NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY BOARD OF DIRECTORS MEETING MINUTES

In-Person: CCMSI 5700 Pasadena Ave., Suite 102 Albuquerque, NM 87113

Virtual: https://meet.goto.com/195524077

Dial in +1 (786) 535-3211 Access Code: 195-524-077

Thursday, April 07, 2022

1. Call to Order

Mr. Al Park, NMPSIA Board President, called the NMPSIA Board Meeting to order at 9:03 a.m. on Thursday, April 7, 2022.

2. Roll Call

Ms. Melissa Rael called roll.

Board Members Present:

on
Arrived after roll call)
Arrived after roll call)
on
on

Board Members Absent:

Chris Parrino, Vice President Daniel Benavidez

NMPSIA Staff Members Present:

Patrick Sandoval, Interim Executive Director	In-Person
Martha Quintana, Chief Financial Officer	In-Person
Melissa Rael, Financial/HR Manager	Virtual
Dion Romero, Accountant/Auditor	Virtual

Audience Present:

Katherine Trujillo	Attorney General's Office	In-Person
Zach Jones	Attorney General's Office	Virtual
Kelley Riddle	BAC Advisory Committee	Virtual
Katheryn Hull	BCBSNM	Virtual

Lisa Sullivan	BCBSNM	Virtual
Maureen Sergel	BCBSNM	Virtual
Brooke Revels	BCBSNM	Virtual
	CCMSI	In-Person
Kevin Sovereign		
Steve Vanetsky	CCMSI	In-Person
Jerry Mayo	CCMSI	In-Person
Tammy Pargas	CCMSI	In-Person
Rich Cangiolosi	CCMSI	Virtual
Kim Trimble	CCMSI	In-Person
Louise Carpenter	CCMSI	Virtual
Daniel Warner	CIGNA	Virtual
Sam Garcia	Davis Vision	In-Person
Jolou Trujillo-Ottino	Delta Dental	Virtual
CS Hwa	Erisa Administrative Services	Virtual
Amy Bonal	Erisa Administrative Services	Virtual
Mike Barrios	Erisa Administrative Services	Virtual
Michelle Alarid	Erisa Administrative Services	Virtual
Martin Esquivel	Esquivel & Howington	In-Person
Jon Molberg	Express Scripts	Virtual
Joseph Simon	Legislative Finance Committee	Virtual
David Poms	Poms & Associates	Virtual
Julie Garcia	Poms & Associates	In-Person
Larry Vigil	Poms & Associates	In-Person
Grant Banash	Poms & Associates	In-Person
Rika Martinez	Poms & Associates	In-Person
Steve Valdez	Presbyterian	Virtual
Nura Patani	Segal	Virtual
Melissa Krumholz	Segal	Virtual
Greg Archuleta	The Standard	In-Person
Stephanie Anthony	United Concordia	Virtual
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3. Introduction of Guests

Mr. Patrick Sandoval, Interim Executive Director NMPSIA, introduced the Honorable Hector Balderas, Attorney General, Ms. Katherine Trujillo, Attorney General's Office, Mr. Jon Molberg and Mr. Harris Zayaee, Express Scripts and Dr. Nura Patani, Segal.

4. Citizens to Address the Board (Five-Minute Limit)

There were no citizens to address the Board.

5. Approval of Agenda (Action Item)

Mr. Sandoval requested to remove item 10.B from the agenda and item 10.G be tabled.

A motion was made to approve the agenda as amended.

MOTION: T. Ruiz

SECONDED: S. Quintana

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Yes
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Absent
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

6. Approval of March 3, 2022 Minutes (Action Item)

A motion was made to approve the March 3, 2022, NMPSIA Board Minutes as presented.

MOTION: T. Ruiz

SECONDED: S. Quintana

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Yes
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Absent
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

7. Administrative Matters

7. A. Staff Update

Mr. Sandoval reported NMPSIA is currently advertising for a Benefits Coordinator Position and Benefit Analyst. Interviews were held on March 9, 2022 for the Benefits Coordinator and an offer was made to an applicant, however the applicant declined the offer. Mr. Andrew Arellano submitted his notice of resignation effective April 21, 2022. We wish him the best in his future endeavors. Staff will keep the Board updated as positions are filled.

7. B. COVID-19 Update

Mr. Sandoval reported from March 2020 to February of 2022 there has been a total of 177,791 claims with a cost of approximately \$36 million dollars. He reported there was an appropriation from the Legislature to help offset costs in the amount of \$15 million dollars.

