

# 2021 Spring Budget Workshop March 31, 2021

RICHARD VALERIO EXECUTIVE DIRECTOR



### **ABOUT NMPSIA**

The New Mexico Public Schools Insurance Authority (NMPSIA) was created by the NM Legislature in 1986 to serve as a purchasing agency for public school districts, post-secondary educational entities and charter schools. Through NMPSIA, member schools are afforded the opportunity to offer quality employee benefit and risk coverages.

### Purpose of act. 22-29-2.

The purpose of the Public School Insurance Authority Act is to provide comprehensive core insurance programs, including reimbursement coverage for the costs of providing due process to students with disabilities, for all participating public schools, school board members, school board retirees and public school employees and retirees by expanding the pool of subscribers to maximize cost containment opportunities for required insurance coverage.

### Authority created. 22-29-4

There is created the "public school insurance authority", which is established to provide for group health insurance, other risk-related coverage and due process reimbursement with the exception of the mandatory coverage provided by the risk management division on the effective date of the Public School Insurance Authority Act.



# NMPSIA Today

- School Districts
  - 88 Mandatory (Excludes APS)
- Charter Schools
  - 96 Mandatory
- •27 Educational Entities
  - 27 (Optional)
- Membership
  - 46,032 Employees and Dependents



- Staff
  - 11 FTE

### Board of Directors

- 11 Board Members
  - Governor Appointees
    - Alfred Park, President
    - Denise Balderas
    - Sammy J. Quintana
  - New Mexico Association of School Business Officials
    - Chris Parrino, Vice President
  - Public Education Commission
    - Vacant
  - NEA-NM
    - Bethany Jarrell
    - David Martinez, Jr.
  - AFT-NM
    - Tim Crone
  - Superintendents' Association
    - Ricky Williams
  - Educational Entities at Large
    - Vacant
  - School Boards Association
    - Pauline Jaramillo, Secretary



### **Employee Benefits & Wellness-Well-Being Program**

### NMPSIA offers the following benefits:

#### **Self Insured Medical Options**







### **Self-insured Prescription Drug Coverage Self-insured High & Low Option Dental Plans Fully insured Vision Plan**





**Davis**Vision



- Includes discounts for Lasik and hearing aids
- Supports student vision program for children enrolled in school eye exams and eye glasses at no charge <a href="https://nmpsia.com/DV.html">https://nmpsia.com/DV.html</a>

### Fully insured Life & Disability Plan



#### **Customer Service**

- Claim Issues
- **Benefit Inquires**
- **Appeals**

#### **Robust Wellness & Well-Being Program**

- Recently implemented Fitness Pass Program (discounted gym membership)
- Assistance with Wellness & Well-Being Strategic Plan





Assistance and support for scheduling health and wellness events and onsite activities

### **Benefits Administration Training – NMPSIA 101**



COBRA administration

Visit https://nmpsia.com to access all information





### **Medical Claims Summary**

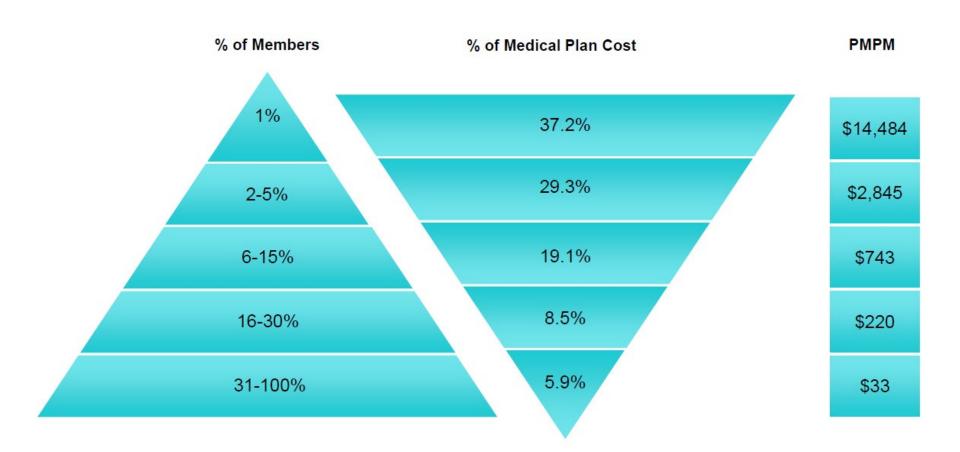
Current: Jan 2019 – Dec 2019 Prior: Jan 2018 – Dec 2018

	Current Period			Prior Period			
Place of Service	Total Paid Amount	Total Paid PMPM	% of Total	Total Paid Amount	Total Paid PMPM	% of Total	% Change in PMPM
Outpatient Hospital <sup>1</sup>	102,013,136	\$178.32	31.5%	91,983,603	\$161.79	31.5%	10.2%
Inpatient Hospital	62,998,116	\$110.12	19.5%	57,378,679	\$100.92	19.7%	9.1%
Professional	45,537,379	\$79.60	14.1%	42,603,902	\$74.93	14.6%	6.2%
Emergency Room	15,574,000	\$27.22	4.8%	13,638,175	\$23.99	4.7%	13.5%
Urgent Care	985,364	\$1.72	0.3%	897,795	\$1.58	0.2%	9.1%
Drugs (Medical Benefit)	22,562,630	\$39.44	7.0%	20,271,305	\$35.65	6.9%	10.6%
All Others <sup>2</sup>	10,803,838	\$18.89	3.3%	10,297,656	\$18.11	3.5%	4.3%
Total Medical	260,474,463	\$455.32	80.5%	237,071,116	\$416.97	81.3%	9.2%
Total Rx <sup>3</sup>	62,937,559	\$110.02	19.5%	54,690,829	\$96.19	18.7%	14.4%
Total Paid	323,412,022	\$565.34	100.0%	291,761,944	\$513.17	100.0%	10.2%
Member Paid	47,340,628	\$82.75	14.6%	44,088,931	\$77.55	15.1%	6.7%
Plan Paid	276,071,395	\$482.58	85.4%	247,673,013	\$435.62	84.9%	10.8%

- Approximately 85% of NMPSIA members reside in rural communities outside of Albuquerque (lesser provider and hospital competition; higher costs to recruit and retain healthcare professionals). Providers attempt to make up for lower Medicare and Medicaid reimbursement rates.
- Medical and pharmacy trends are not favorable; driven by both cost and utilization. Per member per month increases are utilization and price driven. Large claim experience is more severe in 2019.
- Inpatient days per 1,000 decreased, however, the average inpatient day cost went up. Similarly ER
  utilization is moderate, but the cost per visit increased.
- Costs for oncology treatments including pharmaceuticals for chemotherapy and side-effects are among the key cost drivers.



