

Benefits 2023 Spring Budget Workshop April 12, 2023



Table of Contents

- ❖ A Message From
 - NMPSIA Staff, NMPSIA Benefits Carriers, and Erisa Administrative Services, Inc.
- About NMPSIA
- **♦** HB533
 - ➤ Update Public School Insurance Authority Act
 - 22-29-10 Group Insurance Contributions
- ❖ NMPSIA Benefits Premium Rate History
- ❖ NMPSIA Medical Premiums Effective October 1, 2023
- ❖ NMPSIA Benefits Enrollment
 - ➤ NMPSIA Benefits Enrollment Starts With A Properly Completed Form
 - Benefits Enrollment is Reinforced with Supportive Documentation
 - > Timely Reporting
- ❖ Potential Consequences of Non-Compliance with NMPSIA Benefits Enrollment
 - Who is Harmed



About NMPSIA

The New Mexico Public Schools Insurance Authority (NMPSIA) was created by the NM Legislature in 1986 to serve as a purchasing agency for public school districts, post-secondary educational entities and charter schools. Through NMPSIA, member schools are afforded the opportunity to offer quality employee benefit and risk coverages.

Purpose of act. 22-29-2.

The purpose of the Public School Insurance Authority Act is to provide comprehensive core insurance programs, including reimbursement coverage for the costs of providing due process to students with disabilities, for all participating public schools, school board members, school board retirees and public school employees and retirees by expanding the pool of subscribers to maximize cost containment opportunities for required insurance coverage.

Authority created. 22-29-4

There is created the "public school insurance authority", which is established to provide for group health insurance, other risk-related coverage and due process reimbursement with the exception of the mandatory coverage provided by the risk management division on the effective date of the Public School Insurance Authority Act.



NMPSIA Today

- School Districts
 - 88 Mandatory (Excludes APS)
- Charter Schools
 - 100 Mandatory
- 26 Other Educational Entities
 - 26 (Optional)
- Monthly Membership
 - 75,893 Employees and Dependents
 - 39,974 Employees
 - Employees and Dependents by Coverage
 - 44,744 Medical
 - 52,542 Dental
 - 46,078 Vision
 - 12,635 Long-Term Disability
 - 18,540 Additional Life



- Staff
 - 11 FTE

Board of Directors

- 11 Board Members
 - Governor Appointees
 - Alfred Park, President
 - Denise Balderas
 - · Sammy J. Quintana
 - New Mexico Association of School Business Officials
 - Chris Parrino, Vice President
 - Educational Entities at Large
 - Trish Ruiz, Secretary
 - AFT-NM
 - Tim Crone
 - NEA-NM
 - Bethany Jarrell
 - · David Martinez, Jr.
 - Public Education Commission
 - K.T. Manis
 - School Boards Association
 - Pauline Jaramillo
 - Superintendents' Association
 - Travis Dempsey



HB533

SECTION 2. Section 22-29-10 NMSA 1978 (being Laws 1989, Chapter 373, Section 5, as amended) is amended to read:

22-29-10. GROUP INSURANCE CONTRIBUTIONS

A. Group insurance contributions for school districts, charter schools and participating entities in the authority shall be made as follows:

- (1) at least eighty percent of the cost of the insurance of an employee whose annual salary is less than fifty thousand dollars (\$50,000);
- (2) at least seventy percent of the cost of the insurance of an employee whose annual salary is fifty thousand dollars (\$50,000) or more but less than sixty thousand dollars (\$60,000); and
- (3) at least sixty percent of the cost of the insurance of an employee whose annual salary is sixty thousand dollars (\$60,000) or more.
- B. Within available revenue, school districts, charter schools and participating entities in the authority may contribute up to one hundred percent of the cost of the insurance of all employees.



