The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage including your plan's Plan document, visit www.bcbsnm.com/nmpsia or call toll-free 1-888-966-7742. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call BCBS of NM toll-free at 1-888-966-7742 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network EPO Provider per calendar year: **$500**/individual; **$1,000**/family. No coverage from Out-of-Network Providers, except in an emergency situation.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, the overall family deductible must be met before the plan begins to pay.
Are there services covered before you meet your deductible?	Yes. Outpatient prescription drugs, dental and the following services performed by network providers: office/home visits, preventive care, acupuncture, chiropractic services, vision, telehealth, ambulance services, hospice services, x-ray and imaging, lab tests, outpatient rehabilitation visits, insulin pump supplies, glucose meter, and urgent care are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	Yes. $50/individual, $150/family deductible per year for either the High Option or Low Option Dental plans. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductible amount before the dental plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	Medical Plan EPO Network Provider per calendar year: **$3,250**/person; **$6,500**/family. In-network outpatient prescription drugs per calendar year: **$3,100**/person; **$6,200**/family.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit must be met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, dental/vision (if elected), and penalties for failure to obtain preauthorization. Cost sharing for certain non-essential specialty drugs does not count toward the separate Rx out-of-pocket limit.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. For a list of in-network preferred providers within the state of New Mexico through New Mexico Blue Cross and Blue Shield, see www.bcbsnm.com/nmpsia or call toll free at 1-888-966-7742. For a list of BlueCard Access providers outside of the state of New Mexico, call toll-free 1-800-810-2583.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the full cost if you use an out-of-network provider. Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	**$25** copayment/visit. Deductible does not apply.	Not covered.	**20%** coinsurance for in-network office surgery including casts, splints, and dressings.
	Specialist visit	**$35** copayment/visit. Deductible does not apply.	Not covered.	**20%** coinsurance for in-network office surgery including casts, splints, and dressings.
	Preventive care/screening/ immunization	**No charge**. Deductible does not apply.	Not covered.	Plan covers required preventive services and supplies described at: https://www.healthcare.gov/what-are-my-preventive-care-benefits/. Age and frequency guidelines apply to covered preventive care. You may have to pay for services that aren't preventive care. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	**Office/freestanding facility:** You pay the lesser of **$25** copayment per day or the Plan's allowed amount and no charge for the test interpretation fee. Deductible does not apply. **Outpatient hospital:** You pay the lesser of **$50** copayment per day or the Plan's allowed amount and no charge for test interpretation fee. Deductible does not apply.	Not covered.	Coumadin lab (Prothrombin time test): **$10** copayment/test in-network.
	Imaging (CT/PET scans, MRIs)	You pay the lesser of **$500** copayment per day or the **20%** of the Plan's allowed amount and no charge for the test interpretation fee. Deductible does not apply.	Not covered.	• Preauthorization is required to avoid non-payment • No charge for breast imaging

* For more information visit https://nmpsia.com/comparisonChart.html

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at CVS Caremark at www.caremark.com or call 1-877-787-0652.	Generic drugs	**Retail Pharmacy** for 30-day supply: **$10** copayment/prescription. **Mail Order and 90-day Retail** for a 90-day supply: **$22** copayment/prescription. Deductible does not apply. No charge for FDA-approved generic contraceptives.	You pay 100%. Plan reimburses no more than it would have paid had you used an In-Network Retail pharmacy. Deductible does not apply.	More information about prescription drug coverage is available at CVS Caremark at www.caremark.com or call 1-877-787-0652. • No coverage for prescription medication that has an over-the-counter (OTC) equivalent (unless mandated by law to be covered). • If you purchase a brand drug when generic drug is available, you pay the brand drug cost sharing plus the difference in cost between the brand drug and the generic drug. • If the cost of the drug is less than the copayment, you pay just the drug cost. • Some prescriptions are subject to preauthorization, quantity limits or step therapy requirements. • Retail and Mail order drugs accumulate to the Outpatient Drug Out-of-Pocket Limit noted on page 1. • No charge for drugs used to treat behavioral health (BH) conditions.
	Preferred brand drugs	**Retail Pharmacy** for 30-day supply: **30%** coinsurance with **minimum $30 & maximum $60** per prescription; **Mail Order and 90-day Retail** for 90-day supply: **$60** copayment/prescription. Deductible does not apply. No charge for FDA-approved brand name contraceptives if a generic is medically inappropriate.		
	Non-preferred brand drugs	Retail Pharmacy for 30-day supply: **70%** coinsurance; **Mail Order and 90-day Retail** for 90-day supply: **70%** coinsurance. Deductible does not apply.		