## Distribution of Plan Paid Claims





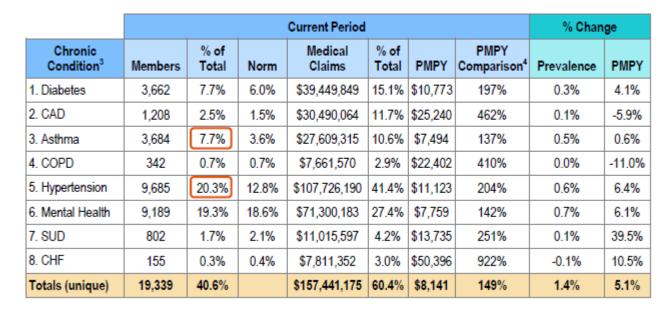
### Major Conditions Prevalence and Cost

Current: Jan 2019 – Dec 2019 Prior: Jan 2018 – Dec 2018









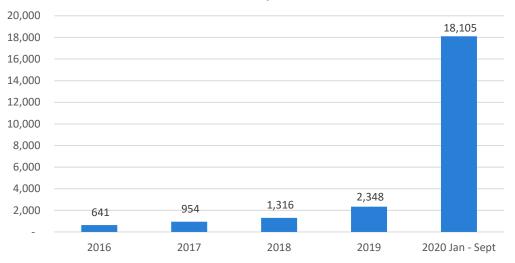
- Disease management and care management programs available through all medical carriers at no additional cost to the member.
- Diabetes management, blood pressure management and weight management programs recently implemented through Livongo at no cost to the member.
  - Bluetooth and cellular connected blood sugar meters, blood pressure monitors, and connected scales issued to participating members.
  - Unlimited strips and lancets for diabetics.
  - One-on-one coaching, real-time tips, and community support via mobile application.
- Pulmonary remote monitoring program implemented through Express Scripts.
  - Bluetooth connected inhalers prescribed to participating members to track and monitor inhaler usage.
  - Access to private and personalized clinical consultations.



### **Telemedicine Visits**

• NMPSIA's telemedicine (virtual visit) programs offers members access to care for non-emergency medical and behavioral health needs 24 hours a day/7 days a week at no cost to the member with a savings to the plan.





Average Plan Cost per Visit					
Telemedicine	\$66				
Office Visit	\$106				
Urgent Care	\$157				
Emergency Room	\$1,679				



### COVID-19

- In response to Governor Michelle Lujan Grisham's March 11 declaration of a public health emergency, Superintendent of Insurance Russell Toal issued an emergency rule prohibiting health insurers from imposing cost sharing, including copays, coinsurance and deductibles, for testing and health care services related to COVID-19. The rule also covers pneumonia, influenza, or any disease or condition that is the subject of a public health emergency.
  - Emergency rule does not apply to self-insured governmental insurance pools.
  - NMPSIA and the Interagency Benefits Advisory Committee (NM Retiree Healthcare Authority, General Services, Albuquerque Public Schools) opted in to cover the cost of testing and treatment for COVID-19 at no cost-sharing to the member.
  - Surveillance tests not covered by NMPSIA (paid by HHS).
- Vaccinations also covered at no cost share to the member.



# FY22 Premium Changes Effective 10/1/2021 and Impact on Monthly Employee Contributions

#### **Rate Increase**

High/EPO 6.0%
Options Increase
Low 3.6%

Increase

**Options** 

		•	•			
		Salary less than \$15,000	Salary \$15,000 to \$19,999	Salary \$20,000 to \$24,999	Salary \$25,000 and over	
BCBSNM	Single	\$11.49	\$13.78	\$16.08	\$18.38	
High Option Family		\$29.18	\$35.01	\$40.85	\$46.68	
		•				
BCBSNM	Single	\$5.09	\$6.11	\$7.13	\$8.14	
Low Option	Family	\$12.93	\$15.52	\$18.10	\$20.69	
BCBSNM	Single	\$10.34	\$12.40	\$14.47	\$16.54	
EPO Option	Family	\$26.26	\$31.51	\$36.76	\$42.01	
Cigna	Single	\$10.97	\$13.16	\$15.35	\$17.55	
High Option	Family	\$28.38	\$34.05	\$39.73	\$45.40	
Cigna	Single	\$4.88	\$5.86	\$6.84	\$7.81	
Low Option	Family	\$12.63	\$15.16	\$17.69	\$20.21	
Presbyterian	Single	\$9.29	\$11.15	\$13.00	\$14.86	
High Option	Family	\$26.01	\$31.21	\$36.41	\$41.61	
Presbyterian	Single	\$4.12	\$4.94	\$5.76	\$6.59	
Low Option	Family	\$11.53	\$13.83	\$16.14	\$18.44	

Subject to change after rounding of employee and district contribution rates.



# Risk Program

- Property:
- Property deductible is \$1,000,000; \$750 Million in Insured limits Per Occurrence subject to sub-limits such as Flood and Earthquake: \$100 Million Annual Aggregate; \$800 Million in Terrorism Limits
- Crime Limit is \$2,250,000 Per Occurrence
- Assets insured are approximately \$26 Billion
- \$17 Billion are Frame/Stucco construction, the most flammable type of construction
- 60% of properties are located in Protection Class 9 or 10, 10 being the worst protection class
- 60% of properties are located in 100 Year Flood zones
- The property rate has increased only .021 per \$100 dollars of values since 1991
- Liability and Workers' Compensation:
- Both Liability and Workers' Compensation deductible are \$1,000,000 Each Occurrence
- There are no Tort Claims Act Limit protections for Independent School Bus Contractors and suits that are filed in federal court
- 44,000 employees
- \$2.0 Billion in payroll
- 325,000 students
- 44,000 school athletic participants
- 9,000 volunteers
- 9,300 vehicles including buses



# Loss Prevention Programs

#### NMPSIA Loss Prevention Program

- Established through NMAC 6.50.12 with the objective of reducing claims and costs.
- Facilitated through contractual arrangement between NMPSIA and Poms & Associates.



### Programs

Ergonomics

Objective: Reduce the frequency and severity of costly soft tissue injuries by school employees.

Threat Assessment and Active Shooter

Objective: Reduce the probability of an incident of multiple victim school violence.

