-Person
Kaylei Jones, Benefits/Wellness Program Coordinator In-Person
Claudette Roybal, Risk Program Coordinator Virtual
Charlette Probst, HR/Finance Manager In-Person
Natasha Ortiz, Financial Specialist Virtual

#### **Audience Present:**

Lisa Guevara **BCBSNM** In-Person Virtual Lisa Sullivan **BCBSNM** Virtual Samantha Mensay **BCBSNM** Steve Vanetsky **CCMSI** In-Person Vanessa Devine **CCMSI** Virtual **CCMSI** In-Person Jerry Mayo **Louise Carpenter CCMSI** In-Person Richard Cangiolosi **CCMSI** In-Person Courtney Barela **CCMSI** In-Person Daniel Warner Virtual Cigna David Lauck Virtual CVS Virtual **Bree Nelson** CVS In-Person Sam Garcia **Davis Vision** Cathy Fenner **Davis Vision** In-Person In-Person Albert Rhodes Delta Dental Rich Bolstad Delta Dental In-Person Kathy Payanes **Erisa Administrative Services** In-Person C. S. Hwa **Erisa Administrative Services** Virtual Michelle Alarid **Erisa Administrative Services** Virtual Erisa Administrative Services Virtual Amy Bonal Martin Esquivel **Esquivel & Howington** In-Person John Michael Keyes I Love You Guys Foundation Virtual Legislative Finance Committee Virtual Joseph Simon Steve Valdez Presbyterian In-Person Presbyterian In-Person **Justin Shirey** Kevin McDonald Poms & Associates In-Person **Tamie Pargas** Poms & Associates In-Person Poms & Associates In-Person Larry Vigil Julie Garcia Poms & Associates In-Person Virtual Karen Mestas-Harris Poms & Associates Nura Patani Virtual Segal Melissa Krumholz Virtual Segal **Greg Archuleta** The Standard In-Person Jennifer Oswald The Standard Virtual Virtual United Concordia Stephanie Anthony

#### 3. Introduction of Guests

Mr. Patrick Sandoval, Executive Director NMPSIA, introduced Mr. John Michael Keyes with I Love You Guys Foundation, Dr. Nura Patani from Segal and Mr. Steve Valdez from Presbyterian.

# 4. Citizens to Address the Board (Five-Minute Limit)

There are no citizens to address the Board.

# 5. Approval of Agenda (Action Item)

Mr. Park noted that item 7A would need to be removed from the agenda.

A motion was made to approve the agenda as amended.

MOTION: T. Ruiz SECONDED: C. Parrino

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes Denise Balderas Yes Tim Crone Yes Travis Dempsey Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

Vote carried unanimously.

# 6. Approval of March 2023 Minutes (Action Item)

A motion was made to approve the March 2, 2023 Minutes.

MOTION: T. Ruiz SECONDED: B. Jarrell

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes Denise Balderas Yes Tim Crone Yes Travis Dempsey Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes

David Martinez, Jr. Yes Sammy Quintana Yes

Vote carried unanimously.

# 7. Executive Session to Discuss Competitive Sealed Proposals Solicited Pursuant to the Procurement Code Pursuant to §10-15-1 H (6) NMSA 1978 (Action Item)

# 7. B. RFP# 342-2023-03 Bundled Payment Arrangement for Surgical Services

A motion was made to go into executive session to discuss Competitive Sealed Proposals Solicited Pursuant to the Procurement Code Pursuant to §10-15-1 H (6) NMSA 1978.

MOTION: D. Martinez, Jr. SECONDED: T. Ruiz

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes **Denise Balderas** Yes Tim Crone Yes Travis Dempsey Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

# Vote carried unanimously.

A motion was made to come out of executive session. No action was taken during the executive session. Only items listed were discussed.