7. C. IBAC Update

Ms. Martha Quintana, Chief Financial Officer NMPSIA, reported the IBAC met on March 9, 2022. True Health New Mexico provided a COVID-19 update. IBAC procedures were discussed and a draft will be circulated for upcoming meetings.

7. D. Loss Prevention Committee Update

Mr. Sammy Quintana reported the committee met and discussed the ongoing molestation issue. He reported the committee will meet again next month and will try and meet with PED and the School Boards Association to enlist their help with getting employees to take part in Vector Training Solution Sexual Molestation Training.

7. E. Rules and Regulation Committee Update

Ms. Trish Ruiz reported the committee met last Monday, April 4th. She reported the rules were outdated. The committee is moving slowly and working with wording. Ms. Ruiz stated they are updating the rules and making progress.

7. F. July Annual Meeting Update

Mr. Sandoval reported staff has made arrangements with the Inn of the Mountain Gods. Ms. Vigil will be sending an update next week with information on how to make accommodations.

7. G. Loss of Board Member Lowell Irby

Mr. Sandoval reported Mr. Lowell Irby recently passed away. Mr. Irby was a long term Board Member and dedicated his time to the NMPSIA Board. Mr. Quintana spoke about Mr. Irby and stated he was instrumental in the creation of NMPSIA. He stated Mr. Irby was president of the NMPSIA Board for approximately 20 years. The Board took a moment of silence to recognize Mr. Irby and his contributions to the schools, children and the entire State of NM.

8. Financial Matters

8. A. Financial Reports - February 2022 (Action Item)

Ms. Quintana presented the Statement of Revenues and Expenditures for period ending February 28, 2022 for the Employee Benefits Fund. She reported revenue of \$27,163,954.82 and expenses of \$28,477,484.35 which resulted in a loss of \$1,313,529.53 for the month of February.

Ms. Quintana presented the Statement of Revenues and Expenditures for period ending February 28, 2022 for the Risk Fund. She reported revenue of \$7,058,258.72 and expenses of \$6,744,249.77 which resulted in a gain of \$314,008.95 for the month of February.

Ms. Quintana presented the Statement of Revenues and Expenditures for period ending February 28, 2022 for the Program Support Fund. She reported revenue of \$118,324.00 and expenses of \$83,626.11 which resulted in a gain of \$34,697.89 for the month of February.

Ms. Quintana presented the Balance Sheet for the Agency for period ending February 28, 2022. Program Support had total assets of \$854,617.00, total liabilities of \$89,479.51 and total fund equity of \$765,137.49. Employee Benefits had total assets of \$44,395,881.92, total liabilities of \$30,544,763.31 and total fund equity of \$13,851,118.61. Risk had total assets of \$128,744,912.96, total liabilities of \$114,563,194.80 and a total fund equity of \$14,181,718.16. Total combined fund equity for the agency was \$28,797,974.26.

A motion was made to approve the Financial Reports for February 2022 as presented.

MOTION: T. Ruiz

SECONDED: S. Quintana

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Yes
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes

Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

9. Risk Matters

9. A. Update from Attorney General Hector Balderas

Attorney General Hector Balderas thanked the Board for inviting him to attend the Board Meeting. Mr. Sandoval reported that Ms. Julie Garcia and Mr. Dan Foley, Poms & Associates, met with Attorney General Balderas to discuss the ongoing issue of sexual molestation in schools. Attorney General Balderas stated he is coming before the Board to request a partnership with NMPSIA to ensure compliance with training in sexual molestation. He wanted NMPSIA to consider inviting the office to do an analysis to ensure compliance with training. He would partner with Poms & Associates and NMPSIA staff to assist with deciding who is in compliance and shoring up the training and reporting.

Mr. Park stated this issue is something that needs to be addressed. Ms. Garcia spoke on Poms & Associate's efforts and she stated there is minimal completion of the training. Ms. Balderas stated that at yesterday's committee meeting there were discussions about holding districts accountable. She asked if there is a possibility to fine schools a certain amount per day for not complying with training.

Ms. Balderas stated Poms & Associates indicated they do not have the capability to track individuals who do not comply with training. She asked the Attorney General if there was a way to hold districts accountable. The Attorney General stated there is an opportunity and his staff will review the act to see if there is a way to require cross communication through PED or CYFD. He stated staff will be researching what protocols are in place. There needs to be more research on financial penalties to schools.

Mr. Quintana stated the committee talked about having meetings with PED, the Attorney General's Office and Superintendents to exchange information and brainstorm opportunities. Attorney General Balderas agreed and stated he will welcome any meeting invitations and there is a full team waiting to address these issues. Katherine Trujillo reported staff is currently networking and welcomes meetings with respect to this issue.