HB533

Employer Contributions Effective July 1, 2023
Employer Contributions Calculated on Base Annual Salary
Employer Contribution Requirements set forth in NM State Statute

Employer Contribution						
Salary Less Than \$50,000	80%					
Salary \$50,000 up to \$59,999	70%					
Salary \$60,000 and over	60%					



Benefits Premium Rate History

Plan Year	Rate Increase
2014-2015	Medical 1.5%
2015-2016	Medical 4.0%
2016-2017	Medical High Option 8.30% Medical Low Option 7.15%
2017-2018	Medical High Option/HMO 3.98% Medical Low Option 1.82%
2018-2019	Medical High Option/EPO 4.0% Medical Low Option -0.7%
2019-2020	Medical High Option/EPO5.9%Medical Low Option3.1%Dental5.0%
2020-2021	Medical High Option/EPO 6.0% Medical Low Option 2.1%
2021-2022	Medical High Option/EPO 6.0% Medical Low Option 3.6%
2022-2023	Medical High Option/EPO 6.0% Medical Low Option 3.2%
2023-2024	Medical High Option7.24%Medical Low Option7.24%Medical EPO Option7.24%



NMPSIA Medical Premiums Effective October 1, 2023

MEDICAL COVERAGES	Single	Two-Party	Family
Employer contributes premium (see reverse side)	4		4
Blue Cross Blue Shield New Mexico – High Option	\$922.70	\$1,754.78	\$2,343.72
Blue Cross Blue Shield New Mexico - Low Option	\$639.72	\$1,216.66	\$1,625.08
Blue Cross Blue Shield New Mexico – Exclusive Provider	\$830.40	\$1,579.26	\$2,109.30
Organization (EPO) Option*			
Cigna – High Option	\$881.02	\$1,700.74	\$2,279.56
Cigna – Low Option	\$613.70	\$1,184.68	\$1,587.88
Presbyterian – High Option	\$746.14	\$1,566.80	\$2,089.24
Presbyterian – Low Option	\$517.40	\$1,086.36	\$1,448.56





Erisa Administrative Services, Inc. (EASI)

NMPSIA Employee Benefits Administration

Erisa Administrative Services, Inc.

P.O. Box 9054 Santa Fe, NM 87504-9054

Santa Fe: (505) 988-4974 ● Toll Free: (800) 233-3164

Email: sf@easitpa.com

Kathy Payanes: kpayanes@easitpa.com

Contact us for assistance with:

NMPSIA rules of enrollment and administrative practices, enrollment, eligibility, premium billing, premium collection and employer & employee online system





Starts With a Properly Completed Form

Learn how at https://nmpsia.com/monthlyTopicTrainings.html







Completing NMPSIA Forms

Important Documents and Forms +

Employee Enrollment Application

Board Member Enrollment Application

Schedule A for Beneficiary Designation

Schedule B for Birth Registration

Schedule C for Marriage Registration

Beneficiary Questions & Answers

Change Card

Affidavit for Domestic Partner

Termination of Domestic Partner

Retiree life Insurance Application (under age 65)