**MOTION:** D. Martinez, Jr. SECONDED: T. Ruiz

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes
Chris Parrino, Vice President Yes
Trish Ruiz, Secretary Yes
Denise Balderas Yes

Tim Crone Yes
Travis Dempsey Absent
Pauline Jaramillo Yes
Bethany Jarrell Yes
K.T. Manis Yes
David Martinez, Jr. Yes
Sammy Quintana Yes

## Vote carried unanimously.

# 7. C. Any Action on the Discussion of Competitive Sealed Proposals Solicited Pursuant to the Procurement Code Pursuant to §10-15-1 H (6) NMSA 1978 (Action Item)

A motion was made to approve the committee's selected vendor A and enter into contract negotiations and bind a contract.

MOTION: T. Ruiz SECONDED: B. Jarrell

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes **Denise Balderas** Yes Tim Crone Yes **Travis Dempsey** Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

## Vote carried unanimously.

## 8. Administrative Matters

## 8. A. Staff Update

Mr. Sandoval provided the staff update. Mr. Sandoval notified the Board that Ms. Lisa Jennings resigned from NMPSIA and will be replaced by Mr. Phillip Gonzales. Ms. Maria Luego has been hired as the CPO. Ms. Leslie Garcia has been hired to fill the Benefits Analyst position. All three new employees' start date will be April 17.

## 8. B. Legislative Update

Mr. Sandoval provided the legislative update. HB27, Breast Exam Health Coverage, was passed. The bill requires the plan to cover diagnostic and supplemental breast exams at no cost. Breast exams are currently covered at no cost under the NMPSIA plan as a preventative service. This bill simply expands coverage for any extra exams. HB53, Delivery of Necessary Diabetic Resources, caps cost sharing for diabetic supplies. This bill was signed by the governor. Currently, NMPSIA covers generic and preferred formulary insulins, meters, and supplies at no cost share for members to choose from. This will have minimal impact on the plan. HB533 would align the NMPSIA contribution tiers with the GSD contribution tiers. Schools received funding from HB2 for \$32 million. Higher educational institutions did not receive any additional funding in HB2 and are being asked to cover the cost with a 1% I&G funding. This bill was also signed. HB2 section 4 included the following language: "Other state funds appropriation to the Public Schools Insurance Authority is contingent on the authority contracting with an independent third party consultant to conduct a claims payment integrity review files in the year 2022 and 2023 by all health systems and hospitals." NMPSIA has asked the executive to void this language before signing HB2. NMPSIA still plans to comply with HB2.

#### 8. C. COVID-19 Update

Ms. Martha Quintana, Deputy Director NMPSIA, provided the COVID-19 update. As of March 2020, there have been 243,919 claims totaling \$47,431,988. For the month of February 2023, there were 1,381 claims totaling \$264,783.

# 8. **D. IBAC Update**

Ms. Kaylei Jones, Benefits/Wellness Program Coordinator NMPSIA, provided the IBAC update. The IBAC met on Wednesday, March 8th. The committee heard a presentation from Abbett Lockbox which delivers innovative solutions for better health outcomes. This service integrates data to audit claims, optimize and design provider networks and benchmark the plan. Cigna updated the committee on rebranding from Cigna to "Cigna Group" and Evernorth Health Services which is the new solutions plan. BCBS, Express Scripts, and CVS all shared that they have been working to meet the deadlines of the RxDC reporting that will be submitted in June. Presbyterian shared that they have signed a letter of intent with Unity Point Health stating that this change will not affect members. Delta Dental shared the Mouth Guard Community Initiative and reminded the committee that this item was presented to the BAC and Board last month. United Concordia shared an update on charitable funds for the under and uninsured, Mission of Mercy initiatives, and denture fittings. The IBAC agencies all shared that they have been very busy with open Request For Proposals and the Legislative session.

#### 8. E. Annual Meeting

Ms. Jones provided an update pertaining to dinner venues for the Annual Meeting. The NMPSIA coordinators have been collecting estimates from dinner locations for the Annual Meeting. We have looked into Double Eagle, La Posta, Pecan Grill and Cattle Baron all located in the Las Cruces area.