9. B. TPA Reports

1. Property & Liability Monthly Claims Report

Mr. Steve Vanetsky, CCMSI, reported on the Property & Liability Monthly Claims Report for the month of February 2022. There were 342 open claims, 47 new claims and 34 claims were closed. Reserves were at \$41,707,283.28, payments were \$24,998,852.94 for a total of \$66,706,136.22.

2. Property & Liability Large Losses

Mr. Vanetsky stated there were no large losses to report. He stated there could be a potential claim coming out of Espanola with respect to a roll-over bus crash.

3. Workers' Compensation Monthly Claims Report

Mr. Jerry Mayo, CCMSI, provided the Workers' Compensation Monthly Claims Report for Districts as of February 28, 2022. During the month of February there were 868 open claims, 166 new claims, 15 claims were re-opened, and 179 claims were closed. Reserves were at \$14,657,898.88 and payments were \$47,894,392.95 for a total of \$62,552,291.83.

Mr. Mayo reported on the Workers' Compensation Monthly Claims Report for Charter Schools as of February 28, 2022. During the month of February there were 39 open claims, 5 new claims and 10 claims were closed. Reserves were at \$931,019.99 and payments were \$1,607,808.58 for a total of \$2,538,828.57.

9. C. Loss Prevention Update

Ms. Garcia reported on enrollment in the Vector Solutions Program and stated that she along with Mr. Sandoval and Mr. Martin Esquivel, Esquivel and Howington, presented to the School Board Association with respect to sexual molestation. Also, Mr. Sandoval and Ms. Garcia met with Attorney General Hector Balderas and came up with an outline of a plan to include the Attorney General's work with school districts on HB128 requirements.

Ms. Ruiz asked what the Board can do to help with getting school districts to complete this program. Ms. Garcia stated the Loss Prevention Committee met and will pull all the data together and come up with a plan to encourage the Vector Training.

Mr. Larry Vigil, Poms & Associates, reported that during the month of February there were 313 non-capital hazards that were identified and 250 were completed for a percentage of 79.87% for the month of February.

10. Benefits Matters

10. A. Express Scripts Annual Review

Mr. Jon Molberg and Mr. Harris Zayaee, Express Scripts, presented the Express Scripts annual review from July 2021 - December 2021. The Plan cost PMPM increased \$9.40 to \$119.31. SaveOnSp provided \$2,657,124 in value. The total member cost less SaveOnSp was \$2,302,608, representing an 8.4% in total member cost net. Rebates reduced plan cost PMPM from \$119.31 to \$82.99. When excluding the COVID-19 vaccine the plan cost net PMPM decreased from \$82.99 to \$81.08. The COVID-19 vaccine impact increased \$1.91 PMPM. The Generic Fill Rate increased from 84.2% to 87.0%.

The top 5 indications are: inflammatory conditions, diabetes, cancer, vaccinations and HIV. The largest financially impactful change was the inflammatory conditions, driving \$1.4M in increased net cost from a 38.5% increase in net PMPM. The asthma category had a significant increase, but the data shows that asthma is improving in the management of the condition.

The annual clinical savings was \$10.9M when including the Advanced Utilization Management program (driving the generic fill rate and using the prior authorization process), RationalMed*(safety edits), and the Advanced Opioid Solution (driving down short acting drugs).

The inMynd mental health program provided 2,740 physician care alerts to address side effects from medications within the mental health therapy class, and mailed 1,138 member education letters. Pharmacy point of sale alerts for identified mental health drugs is also a component of the inMynd digital program. The Advanced Opioid Management program resulted in 98% of short acting opioid patients prescribed an opioid for the first time exceeding a 7-day supply and were successfully reduced to a 7-day supply or less. 71% of patients prescribed a long-acting opioid as initial therapy were redirected to safer, short-acting therapy.

10. B. Delta Dental PPO & Premier Network Change

This item was deleted from the agenda.

10. C. Compliance No Surprises Act/Transparency Rule

Dr. Nura Patani, Segal, provided an update of Segal's compliance support of the requirement. Segal has been working with NMPSIA staff and providing feedback on the federal requirements. A document was provided in the form of a compliance plan and timelines for compliance. Segal is in the process of working with medical and pharmacy benefit carriers on their compliance of the federal requirements. Some requirement dates have been delayed.