Employment Practices Policy and Consulting

Objective: Reduce the number of employment practices claims (wrongful termination, violation of contract).

Technical Assistance Program for Special Education

Objective: Reduce the number of IDEA (Individual with Disabilities in Education) Due Process and Litigation claims.

On-site School Facility Audits

Objective: Reduce the frequency of Worker's Compensation, Liability and Property Claims.

Identifying a Predator Training

Objective: Reduce the number of sexual molestation claims in NM public Schools.

Bullying Prevention Training and Sustainable Policy Development Consulting

Objective: To assist schools with understanding of the issues and development of policies addressing bullying.

Armed School Employees

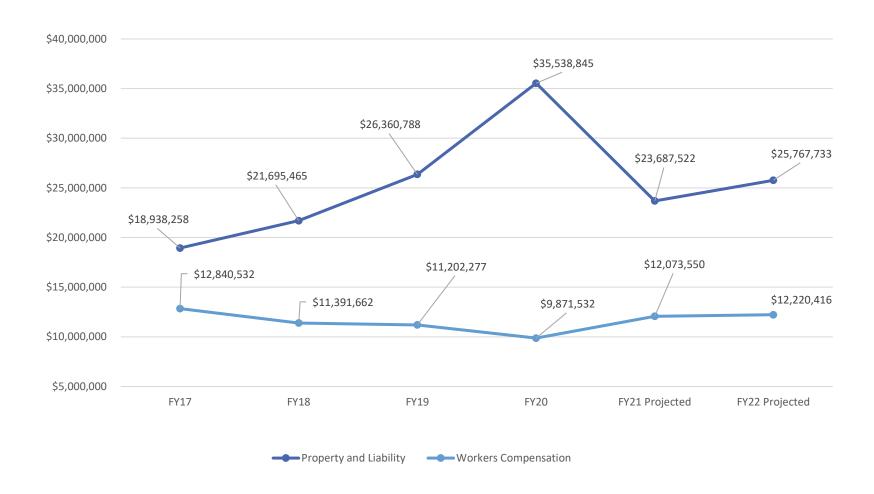
Objective: To assist schools with an understanding of the relevant statutes, policies, procedures and liabilities necessary to make informed judgements regarding arming employees. To assist with appropriate training necessary to reduce potential wrongful death claims

Sandy Hook Promise

Objective: To provide an anonymous reporting system (*Say Something*) to report inappropriate behavior, to prevent gun violence (and other forms of violence and victimization) BEFORE it happens by educating and mobilizing youth and adults to identify, intervene and get help for at-risk behaviors.

