

NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

Date: April 16, 2021

To: All Eligible Participants and Dependents, including COBRA beneficiaries, of the New Mexico Public Schools Insurance Authority

EXTENSIONS FOR CERTAIN SPECIAL ENROLLMENT, COBRA, AND CLAIMS AND APPEALS DEADLINES ARE ENDING

Due to the COVID-19 pandemic and the ongoing National Emergency, the Plan voluntarily provided you with additional time to meet certain deadlines if you needed it even though it was not required to do so.

These voluntary deadline extensions are coming to an end on April 30, 2021.

What does this mean for you? The Plan will voluntarily disregard the period from March 1, 2020 until April 30, 2021 in determining your applicable deadline. This applies for the following **COBRA**, special enrollment, and claims and appeals deadlines:

- The period to request special enrollment,
- The 60-day election period for COBRA Continuation Coverage,
- The date for making COBRA Continuation Coverage premium payments,
- The date for individuals to notify the Plan of a qualifying event or the determination of disability,
- The date within which individuals may file a benefit claim under the Plan's claims procedures,
- The date within which claimants may file an appeal of an adverse benefit determination under the Plan's claims procedures, and
- The time period within which claimants must request external review.

To ensure you promptly receive the continued benefits that you may need, we encourage you to provide the request for enrollment, notice, election and/or payment as soon as you can.

Please contact the administrative office, **Erisa Administrative Services, Inc. at 1.800.233.3164** if you have questions about how the termination of the deadline extensions apply to your individual circumstances.

<u>Note for COBRA Beneficiaries:</u> If your COBRA premium is not paid in full for any outstanding month of coverage, coverage will terminate retroactively back to the last month for which the premiums were paid in full. If you incurred any medical claims for a month in which you do not pay your COBRA premium in full, the Plan may seek repayment for any benefits paid according to the Plan rules.