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at CVS Caremark at www.caremark.com or call 1-877-787-0652.	Specialty drugs	For up to a 30-day supply, you pay a **$55** copayment/prescription (for generic), **$80** copayment/prescription (for preferred) and **$130** copayment/prescription (for non-preferred). Deductible does not apply. No charge for certain non-essential specialty drugs on the PrudentRx Specialty Drug List if you enroll in the program. If the specialty drug is not included on the Specialty Drug List, you will pay 30% coinsurance. If you opt out of PrudentRx, you will pay 30% coinsurance. To enroll, contact PrudentRx at 1-800-578-4403.	You pay 100%. Plan reimburses no more than it would have paid had you used an In-Network Retail pharmacy. Deductible does not apply.	• Specialty drugs require preauthorization by calling CVS Specialty Pharmacy at 1-866-387-2573. For most specialty drugs, the contracted specialty drug mail-order pharmacy is required. • These drugs must be filled via the CVS Specialty Pharmacy. Call 1-866-387-2573. • Specialty drugs that are essential health benefits and obtained from in-network retail and mail order locations accumulate to the Outpatient Drug Out-of-Pocket Limit noted on page 1. • Certain specialty drugs are filled through the PrudentRx program and exclusively dispensed by CVS Specialty Pharmacy. The PrudentRx Specialty Drug list is available at 1-800-578-4403. Non-essential health benefit specialty pharmacy drugs under the PrudentRx program do not accumulate to the Outpatient Drug Out-of-Pocket Limit. • No charge for drugs used to treat BH conditions.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	**$150** copayment **plus** **20%** coinsurance.	Not covered.	Preauthorization is required to avoid nonpayment.
	Physician/ surgeon fees	**$150** copayment **plus** **20%** coinsurance.	Not covered.	
If you need immediate medical attention	Emergency room care	**$150** copayment/visit **plus** **20%** coinsurance	**$150** copayment/visit **plus** **20%** coinsurance	Physician/provider's professional fees may be billed separately.
	Emergency medical transportation	**$25** copayment per trip. Deductible does not apply.	Not covered.	Non-emergency air ambulance services covered only when medically necessary to transfer patient from one facility to another.
	Urgent care	**$45** copayment per visit. Deductible does not apply.	Not covered.	The copayment includes all services and supplies such as x-ray, lab, and physician fees.

* For more information visit https://nmpsia.com/comparisonChart.html

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have a hospital stay	Facility fee (e.g., hospital room)	**$500** copayment per admission **plus 20%** coinsurance.	Not covered.	Elective hospital admission requires preauthorization to avoid nonpayment. Copayment waived if readmitted for same condition within 15 days of discharge.
	Physician/ surgeon fees	**20%** coinsurance.	Not covered.	Elective hospital admission requires preauthorization to avoid nonpayment.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	**Office visits**: **No charge.** **Other Outpatient: No charge.**	Not covered.	Elective partial hospitalization, day treatment, hospital admission and residential treatment center admission requires preauthorization to avoid non-payment. • Plan covers services related to the diagnosis and treatment of Autism Spectrum Disorder (ASD) regardless of age. • Copayments apply per visit/stay/program, not per day.
	Inpatient services	**No charge.**	Not covered.	
If you are pregnant	Office visits	No charge for office visits and ACA-required preventive services. Deductible does not apply. For initial office visit, **$25** copayment applies, deductible does not apply; thereafter, no charge.	Not covered.	• There is no charge for prenatal services or treatment after initial office visit, including no charge for ultrasound, lab, and diagnostic testing. • Depending on the type of services, a copayment, coinsurance or deductible may apply. • Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). • Preauthorization required to avoid nonpayment if hospital stay is longer than 48 hours for vaginal delivery or 96 hours for C-section.
	Childbirth delivery professional services	**20%** coinsurance.	Not covered.	
	Childbirth delivery facility services	**$500** copayment per pregnancy **plus 20%** coinsurance.	Not covered.	