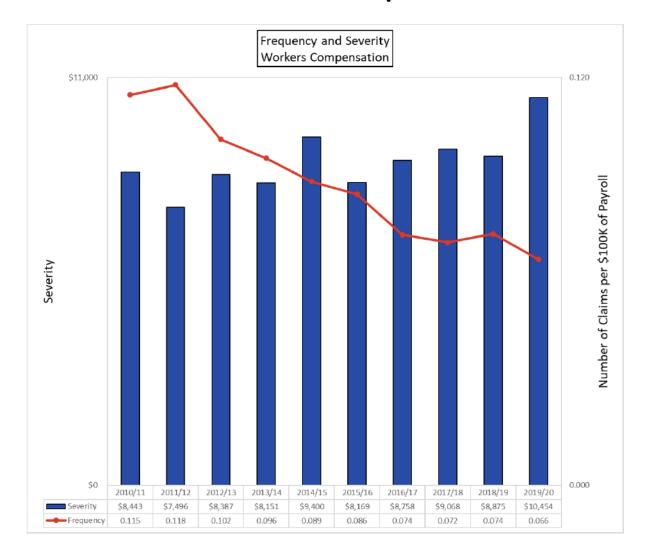


# Risk Claims Total \$ Spent



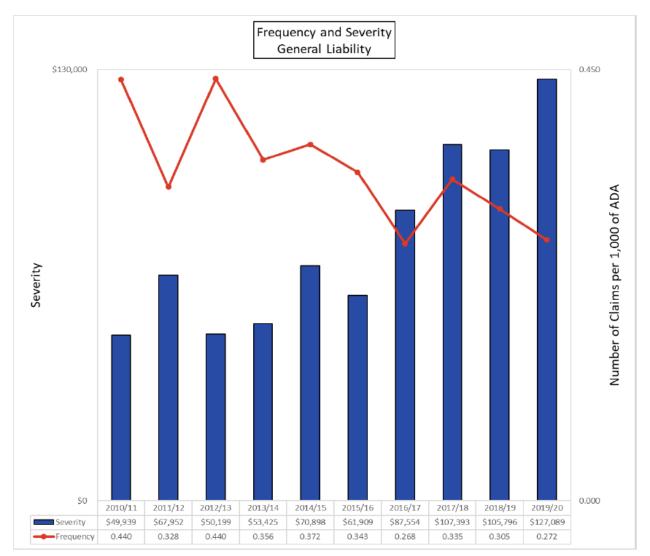


# Frequency & Severity Trends – Workers' Compensation



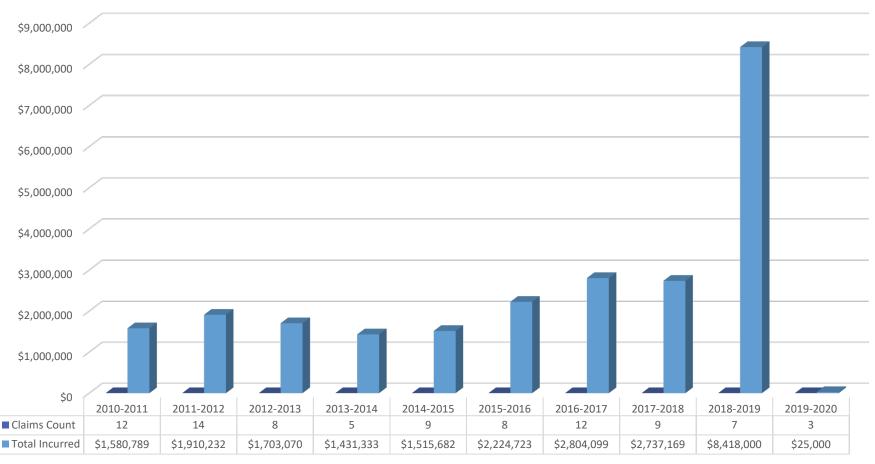


# Frequency & Severity Trends – General Liability





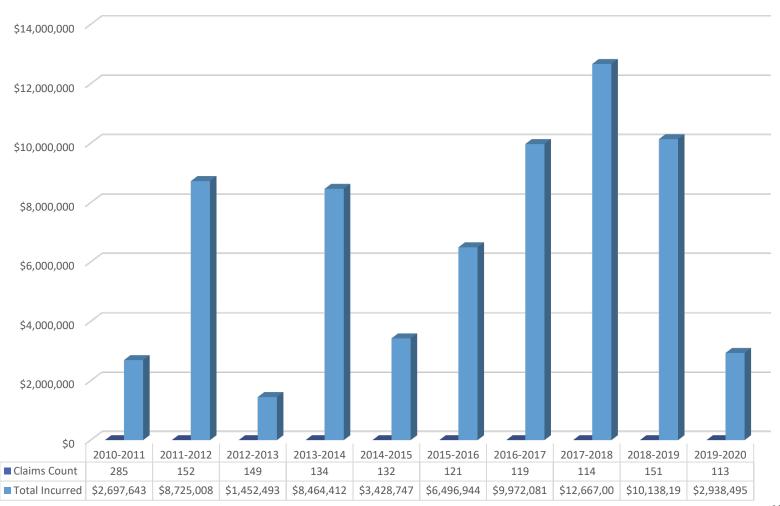
# Risk Fund Cost Drivers Sexual Molestation/Inappropriate Touching Claims



Note: Recent claims paid in the amount of \$22.3 million not included in the graph because they predate the "10 year history" report parameters. Note: The incurred amount for the 2019-2020 policy year is immature.



# Risk Fund Cost Drivers Property Losses





# Premium Rate Increases Risk Fund

- 4.57% cumulative increase for 2021/2022 plan year.
- Actual increase/decrease will vary by district or charter school due to experience and exposure.
- 2021 Spring Budget Workshop Booklet emailed from <u>notifications@origamirisk.com</u>. Please contact <u>rservices@pomsassoc.com</u> if you did not receive a copy.





# Wellness Activity

Katherine Chavez, Benefits and Wellness Operations Manager

Email: <u>Katherine.Chavez@state.nm.us</u> Phone: 505-988-2736 or 1-800-548-3724





### **410 Old Taos Highway**

Santa Fe, New Mexico 87501

Phone: 505-988-2736/1.800-548-3724

Fax: 505-983-8670

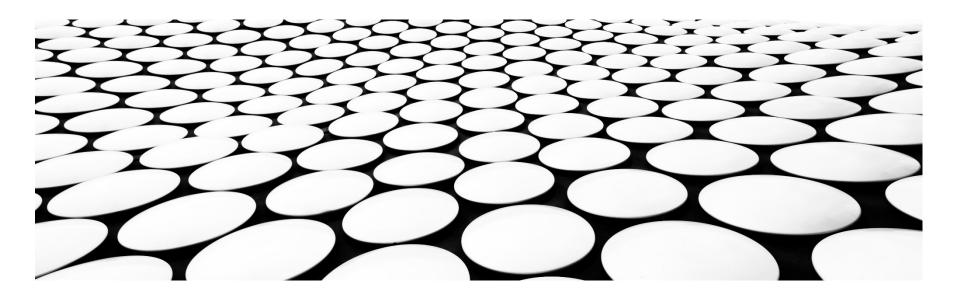
Website: nmpsia.com

# Questions???

Richard.Valerio@state.nm.us









### Erisa Administrative Services, Inc.

EASI, Santa Fe office provides Third Party Administrative (TPA) services for online enrollment and eligibility of benefits on behalf of the New Mexico Public Schools Insurance Authority (NMPSIA)







# Providing the highest level of customer service while striving to make the experience efficient and consistent





### **EASI** provides:

- Personalized, guided enrollment support and benefits communication
- Prompt and accurate plan eligibility verification for employees
- COBRA administration for qualifying events
- Attentive customer service to plan participants
- Prompt identification and resolution of enrollment matters
- Premium billing and premium collection
- Electronic recordkeeping
- Responsible monitoring of regulations and health plan laws
- Up-to-date NMPSIA website, NMPSIA Online Benefits
   Enrollment System, and upcoming Mobile Application





### More services:

- Employees can access their Enrollment Summary yearround
- All NMPSIA forms readily accessible
- Access to benefit carrier information and websites
- Employee can review NMPSIA benefit guidelines through Program Guide
- Employees and employers receive an electronic notification or a mailed confirmation of recent changes to enrollment







### The EASI Team

Kathy Payanes, Account Manager Lourdes Rael, Operations Supervisor Michelle Alarid, Project Consultant Mike Barrios, Accountant



Kevin Garcia, Project Specialist

Michelle Aragon, Administrative Assistant & Benefits Representative

Chere Garcia, Benefits Representative

Jackie Martinez, Benefits Representative

Melissa Morales, Benefits Representative

Gustavo Rascon, Benefits Representative & Self-Pay Administrator





# Thank you EASI values the partnership with NMPSIA and all participating employers!

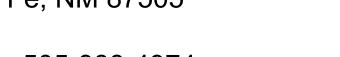






### For questions or support:

Erisa Administrative Services, Inc. 1429 Second Street Santa Fe, NM 87505





Phone: 505-988-4974

Toll Free: 800-233-3164

Fax: 505-988-8943



# GENERAL LIABILITY INVESTIGATION

Presented by



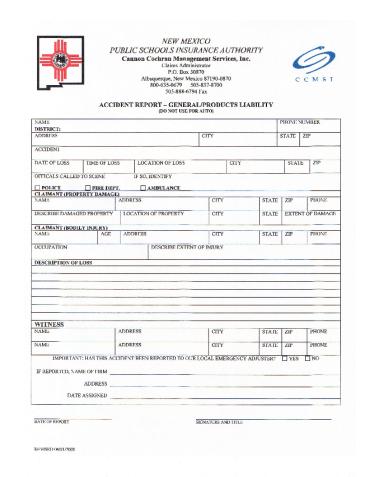
# How can you help?

The School / District - On Site Investigator's Role In General Liability Claims

First Line of Defense

# Why Investigate GL Claims?

- Needed to assist claims staff before facts are forgotten or scene altered:
  - Determine cause
  - Document scene
  - Document what people said and saw



# **Documentation**

- Document the scene through photographs, sketches, written descriptions, video recordings
- Investigate facts that surround incident
- Document witness names, phone number and address.