Three of these venues have been placed on a courtesy hold for the NMPSIA group while we consult with the Board. These venues are La Posta, Pecan Grill and Cattle Baron. Double Eagle is sitting at the highest price with a room rate of \$2,000 and entrée plates \$35 and up.

La Posta is willing to waive the room rental for two hours however the menu is quite limited and would be set up as a self-serve buffet. The buffet price starts at \$25 for the most basic menu options. Pecan Grill room rate is \$150/hr. and entrees are at a median price of \$25 and up. Pecan Grill offers accommodations of customized menus and menu items. Cattle Baron does not charge a room fee however our group would not be offered a private dining area. Entrees are comparable to Pecan Grill. Mr. Park asked if Ms. Jones had any particular preference. She responded that based on the responsiveness and offerings, Pecan Grill has been the most accommodating thus far.

# 9. Approval of February 2023 Financials (Action Item)

Mr. Sandoval, presented the Statement of Revenues and Expenditures for period ending February 28, 2023, for the Employee Benefits Fund. Mr. Sandoval reported revenue of \$28,545,989.13 and expenses of \$26,426,728.18, which resulted in a gain of \$2,119,260.95 for the month of February.

Mr. Sandoval presented the Statement of Revenues and Expenditures for period ending February 28, 2023, for the Risk Fund. Mr. Sandoval reported revenue of \$7,521,671.18 and expenses of \$7,443,491.78, which resulted in a gain of \$78,179.40 for the month of February.

Mr. Sandoval presented the Statement of Revenues and Expenditures for period ending February 28, 2023, for the Program Support Fund. Mr. Sandoval reported revenue of \$127,465.44 and expenses of \$110,656.65, which resulted in a net gain of \$16,808.79 for the month of February.

Mr. Sandoval presented the Balance Sheet for the Agency for the period ending February 28, 2023. Program Support had total assets of \$1,072,731.16, total liabilities of \$222,194.58, and total fund equity of \$850,536.58. Employee Benefits had total assets of \$54,054,195.35, total liabilities of \$33,017,498.74, and total fund equity of \$21,036,696.61. Risk had total assets, of \$131,331,887.19, total liabilities of \$118,811,028.54, and total fund equity of \$12,520,858.65. The total fund equity for the Agency through the month of February was \$34,408,091.84.

A motion was made to approve the Financial Reports for February 2023 as presented.

MOTION: T. Ruiz SECONDED: S. Quintana

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes
Chris Parrino, Vice President Absent
Trish Ruiz, Secretary Yes

**Denise Balderas** Yes Tim Crone Yes Travis Dempsey Absent Pauline Jaramillo Yes Bethany Jarrell Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

Vote carried unanimously.

#### 10. Risk Matters

# 10. A. Approval to enter into a Memorandum of Understanding with the Public Education Department (Action Item)

Mr. Sandoval informed the committee of a meeting with the Public Education Department (PED) regarding a position to coordinate the activities and functions of the selected anonymous reporting system, which is currently out to RFP. On March 10, 2023, PED informed NMPSIA they do not have funding for the position. NMPISA staff believes it's imperative to have one position to serve as a coordinator. The position would help coordinate the deployment of the anonymous reporting system, and after it is deployed, the position would monitor reporting and statistics. Staff would like to request to enter into a Memorandum of Understanding (MOU) with the PED to pay for the funding of the position needed. The amount being requested is approximately \$114,000 which includes benefits.

A motion was made to approve entering into an MOU with PED.

MOTION: T. Ruiz SECONDED: B. Jarrell

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Yes Chris Parrino, Vice President Absent Trish Ruiz, Secretary Yes **Denise Balderas** Yes Tim Crone Yes **Travis Dempsey** Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

#### Vote carried unanimously.

#### 10. B. TPA Reports

## 1. Property & Liability Monthly Claims Report

Mr. Steve Vanetsky, CCMSI, reported on the Property & Liability Monthly Claims Report for the month of February 2023. Property had 74 open claims, 5 new claims, and 3 claims were closed. Liability had 393 open claims, 46 new claims, and 36 claims were closed. Reserves were at \$62,185,850.83 and payments were \$33,494,930.39 for a total of \$95,680,781.22.