Options for Continuing Life Insurance
Due to Retirement

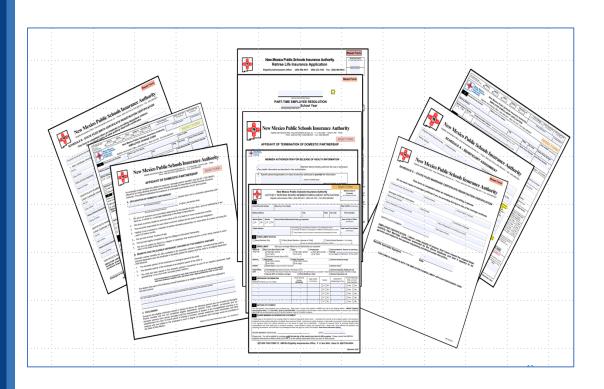
Release of Health Information

Sample Loss of Coverage Form

Part Time Resolution Template

Found at Employers Tab and

choose NMPSIA Benefits Enrollment & Forms







Employee Enrollment Application

District Name	Public Schools Sustance Supplied FAX (300) 988-8943 Social Security Number Name (Last, First, Middle) Date of Birth (miniotyyyy)	Basic Life is <u>always</u> effective 1 st of the month following the employee's date of hire
	Mailing Address City State Zip Code Home Phone Number	No retroactive effective dates allowed District Number
Section 4 Dependent Information reflects selection of Section 2	BASIC LIFE: The Standard (Paid in full by employer. Complete Schedule A Beneficiary Form) MEDICAL: Decirio Blaue Shield of NM Cigna Presbyterian Decline Medical. Reason for declining coverage: Blaue Cross Blaue Shield of NM Cigna Presbyterian Presbyterian High Option Plan (Default) Low Option Plan Decline Default Low Option Plan Default Low Option Plan Are you eligible for Medicaid? Yes No DENTAL: Deleta Dental Deleta Dental Low Option Plan Migh Option Plan Decline Dental	
	VISION: Davis Vision (2 year erroritment required) Decline Vision LONG TERM DISABILITY: The Standard Decline Long Term Disability ADDITIONAL LIFE: The Standard Select: 1X 2X 3X Base Annual Salary Decline Long Term Disability DEPENDENT INFORMATION List all dependents you wish to enroil. Indicate an A (add) or N/A (not applicable) for all names listed below. Please provide required information for additional dependent on separate wheat freecessary. Med Dett Vision Add1 Dependent's Name (Last, First, Middle) Social Security Date of Birth (ministry) Gender Relationship to Brith (ministry) Social Security	
Employee <u>Must</u> sign and date	(REQUIRED)	NOTE: Evidence of White-Out used or any highlighted areas on any document requires an amended document
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erifying the form is completed in its entirety Form <u>Must</u> be signed	## EMPLOYER CERTIFICATION As an enginement of the section as incourse to deficient and the section as incourse to deficient and the section as incourse to deficient and the section as engineer to an engineer of the section and the section and the section and works the oriented number of those pare west regulated for MAPSIA barrella. Date of Here	Date Received in Your Office must be stamped not written
and dated by employer	BENEFITS SPECIALIST SIGNATURE Revised September 2020	must be stamped not written





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The Amended and Correct Form

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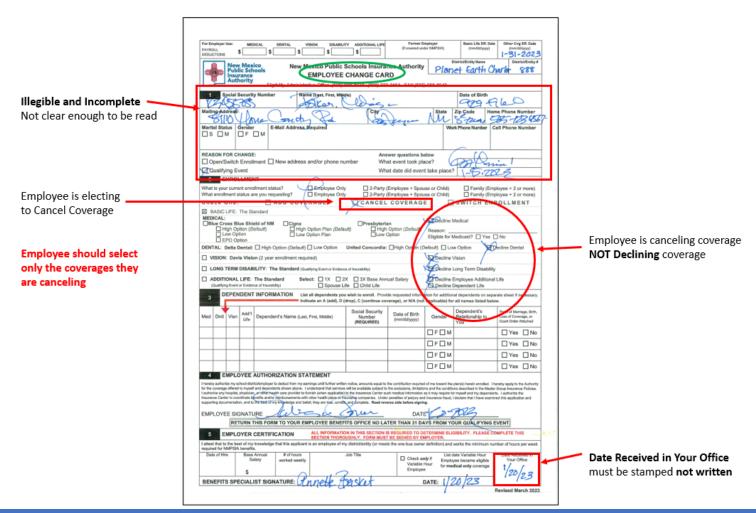
Employee Change Card

District/Entity Name and District/Entity #	For Employer Use: MEDICAL S S S S S S S S S S S S S S S S S S S	Other coverage effective date/end date
Reason for Change	Mailing Address City State Zip Code Home Phone Number Marital Status Gender	What Event took place?What date did event take place?
Section 3 Dependent Information reflects selection in Section 2 Enrollment Status	Temployee + Spouse or Child Family (Employee	NOTE: Evidence of White-Out used or any highlighted areas on any document requires an amended document
Removing ineligible dependents may also apply to any ancillary benefits your employer offers	Med Dn8 Visn Addrl Dependent's Name (s.ast. First, Modile) Social Security Number (seat. First, Modile) Date of Birth (rem/MS/yyyy) Gender (rem/MS/yyyy) Gender (rem/MS/yyyy) F M	Employee Must sign and date
Employer is responsible to complete the EMPLOYER CERTIFICATION section after verifying the form is completed in its entirety Form Must be signed	Threely annoting my unlocal districtions by a fine of districtions by the first my three of districtions and the first my three districtions are considered in the annotation of the street my three of the first my three of	(unless Basic Life only or Resignation/Separation) Date Received in Your Office must be stamped not written
and dated by employer ———	BENEFITS SPECIALIST SIGNATURE: DATE: Revised September 2020	must be stamped not written