# **Documentation**

- ■Who (at school site) does the documentation go to for forwarding to the CCMSI claims staff?
- Designate someone to handle on behalf of the school
- What timeframes are in place for completing the investigation?
- Follow-up for correction of hazards if any found?

# Claims Staff Role

- Claims staff receives information from member school district or Charter School.
- Will investigate the Who, What, Where, When and How questions in more depth
- May call with additional questions or to set up an on site inspection
- CCMSI Claims staff determines liability of the claim.

# Why should the School investigate?

Assist in the claims process at time of incident.

□ To be the "eyes and ears" in the field

To gather facts on-site before they change.

□ To preserve evidence that may be lost over time

To identify ways to prevent accidents from recurring

# **Best Practices**

- □ Do:
  - Go to the accident site as soon as possible
  - Investigate and document the cause if possible
  - Document witnesses
  - Preserve "all" the evidence ('chain of command' is important)
- □ Don't:
  - Speculate on coverage
  - Conduct formal interviews
  - Give advice

### Guidelines for Investigators

□Survey, secure and document the site

□Identify the cause

□Look for contributory hazards

Report conclusions and recommendations

### Investigative Techniques

- Investigate immediately
- Don't assume anything
- Obtain all possible facts
- Preserve the evidence
- Take photographs of the site
- Take measurements and diagram if necessary



### Don't make Assumptions

Gather the facts

What did the injured party say happened?

■ What did witnesses see?

What did the injured party tell witnesses?



### Preserve the Evidence

- □ Before you preserve it, let's define it:
  - Evidence is data, which helps to prove the event
  - Chain of command is vital to securing evidence

- Next, decide what evidence is important
  - Immediate photographs are critical
  - The site could change the next day and evidence would be lost

# What do you Photograph or Videotape?

- Sites of accidents, including:
- Views from a distance and up close
  - Defects
  - Hazards
  - Unusual Conditions
  - Conditions that differ from what the injured party describes

### What to look for?

- Liquid substances or objects on a floor
- Worn treads
- Slippery floor (heavy wax)
- Frayed or torn carpet
- Type of shoes worn by injured party
- Anything being carried
- Anything out of the ordinary

### Weather Conditions

- Sunny and clear?
- □ Rainy?
- □ Foggy?
- □ lcy?
- Temperature
  - Cold?
  - □ Hot?





### Forms to Use

- NMPSIA website <u>www.NMPSIA.com</u>
- NMPSIA Risk Division Section
- Claims Drop Down Menu
  - Property & Liability
    - Forms
    - -Student Accident Report
    - -Vehicle Accident Report
    - -Property Loss Report
    - -General/Products Liability Report
    - -Windshield Report (Glass Only)

### Address for Reporting

NMPSIA General Liability Self-Insured Program

CCMSI/ Administrator
P.O. Box 30870
Contact Information:
Albuquerque, NM 87190-0870
505-837-8700

GL Fax: 505-888-6901

E-Mail: svanetsky@ccmsi.com

# Spring Budget Workshop 2021



### Disclaimer

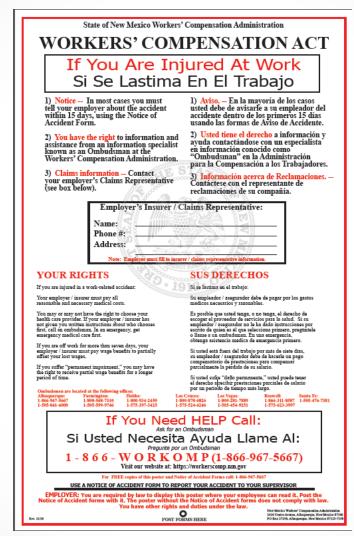
The information contained in this presentation is of a general nature and does not constitute legal advice.

Always seek expert legal advice tailored to your individual circumstances.

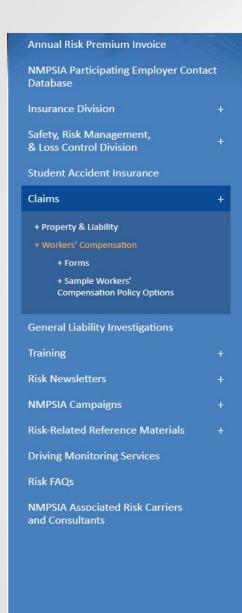


Employers are required to post the workers' compensation poster with the Notice of Accident (NOA) forms at their workplace. The NOA forms are to be attached or adjacent to the poster.

https://workerscomp.n m.gov/NMWCA-Publications is the link to print copies or you can call 1-866-967-5667 to request copies.







#### **Workers' Compensation Claims:**

Workers' Compensation (WC) claims for Members of the New Mexico Public Schools Insurance Authority are supervised by Jerry Mayo and Kim Trimble and managed by a team of four (4) Claims Representatives, and three (3) Medical Only Adjusters. All contact information for team members is listed below.



#### Reporting a Workers' Compensation Claim:

The Employer's First Reports of Injury or Illness (FROI) may be submitted electronically into the <a href="mailto:cCMSI Internet Claims Edge system">CCMSI Internet Claims Edge system</a> (ICE), or scanned and emailed to the dedicated Workers' Compensation email of nmpsiawc@ccmsi.com, or faxed to 505-888-6794. CCMSI encourages all NMPSIA members to obtain an ICE ID to submit the FROI electronically. If you need an ICE ID and passcode, please email your request to Jerry Mayo at imayo@ccmsi.com.

#### Timely Reporting of Workers' Compensation Claims and Potential Penalties:

NMPSIA requests that all Members submit FROIs to CCMSI within twenty four (24) hours but no later than seventy two (72) hours of their first knowledge of the injury or illness.

NMAC Rule 11.4.3.13.B(4) states the following:

- (4) The employer shall report every accident to their insurer or, in the case of self-insured employer or member of a self-insurance group, their claims administrator, whether or not the employer considers the claim to be valid, within 72 hours of the earlier of:
- (a) actual knowledge of the accident by the employer, or
- (b) presentation of a notice of accident form to the employer.

#### Please Note:

Under Section 52-1-61 (NMSA 1978), Employers who report injuries late are subject to penalties of up to one thousand dollars (\$1,000) for each occurrence.