# 2. Property & Liability Large Losses

Mr. Vanetsky reported large losses. On the property side, one large loss at Estancia Schools, where a geothermal closet at the middle school had an overhead waterline rupture, flooding the closet, socking the electrical panels, and nearby light fixtures. Remediation was expected to exceed \$50,000.

On the liability side, in Las Cruces, there was a potential criminal sexual contact case, involving perhaps multiple current and former students. No formal claims have been presented yet. One out of Eastern New Mexico University, a volunteer trainer and husband to the women's basketball coach is being accused of inappropriate physical contact with members of the women's basketball team. We did receive an IPRA request from an attorney in Santa Fe and from a local news agency regarding the complaint. In Raton, we had notice of a Tort Claim from a law firm alleging an unlawful sexual relationship between a school faculty member and a high school student. An update was given on the bus accident that occurred on October 5, 2022, out of Roswell, CCMSI received updated medical records from a student who has incurred over \$250,000 in medical treatments thus far, the family has retained an attorney, and a lawsuit is being filed.

#### 3. Workers' Compensation Monthly Claims Report

Mr. Jerry Mayo, CCMSI, provided the Workers' Compensation Monthly Claims Report for Districts as of February 28, 2023. During the month of February, there were 962 open claims, 304 new claims, 26 claims were re-opened, and 308 claims were closed. Reserves were at \$13,903,743.67 and payments were \$47,861,683.74 for a cumulative total of \$61,765,427.41.

# 4. Workers' Compensation Large Losses

Mr. Mayo reported a large loss at Gadsden which a person tripped and fell resulting in the need for surgery on the right shoulder. Medical indemnity was increased to \$50,210.

# 10. C. I Love You Guys Foundation

Mr. John Michael Keyes is the Executive Director of the I Love You Guys Foundation. He presented how the foundation works with schools and districts, agencies, school safety, law enforcement, and crisis response teams.

The foundation was started ten days after his daughter was killed in a school shooting. The foundation provides standard response protocols, and re-unification training materials at no cost to any entity that would like to use them. All materials are based on age levels. They have materials for higher education and business versions as well. The training materials are available in 10 different languages. Mr. Parrino noted that he was moved by the foundation and believes the message is powerful and has a lot of potential. Ms. Julie Garcia with Poms and Associates added that these materials are being utilized currently.

## 10. D. Loss Prevention Update

Mr. Larry Vigil, Poms and Associates, presented the Loss Prevention Abatement Report for February 2023. In February there were 781 total recommendations, total non-capital were 744. Corrected non-capital were 689 which resulted in a 92.61% abatement. Mr. Vigil also reported at ENMU, due to drought and weather conditions some trees have died and are at risk of breaking or toppling. Some trees have been cut down and the University is working on a plan to address any remaining trees.

#### 11. Benefit Matters

# 11. A. End of State and Federal COVID Emergency Update

Dr. Nura Patani, Segal, provided the End of State and Federal COVID Emergency Update. Dr. Patani noted that there are two different emergencies, the Public Health Emergency (PHE) and the Nation Emergency (NE). Provisions sunsetting with the elimination of the PHE include covering COVID tests without cost-sharing, free over the counter (OTC) tests, and coverage of preventative services and vaccines both in and out of network. There is no obligation to cover out of network vaccines. Coverage for testing and treatment can be determined by the plan after May 11. The obligations of the NE have already been addressed by NMPSIA. Pertaining to OTC tests, introducing cost sharing would reduce the average cost of COVID tests to Health Plans from \$120 to \$98. Pertaining to vaccines, government funding of the COVID vaccine will run out in the summer/fall of 2023. Plans will then carry the cost of the vaccine. NMPSIA currently only covers the administration of vaccines.