10. D. 2021 Annual Statistics Report - Erisa Administrative Services, Inc.

Ms. Quintana presented the annual statistics report created by Erisa who collects enrollment information each January. There has been a decline in membership over the years, with an assumption that the decline is due to retirement. The average monthly premiums have increased as well as a loss in member lives. The average member age has stayed steady at around 47 years of age and the average family size has decreased from the previous year. The average salary increased 3.57% from the previous year. In 2021 NMPSIA collected the highest amount of premiums for the lowest enrolled amount of members enrolled in the plan. The report included each employer group and their statistics of average age, family size, gross income and female/male ratio.

10. E. Request for Quotes for Life & Disability Benefits Manager (Action Item)

Ms. Quintana reported that at last month's Board meeting the Board approved to proceed with an Invitation to Bid for the Life & Disability Benefits Manager. However, NMPSIA's Chief Procurement Officer indicated that the proper procurement for this process is a Request for Quotes (RFQ) for Life & Disability Benefits Manager. The RFQ will not exceed \$60,000. The current agreement with The Standard will end June 30, 2023. Staff is recommending approval of the Request for Quotes for Life & Disability Benefits Manager.

A motion was made to approve the Request for Quotes for Life & Disability Benefits Manager.

MOTION: S. Quintana

SECONDED: T. Ruiz

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Absent
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

10. F. Mosaic Academy Resolution to Increase Long-Term Disability Benefit Coverage (Action Item)

Ms. Quintana presented the Mosaic Academy Resolution to change their Long-Term Disability benefit coverage for 90-day benefit waiting period to a 30-day benefit waiting period effective October 1, 2022. This is a richer benefit with respect to the benefit waiting period to file a disability claim. The Standard approved an enrollment period and waived the Evidence of Insurability requirement. An amendment to the policy will be forthcoming. Staff is recommending approval of the Mosaic Academy resolution.

There was a motion to approve the request as presented.

MOTION: T. Ruiz

SECONDED: S. Quintana

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Absent
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

10. G. ENMU-Portales NMPSIA Participation Agreement (Action Item)

This agenda item was tabled.

10. H. Approval Pharmaceutical Management Services Contract (Action Item)

Mr. Sandoval presented that the IBAC went out to RFP on October 18, 2021 for a Pharmacy Benefits Manager and received approval from the Board on February 3, 2022 Board meeting to enter into contract negotiations with vendor A. Staff and Mr. Esquivel worked diligently with vendor A on getting the contract complete. The contract has been reviewed by Mr. Esquivel and staff and is ready for Board approval.

There was a motion to approve the request as presented.

MOTION: T. Ruiz

SECONDED: S. Quintana

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Absent
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

10. I. Wellness Update

Mr. Sandoval reported that April is Sleep Awareness Month. The meeting packet includes flyers from our carriers on recommendations on how to sleep better, a meeting on April 26, 2022 on the amount of sleep that is needed, and tips for better sleep.

Additional flyers included in the meeting packet are a how to cook with veggies and enhance flavors webinar on April 21, 2022 and multiple dates for the continued mental health Resilience series.

A Wondrhealth report of the most recent WondrHealth program statistics shared a total of 262 members were enrolled with a total weight loss of 577 pounds lost over a 10 week period.

The Livongo digital solutions for diabetes, hypertension and weight loss statistics shared were 56% of members enrolled in the diabetes program had controlled blood sugar levels after 6 months, 75% of activated members had improved blood pressure and 61% of activated members lost weight.

11. General Discussion

No items for discussion.

12. Next Meeting Date and Location: Thursday, May 5, 2022 (Action Item) Location: TBD

Mr. Park expressed that he would like to continue a hybrid (in-person and virtual) meeting option for May and June and start fully in-person with the July meeting. Mr. Martinez, Jr recommended keeping the hybrid option. Ms. Ruiz noted that the call in option should be available as it was in the past before virtual attendance. Mr. Park stated he would like the Board to review this discussion at the July meeting.

The next meeting will be held on May 5, 2022, at Poms & Associates, 201 3rd Street, Suite 1400, Albuquerque, NM 87102. There will be a remote option available.

A motion was made to adjourn the meeting at 10:55 a.m.

MOTION: S. Quintana

SECONDED: T. Ruiz

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Absent
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

13. Adjournment (Action Item)

A motion was made to adjourn the meeting at 10:55 a.m.

MOTION: S. Quintana

SECONDED: T. Ruiz

A roll call vote was taken.

Ms. Melissa Rael called roll.

Al Park, President	Yes
Pauline Jaramillo, Secretary	Absent
Denise Baldares	Yes
Tim Crone	Yes
Bethany Jarrell	Yes
K.T. Manis	Absent
David Martinez Jr.	Yes
Sammy Quintana	Yes
Trish Ruiz	Yes

Vote carried unanimously.

Alfred L. Park Mr. Alfred Park, President