#### Claims Workbook:

General information about reporting, investigating and managing Workers' Compensation Claims can be found in the

Workers' Compensation and Property & Liability Claims Workbook (fillable PDF)





### NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

### WORKERS' COMPENSATION PROPERTY & LIABILITY CLAIMS

**WORKBOOK** 



Cannon Cochran Management Services, Inc.
PO Box 30870 ◆ Albuquerque, NM 87190-0870
800-635-0679 ◆ 505-837-8700 ◆ Fax: 505-888-6794 ◆ www.ccmsi.com





#### NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO

In accordance with New Mexico law, Section 52-1-29, Section 52-3-19 and Section 52-1-49, NMSA 1978; NMAC 11.4.4.11 Conforme a la Ley de la Compensación de los Trabajadores, Sección 52-1-29 , Sección 52-3-19 y Sección 52-1-49, NMSA 1978; NMAC 11.4.4.11 was involved in an on-the-job accident or was disabled me lastimé en un accidente en el trabajo o fui incapacitado (name of employee/nombre del empleado) by an occupational disease at approximately \_\_\_\_\_\_, on \_ . 20 por enfermedad de oficio aproximadamente (time/a la(s) hora(s)) el (date/fecha) del 20\_\_\_ Employee's social security number: \_\_\_ Where did the accident occur? ¿Dónde ocurrió el accidente? Número de seguro social del empleado: What happened? ¿Qué ocurrió? To be completed by Employer: Worker will choose health care provider. Yes No Completado por el empleador: Trabajador elegirá proveedor de atención médica. If Yes, Employer has right to change health care provider after 60 days. If No, Worker has the right to change health care provider after 60 days. En caso afirmativo, el empleador tiene derecho a cambiar de En caso que no elige, el trabajador tiene derecho a cambiar de proveedor proveedor de atención médica después de 60 dias. de atención médica después de 60 dias. WORKER MUST INITIAL INICIALES DEL TRABAJADOR

Signed: Signed/Notice Received: Firma: (employee/empleado) Firma/Notificación recibida: (employer or representative/empleador o representante)
Date/Fecha: Date/Fecha:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

#### PREVIOUS NOA FORMS ARE STILL VALID FOR USE

#### Worker --

For emergency medical care, go to any emergency medical facility.

Workers and Employers with questions about workers' compensation may contact an Ombudsman at any New Mexico Workers' Compensation Administration office for information and assistance. The offices are open Monday through Friday, 8 a.m. to 5 p.m., except holidays.

#### Trabajador

Para emergencias médicas vaya a cualquier clinica / hospital.

Trabajadores y empleadores con preguntas acerca de la compensación de los trabajadores pueden comunicarse con un asesor ("ombudsman") a cualquier oficina de la Administración de la Compensación de los Trabajadores para información y asistencia. Las oficinas están abiertas desde las ocho de la mañana hasta las cinco de la tarde de lunes a viernes, con la excepción de días festivos.

Statewide Helpline -- Linea de Asistencia

#### 1-866-WORKOMP / 1-866-967-5667

toll free -- llamada sin costo de larga distancia

New Mexico Workers' Compensation Administration PO Box 27198, Albuquerque, NM 87125

Albuquerque: (505) 841-6000 - 1 (800) 255-7965 Las Vegas: (505) 454-9251 - 1 (800) 281-7889 Farmington: (505) 599-9746 - 1 (800) 588-7301 Lovington: (575) 394-3437 - 1 (800) 934-2450 Las Cruces: (575) 524-6246 - 1 (800) 870-6826 Rowelt: (575) 623-3997 - 1 (866) 311-8567

TDD for the deaf: (505) 841-6043

www.workerscomp.state.nm.us

Santa Fe: (505) 476-7381

Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia.

Form NOA-1-W (4/12)







### NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO

In accordance with New Mexico law, Section 52-1-29, Section 52-3-19 and Section 52-1-49, NMSA 1978; NMAC 11.4.4.11
Conforme a la Ley de la Compensación de los Trabaladores. Sección 52-1-29. Sección 52-3-19 y Sección 52-1-49, NMSA 1978; NMAC 11.4.4.11

Containe and Ley de la Compen	sacion de los madajadores, dece	1011 02-1-25 ,00001011 02-3-15 y 0000	1011 02-1-40, 14MON 1010, 14MNO 11.4.4.11
I,	was invo	lved in an on-the-job accident or	was disabled by an occupational disease
Yo, (name of employee/nombre del	empleado) me lastin	né en un accidente en el trabajo	o fui incapacitado por enfermedad de oficio
at approximately	on	Date of Hire 20) (fechs de empleo)	Employee's Date of Birth (fecha de nacimiento)
Employee's social security number Número de seguro social del empl		Employee's Home Address: Direccion del empleado	
Employee's Telephone Number(s): Número de te léfono(s):		Mobile: (Celular)	Other: (Otro)
Where did the accident occur?			
What happened?			
Worker will choose health care	provider. Employer has	right to change health care	provider after 60 days.
			eedor de atención médica después de 60 dias
Signed:		Signed/Notice Received:	
			er or representative/empleador o representante)
Date/Fecha:		Date/Fecha:	
ANY PERSON WHO KNOWINGLY PRES INFORMATION IN AN APPLICATION FO			ENEFIT OR KNOWINGLY PRESENTS FALSE TINES AND CRIMINAL PENALTIES.
	PREVIOUS NOA FORM	MS ARE STILL VALID FOR	USE
Worker (Trabajador) For emergency medical care, go to	any emergency medical facili	ity. (Para emergencias médicas	vaya a cualquier clinica / hospital.)
Workers and Employers with quest Workers' Compensation Administra 8 a.m. to 5 p.m., except holidays.			
(Trabajadores y empleadores con p con un asesor ("ombudsman") a cu información y asistencia. Las ofic	ualquier oficina de la Administ inas están abiertas desde las	ración de la Compensación de lo	s Trabajadores para
lunes a viernes, con la excepción o	ne dias restivos.)		
		line – Linea de Asistenci	
	1-866-WORK(	OMP/1-866-967-	5667
	toll free llamada	sin costo de larga dista	ncia
		Compensation Administ Albuquerque, NM 87125	ration