Ms. Quintana noted that Ms. Cyndi Archuleta is comparing notices, that were provided to our members back in 2020, to the end of the PHE notice requirements to assist with the notification to members. She added that Erisa was administering the requirements of the NE. A notification is planned to be sent to our members advising of the changes and deadlines. Mr. Sandoval asked Ms. Quintana to clarify that OTC tests would no longer be covered, vaccines will be covered under preventative service in-network, COVID testing received in a clinic would be billed according to the facility it was received and this would be the same for treatment out of pocket costs. Ms. Quintana confirmed.

# 11. B. Stewardship Report

Dr. Patani shared some highlights from the last four-year contract term. Segal has helped NMPSIA complete 20 Fiscal Impact Reports in the last year alone, supported NMPSIA through several key staff transitions, provided guidance in navigating the COVID-19 pandemic, had notable success with the PBM audit of Express Scripts, continued contemplation of clinic feasibility and helped evaluate new health legislation, policies and regulations. Dr. Patani highlighted several members of the Segal team that are instrumental in the partnership. The pandemic accelerated change however the public school system has not been able to shift in the same way other industries have. Dr. Patani highlighted different expectations from both employers and employees and how they impact benefits. Some of these include support of a more holistic approach to wellbeing, disease prevention rather than treatment and turning to prescriptions as a last resort. Looking to the future, some topics of discussion have already begun. These include additional audits, clinic feasibility, Mental Health Parity and Addiction Equity Act (MHPAEA) Quantitative Treatment Limitations (QTL) and Non-Quantitative Treatment Limitations (NQTL) review and Centers Of Excellent Network for Surgical Bundles.

## 11. C. Presbyterian Collaboration with Unity Point

Mr. Steve Valdez and Mr. Justin Shirey with Presbyterian updated the committee that a letter of intent has been signed between Presbyterian and Unity Point Health. The intent is to explore the formation of a new healthcare organization which will make greater investments in clinical excellence, digital innovation, workforce development, and value-based care while lowering overall administrative costs. Presbyterian plans to continue to actively hire and retain delivery systems and health plan. Ms. Ruiz requested confirmation that the local board will remain composed of local members. Mr. Shirey confirmed. Mr. Valdez added that the ownership will be an equal 50/50 share.

#### 12. General Discussion

Mr. Sandoval informed the Board the NMPSIA and Poms are participating in a New Mexico Safe School Summit. A tentative date has been set for November 6-8. Mr. Sandoval also thanked staff for the work they have contributed to the legislative session and other day-to-day tasks. Mr. Parrino echoed the appreciation. Mr. Martinez Jr. thanked Segal and NMPSIA staff for their assistance on the RFP.

# 13. Next Meeting Date and Location: Thursday, May 4, 2023 (Action Item) Location: Poms & Associates, 201 3rd Street, Suite 1400 and a virtual option

The next meeting date will be on Thursday, May 4, 2023 at 9:00 a.m. located at Poms & Associates to be offered in-person and virtually.

A motion was made to approve the next meeting date and location.

MOTION: T. Ruiz SECONDED: B. Jarrell

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Absent Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes **Denise Balderas** Yes Tim Crone Yes **Travis Dempsey** Absent Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

Vote carried unanimously.

# 14. Adjournment (Action Item)

A motion was made to adjourn the meeting at 10:39 am.

MOTION: S. Quintana SECONDED: B. Jarrell

A roll call vote was taken.

Ms. Charlette Probst called roll.

Al Park, President Absent Chris Parrino, Vice President Yes Trish Ruiz, Secretary Yes **Denise Balderas** Yes Tim Crone Yes Absent **Travis Dempsey** Pauline Jaramillo Yes **Bethany Jarrell** Yes K.T. Manis Yes David Martinez, Jr. Yes Sammy Quintana Yes

Vote carried unanimously.

APPROVED:	5/8/2023
Mr. Alfred Park, President	Date