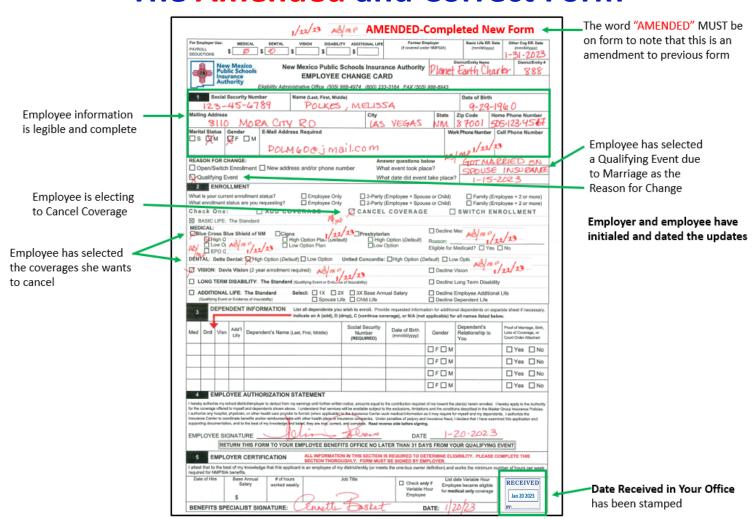
What's wrong with this form?







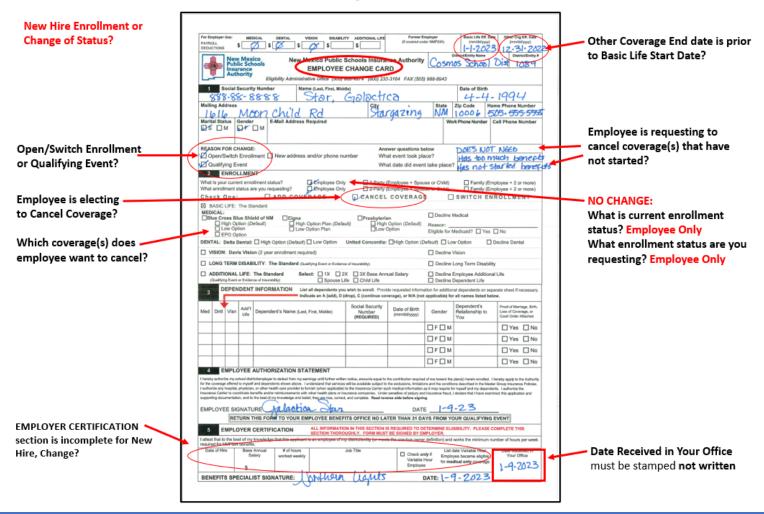
The Amended and Correct Form







What's wrong with this form?