Las Vegas: (505) 454-9251 - 1 (800) 281-7889

Lovington: (575) 396-3437 - 1 (800) 934-2450

Roswell: (575) 623-3997 - 1(866) 311-8587

Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia. C C M S I

Form NOA-2- NMPSIA 2015

Albuquerque: (505) 841-6000 - 1 (800) 255-7965

Farmington: (505) 599-9746 - 1 (800) 568-7310

Las Cruces: (575) 524-6246 - 1 (800) 870-6826

Santa Fe: (505) 476-7381

TDD for the deaf: (505) 841-6043

www.workerscomp.state.nm.us

#### 0 NOTICE OF ACCIDENT OR OCCUPATIONAL DISEASE DISABLEMENT NOTIFICACIÓN DE ACCIDENTE O ENFERMEDAD DE OFICIO In accordance with New Mexico law. Section 52-1-29, Section 52-3-19 and Section 53-1-49, NMSA 1978; NMAC 11.4.4.11 Conforms a la day de la Compansación de los Trabajadores, Sección 53-1-29, Sección 53-3-19 y Sección 53-1-49, MMSA 1978; MMAC 11.4.4.11 was involved in an on-the-job accident or was disabled by an occupational disease (name of employee/nombre del empleeds) — — me l'astimé en un accidente en el trabajo o fui incapacitado por enfermedad de oficio Employee's social security number: Employee's Home Address: Número de seguro social dal amplaado: Employee's Telephone Number(s): Home: Número de teléfano(s): (Casel Worker will choose health care provider. Employer has right to change health care provider after 60 days. Trabator elegit el provider de standin médica. El empleador time e / derecho de cambiar el provinción médica después de 60 dis-FirmarNotificación recibida: (employer or representative/empleador o representante)

#### Date/Feche: PREVIOUS NOA FORMS ARE STILL VALID FOR USE

Date/Fecha:

For emergency medical care, go to any emergency medical facility. (Para emergencias médicas vaya a cualquier clínica / hospital.)

Workers and Employers with questions about workers' compensation may contact an Ombudsman at any New Mexico

Victorias del Employers with quiastions allouid workine's compensation mey contact an Umbuderman et amy New Mescole Victorias Compensation Administration of the Intrinsiction and assistations. The offices are spen findings through Friday, 8 am to 5 pm., except holdings, (Tablajacharus y antiquestorias compregentes acercs de la compensación de los trabajachors pueden comunicarse con um assers ("Introductioner") a costiguer edicina de la Administración de la Compensación de las Tabajachorse para infirmación y astientes. Las difiches edicin adeiras devela de comb de la membra hasta bas cinco de la trade de infirmación y astientes. Las difiches edicin adeiras devela de comb de la membra hasta bas cinco de la trade de lunes a viames, con la excepción de dies festivos.)

Statewide Helpline -- Linea de Asistencia

#### 1-866-WORKOMP/1-866-967-5667

toll free -- llamada sin costo de larga distancia

New Mexico Workers' Compensation Administration

PO Box 27198, Albuquerque, NM 87125

Vibuguerous: (505) 841-6000 - 1 (800) 255-7955 Farmington: (505) 599-9746 - 1 (800) 568-7310 Las Crucce: (576) 524-6246 - 1 (800) 870-6826

Los Vegos: (505) 454-9251 - 1 (800) 281-7889 Lovington: (575) 396-3437 - 1 (800) 934-2450 Roswell: (575) 623-3907 - 1(800) 311-8587 Employer/employee: Each keep one copy. Empleador/empleado: Retener una copia.

TDD for the deaf: (505) 841-6043 www.workeracomp.atate.nm.us

Form NOA-2- NMPSIA 2015

These forms can be emailed to the adjuster or attached when the claim is entered.

#### Copies of the forms can be found at

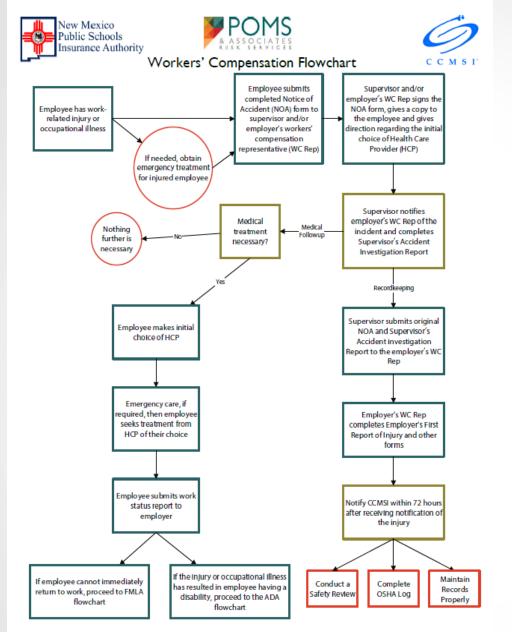
https://nmpsia.com/

#### Individual Supervisor's Accident Investigation Report Form

GENERAL INFORMATION	EMPLOYEE NAME	JOB TITLE								
	EMPLOYEE NUMBER	SEX (M/F)								
	TYPE OF ACCIDENT/ILLNESS									
Ž										
Z	TYPE OF INJURY	TYPE OF INJURY								
2										
3	PART OF BODY INJURED TREATMENT	DID EMPLOYEE RETURN TO WORK THE SAME DAY?								
	☐ FIRST AID ☐ MEDIC	AL YES NO								
	WHERE DID THE ACCIDENT HAPPEN? USE ADDITIONAL SHEETS IF NECE	SSARY								
DESCRIPTION										
Ē .										
SC										
2										
	SPECIFIC MACHINE, TOOL, SUBSTATNCE OR OBJECT CONNECTED WITH 1	THE ACCIDENT								
	UNSAFE MECHANICAL/PHYSICAL/ENVIRONMENTAL CONDITION AT TIME OF ACCIDENT (Be Specific)									
	or and a manufacture of the control									
2										
CAUSES	PERSONAL FACTORS (Attitude, Lack of Knowledge or Skill, Slow Reaction, Fatigue)									
0										
	PERSONAL PROTECTIVE EQUIPMENT REQUIRED									
	WAS INJURED EMPLOYEE USING REQUIRED EQUIPMENT?									
	WAS INJUKED EMPLOYEE USING REQUIRED EQUIPMENT?									
	ACTION PLAN TO PREVENT RECURRENCE (Modification of Machine, Mechanic	cal Guarding, Environment, Training)								
R ECOMMEND ATIONS										
NA'D										
S.										
8										
8	SUPERVISOR'S SIGNATURE DATE									
_										
ź	ACTIONS TAKEN ON RECOMMENDATIONS (Include Date Completed)									
FOLLOW.										
2										
		_								