* For more information visit https://nmpsia.com/comparisonChart.html

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	**20%** coinsurance.	Not covered.	Preauthorization is required to avoid nonpayment.
	Rehabilitation services	**Outpatient visits: $25** copayment/visit **up to $250**, thereafter no charge for the remaining calendar year. Deductible does not apply. **Inpatient Rehab**. **$500** copayment/ admission **plus 20%** coinsurance.	Not covered.	Preauthorization is required for inpatient rehab to avoid nonpayment. Plan covers services related to the diagnosis and treatment of Autism Spectrum Disorder (ASD) regardless of age.
	Habilitation services	Not covered.	Not covered.	You must pay 100% of these expenses, even when services are received in-network.
	Skilled nursing care	**$500** copayment/admission **plus 20%** coinsurance.	Not covered.	Preauthorization is required to avoid nonpayment. Maximum benefit is 60 days/calendar year.
	Durable medical equipment	**20%** coinsurance. No charge (and no deductible) for breastfeeding pump & supplies, supplies for insulin pump, and glucose meter.	Not covered.	Durable medical equipment over $1,000 requires preauthorization to avoid nonpayment. Prosthetics and/or orthotics are not subject to financial penalties or greater restrictions than other medical services.
	Hospice services	**No charge**. Deductible does not apply.	Not covered.	Respite care benefit is limited to 10 days for each 6-month benefit period; 2 periods per lifetime. Preauthorization required to avoid nonpayment.
If your child needs dental or eye care	Children's eye exam	**$10** copayment/visit. Deductible does not apply.	Not covered.	These vision benefits are available if you elect a separate Vision plan.
	Children's glasses	**$15** copayment/eyeglasses. Deductible does not apply.	Not covered.	These vision benefits are available if you elect a separate Vision plan. Some types of lenses may be eligible for higher out-of-network provider reimbursement.
	Children's dental check-up	**No charge**. Dental deductible does not apply.	Your coinsurance varies on the dental plan you elect. Deductible does not apply.	Medical deductible does not apply. These dental benefits are available if you elect a separate Dental plan.

* For more information visit https://nmpsia.com/comparisonChart.html

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Habilitation services
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture and massage therapy combined benefit maximum of 30 visits per calendar year.
- Bariatric surgery
- Chiropractic care (30 visits/calendar year).
- Dental care (Adult) when you elect a separate Dental plan.
- Hearing aids: Under 21 years: No charge up to $2,200/ear; thereafter you pay 90% coinsurance in any 36-month period. Age 21 and older: No charge up to $500/year; thereafter you pay 90% coinsurance in any 36-month period.
- Infertility treatment (limited to testing to determine the cause of infertility). No other services covered.
- Routine eye care (Adult) when you elect a separate Vision plan.
- Weight loss programs (when provided by a Physician, licensed nutritionist, or registered dietician).

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the: **Medical Plan Claims Administrator (Blue Cross Blue Shield of New Mexico) at 1-888-966-7742 or Blue Cross and Blue Shield of New Mexico Appeals Unit at 1-800-205-9926** or visit www.bcbsnm.com/nmpsia. Additionally, a consumer assistance program can help you file your appeal. You may also contact the NM Office of the Superintendent of Insurance Managed Health Care Bureau at 1-855-427-5674 or by email at mhcb.grievance@osi.nm.gov. This website lists states with a Consumer Assistance Program: https://www.cms.gov/cciio/resources/consumer-assistance-grants/.

Does this plan provide Minimum Essential Coverage? Yes. Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes. If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 1-888-966-7742. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-966-7742.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- **The plan's overall deductible** **$500**
- **Specialist copayment** **$35**
- **Hospital (facility) coinsurance** **$500 + 20%**
- **Other coinsurance** **20%**

This EXAMPLE event includes services like:
Specialist office visits (*prenatal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Total Example Cost	**$12,700**

In this example, Peg would pay:

Cost sharing	
Deductibles	$500
Copayments	$620
Coinsurance	$1,810
What isn't covered	
Limits or exclusions	$20
The total Peg would pay is	**$2,950**

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- **The plan's overall deductible** **$500**
- **Specialist copayment** **$35**
- **Hospital (facility) coinsurance** **$500 + 20%**
- **Other coinsurance** **20%**

This EXAMPLE event includes services like:
Primary care physician office visits (*including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Total Example Cost	**$5,600**

In this example, Joe would pay:

Cost sharing	
Deductibles	$0
Copayments	$700
Coinsurance	$780
What isn't covered	
Limits or exclusions	$0
The total Joe would pay is	**$1,480**

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- **The plan's overall deductible** **$500**
- **Specialist copayment** **$35**
- **Hospital (facility) coinsurance** **$150 + 20%**
- **Other coinsurance** **20%**

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	**$2,800**

In this example, Mia would pay:

Cost sharing	
Deductibles	$500
Copayments	$700
Coinsurance	$30
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$1,230**

The **plan** would be responsible for the other costs of these EXAMPLE covered services. (ngf)