and Job Title



NMPSIA Benefits Enrollment

The Amended and Correct Form

The word "AMENDED" MUST be AMENDED-Completed New Form -MUG5 1/11/23 4 on form to note that this is an amendment to previous form And the winner is: Cosmos School District New Mexico 189 **Employee New Hire Enrollment** EMPLOYEE ENROLLMENT APPLICATION Other Covg Eff Date is not applicabl RESET FORM Basic Life ONLY in this case and both the employer Social Security Number Date of Birth (mm/ss/v/v 888-88-8888 Star, Galactica 04/04/1994 and employee have initialed and The Change Card was to end dated this area to confirm 1616 Moonchild Rd NM 10006 505-555-5555 enrollment before it started Marital Status Gender E-Mall Address Required Work Phone Number Cell Phone Numbe S M F M 505-555-5555 **ENROLLMENT STATUS** 2-Party (Employee + Spouse or Child) Family (Employee + 2 or more) Employee Only ENROLLMENT Elect your coverage offered by your employer Employer and employee have mulas 1/11/23 BASIC LIFE: The Standard (Paid in full by employer. Complete Schedule A Beneficiary Form Employee is declining all coverage initialed and dated the updates ■ Decline Medical. Reason for declining coverage Blue Cross Blue Shleid of NM
| High Option Plan (Default)
| Low Option Plan
| EPO Option Plan Already have covearge High Option Plan (Default) Are you eligible for Medicald? ☐ Yes ☐ No DENTAL: Delta Dental Low Option Plan United Concordia Decline Dental ☐ VISION: Davis Vision (2 year enrollment required) ■ Decline Vision ☐ LONG TERM DISABILITY: The Standard Decline Long Term Disability ☐ ADDITIONAL LIFE: The Standard ☐ 1X ☐ 2X ☐ 3X Base Annual Salary ☐ Spouse Life ☐ Child Life Decline Employee Additional Life DEPENDENT INFORMATION List all dependents you wish to enroil. Indicate an A (add) or N/A (not applicable) for all names listed below Disage anythin requested information for additional dependents on senarate sheet if sevenan-Social Security Proof of Marriage Birth, or Court Date of Birth Number Order Attached □ F □ M ☐ Yes ☐ No Yes No OF OM □F□M ☐ Yes ☐ No ☐ Yes ☐ No **EMPLOYEE AUTHORIZATION STATEMENT** mulas 1/11/23 RETURN THIS FORM TO YOUR EMPLOYEE BENEFITS OFFICE NO LATER THAN 31 DAYS FROM YOUR DATE OF HIRE Employer Certification has been completed and we now know Date Received in Your Office # of hours List date Variable Hour the Date of Hire, Base Annual Check only if Variable Hour Employee Employee became eligible RECEIVED has been stamped Librarian Salary, # of hours worked weekly 12/22/2022 \$50,000 40.00 Jan 9 2023

portwen Lights

BENEFITS SPECIALIST SIGNATURE

01/09/2023

Revised March 2022





Benefits Enrollment is Reinforced with Supportive Documentation







Supportive Documentation Proof of Marriage









Supportive Documentation Proof of Birth for Dependent Children









Found on Page 14 in Program Guide

Supportive Documentation Proof of Loss of Coverage

<u>Involuntary loss</u> of group or individual coverage through no fault of the person having the group or individual insurance coverage.

This may include an **involuntary loss** of medical, dental, vision or life insurance due to:

- Reduction in hours worked
- Resignation, termination, or retirement from employment
- Divorce, annulment, or termination of domestic partnership
- No longer meet eligibility requirements for insurance
- Exhaustion of COBRA
- Death

Be advised: voluntary cancelling other coverage or non-compliance to maintain other coverage is not considered a qualifying event.

IMPORTANT: PROOF OF INVOLUNTARY LOSS REQUIRED

<u>Verifiable</u> proof of <u>involuntary loss</u> is required to be provided to your employer's benefits office. A loss of coverage letter MUST contain the following information: (See your employer's benefits office for an example.)

- Name and contact information of employer and/or entity who maintained the insurance coverage lost.
- Who lost coverage?
- What type of coverage was lost?
- What date coverage ended.
- Why coverage was lost.

<u>Unacceptable</u> forms of proof of loss of coverage include:

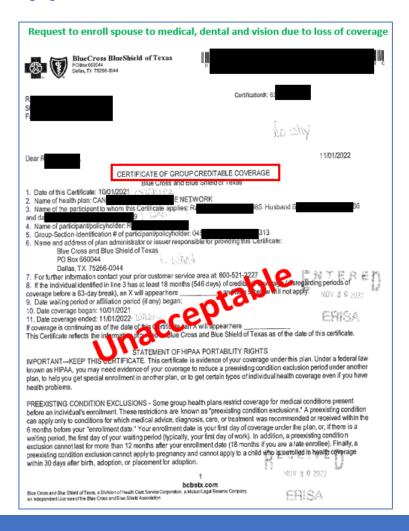
- Certificate of Creditable Coverage
- COBRA Qualifying Event Letter
- Divorce decree

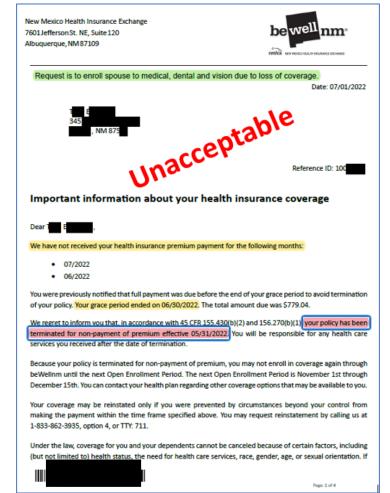






Supportive Documentation - Proof of Loss of Coverage



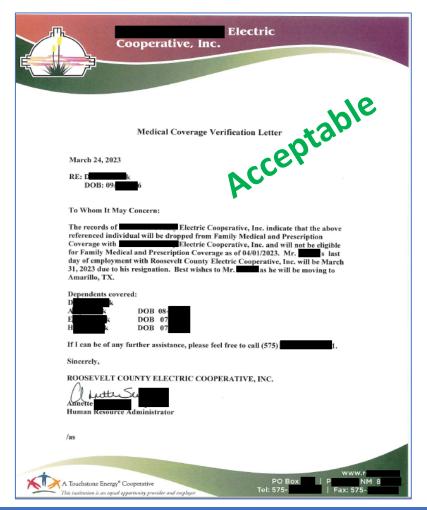








Supportive Documentation - Proof of Loss of Coverage









Timely Reporting by the Employer

REPORTING REQUIREMENT: Authority insurance providers depend on timely reporting of dismissals, resignations, change in status, reports of new employees and eligible dependents and those dropping coverages. The only source of this information is from the participating entity. Participating entities shall report this information on or before the 15th day following notification from the employee of the event. In the event they fail to so timely report, the responsible participating entity shall be liable for any losses an eligible employee or dependent may incur as a result of the failure to timely report.

[6.50.10.12 NMAC - N, 09/01/2014]





Timely Reporting by the Employee



The Employee has 61 days to provide supportive documentation from the effective date or Qualifying Event date











Late Reporting?

What Happens When You Are Late in Reporting a Change of Status?

NMPSIA requires timely reporting of enrollments, qualifying events, changes, and separation of employment along with any timely submission of required supportive documentation to your employer's benefits office. Not reporting timely may create consequences like:

- No retroactive effective or termination dates.
- Delayed effective dates.
- Delays or no access to benefit coverage.
- Waiting for the next open or switch enrollment for the following January 1st.
- Require satisfactory evidence of insurability for LTD or ADL coverage.
- Employer and/or NMPSIA will not refund premium.
- Not eligible for COBRA continuation.
- NMPSIA ineligible claim overpayments that are not eligible for collection by the insurance carrier, may be collected from the employee.



Incomplete forms, using the wrong forms, no signatures or dates, no date stamp, unacceptable supportive documents, late reporting

- ❖Who is harmed?
 - **≻**Employee
 - **≻**Employer
 - **≻**NMPSIA
 - > EASI
 - ➤ All NMPSIA participating employers and employees



Case Study: Actual Occurrence Example

- ❖ Employee submits resignation to end benefits 12/31/2019
 No action taken by employer
- Employee calls in 2/2023 requesting to have benefits enrollment cancelled because employee is having issues with new employer benefits coverage
- Employee is retroactively terminated to 12/31/2019
 - ➤ No premium refund to the school or employee
 - Claims for medical and dental enrollment checked back to 1/1/2020 for a total of \$10,758 in 2020



Case Study: Actual Occurrence Example

- ❖Impact to the school
 - ➤ Paid 38 months of two-party medical, dental and Basic Life premiums totaling: \$53,358
 - ➤ May have to pay the \$10,758 in claims costs
- School benefits eligible employees ≈ 1,750
- ❖ If one individual was missed, probability is that more employee resignations, terminations, retirements were missed
 - Premium impact to employer for ½% or 9 employees out of all eligible employees ≈ \$466,878 (using this example above)
 - Premium impact to employer for 1% or 17 employees out of all eligible employees ≈ \$933,757 (using this example above)



Case Study: Actual Occurrence Example What Can the Employer Do?

- Complete employee requests neatly, accurately, completely and timely
- Respond to Erisa representative requests immediately
- Review and respond to Confirmation Notices immediately
- Identify errors with enrollment and payroll
- Review any electronic enrollment records on the Online System
 - ➤ Don't approve if they don't meet the rules of enrollment
- Reconcile monthly NMPSIA bills to monthly premium deductions
- Track transactions for next month's bill



NMPSIA

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