ΕN	1PL	OYERS' FIR	RST F	REPO	RT OF	IN.	<u>IU</u> I	RY	OR I	<u>LL</u> I	NE	SS						
2410	CE	NTRE AVE. SE + PO	BOX 2	7198										7				
		ERQUE, NM 87125-7												o	FFICI	AL USE	ONL	Y
PLEA	SE F	RINT IN BLACK INK OF EMPLOYER (NAME & ADD		LZIP)				CARR	IER / ADMI	MSTRAT	TOR	LAME	OSHALOG	NUMBE	R	REPORT	PURPO	OSE CODE
G E						JURISDICTION JURISDICTION CLAIM NUMBER												
Ň								INSURED REPORT NUMBER										
R								EMPL	OYER'S LO	CATION	ADO	RESS (	IF DIFFERENT	)	LOCA	TION #		
A L		PHONE NUMBER		EMPLOYER F	EN											STRY CO		
C A R	Q14-20	CARRIER (MARIE, ACCRESSE & PHONE NO.) NAMPSIA 410 Old Taos Hwy. Santa Fe, NM. 87501						TO CCMST					tor (Sami, Address & Phone No)  Management Services Inc.)  4 87190  00-635-0679					
I E	ADM-	850365637			PCC	CY78EL	-INSC					PROPERTY OF THE PARTY.						
R	N	AGENT NAME & CODE NUM	BER		_													
E		NAME (LAST, FIRST, MIDE	DLE)					DATE	OF BIRTH	SOCIA			NUMBER	DATE	HIRED		STATE	OF HIRE
M P		ADDRESS (INCL ZIP)						MALE UNMARRIED SINGLE FONDERED				OCCUPATIONUOB TITLE OR (SOC) CODE						
0								FEMALE MARRIED				EMPLOYMENT STATUS						
Y E		PHONE NUMBER							UNKNOWN DEPENDEN	TS	빎	UNKN		NOCI O	CLASS	CODE		
E W		RATE		PER	I I DAY	П	MON	mH .	#DAYS WO	RKEDA	WEEK		ULL PAY FOR	DAYO	FINJU	RY?	YES	NO
W A S E					WEE		отн				ONTINUE? YES NO							
		TIME EMPLOYEE BEGAN WORK	AM DW	DATE OF INJ	URY/ILLNESS	OCC	OF URRE	NC	AM	DATE	WOR	۱	ATE EMPLOY NOTIFIED	ER		DATE DI	SABILIT	Y BEGAN
0		CONTACT NAME / PHONE N	UMBER				_	TYPE		Y/ILLNE	58			PART	OF BO	XOY AFFE	CTED	
c		DID INJURYALINESS EXPO	DI IDE ANN	ID ON EMDLO	VED-0 DDEM	0001		TYPE OF INJURY / ILLNESS CODE 9					DADT	PART OF BODY AFFECTED CODE				
		DEPARTMENT OR LOCATIO	YES		NO													
U R		OCCURRED	N W LOCK	ADDIDENT ON	LLUCUS EV	O O O ME.			ACCIDENT	OR ILLN	ESS	EPOS.	IRE OCCURRE	ED				
R		SPECIFIC ACTIVITY THE EM ILLNESS EXPOSURE OCCU	PLOYEE W	AS ENGAGED	IN WHEN THE	ACCIDE	NT OR		WORK PROCESS THE EMPLOYEE WAS ENGAGED IN WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED									
K F																		
E N		HOW INJURY OR ILLNESS DIRECTLY INJURED THE E	MPLOYEE	OR MADE THE	ONDITION OF EMPLOYEE I	CURRE	DE8	CRIBE	THE SEQU	ENCE	OF E	VENTS	AND INCLUDE	ANY O	BJECT	S OR SUE	STANC	ES THAT
																CAUSE	F INJU	RY CODE
E		DATE RETURNED TO WORK	C IF FAT	AL, GIVE DATE	OF DEATH	WD	E SAF	EGUA	RDS OR SA	FETY B	QUIP	MENT P	ROVIDED?			☐ YES	3	NO NO
_		PHYSICIAN / HEALTH CARE				WD	ETHE	IY USE	ID?							☐ YE		NO NO
E E		PHIBOSE/ HEALTH CARE	PHOTIDES	( Invest a A	EUNESS )			HUBF	TIAL (TEAM		ALME:	90 )						EATMENT
Ť M E															旧	MINOR:		
Ÿ															jH	EMERGE	ENCY CA	ARE
0 T		WITNESSES ( NAME & PH	ONE#)												IP	HOSPITA ELITURE		
H		DATE ADMINISTRATOR NOT	TIFIED		DATE PREP	ARED	PRE	PAREI	YS NAME &	TITLE					ш	LOST TI	WE ANTI	MEDICAL/ ICIPATED
R																		







	NEW MEXIC	O WORKERS' CO	MPENSATION ADMI	NISTRATION	PROVIDER'S	REPORT OF PHYS	ICAL ABILIT	Y				
2	Worker Name (Last, Fir	rst)	Employer			Insurance Company COVS1						
I Formation						PO Box 30870, Albuquerque, NM 87190						
	SSN-last 4 digits	Clinic/Facility Nan	ne/Address		Primary Treating Provider							
<u>.</u> Ž	XXX-XXX-											
GENERAL IN		Visit Date				Provider Phone						
	Visit Type: ☐initial [	Follow-up - Fo	or follow-ups, is there	a change in	recommendatio	on since last visit?	□YES □	NO				
ē	(If YES, please fill o	ut all sections o	n the remainder of	this form. If	NO, you may	skip to Section 4	TREATMEN	T/FOLLOW-UP)				
	After evaluation, I recon	After evaluation, I recommend this worker be (check only one option) :										
91	OPTION 1 - Released to regular work Status from (start diate):to (end diate):											
E	Released to hours and	tasks routinely per	rformed on the Job hel	d at the time o	finjury. SKIPTO	SECTION 4 TREATME	NT/FOLLOW-	UP				
N 5	OPTION 1 — Released to regular work Status from (start diete): to (en- Released to hours and tasks routinely performed on the job held at the time of injury. SKIP TO SECTION 4 TREATMENT/FOLLO  OPTION 2 — Not released to ANY work at all  The worker is not capable of performing ANY work activities at this time. SKIP TO SECTION 4 TREATMENT/FOLLOW-UP											
ş	The worker is not capa	The worker is not capable of performing ANY work activities at this time. SKI PTO SECTION 4 TREATMENT/FOLLOW-UP										
3	OPTION 3 - Relea	sed to modified di	uty	Status from	om (start d'ate):to (end date):							
	Released to work, subj	ect to the following	restrictions in Section	3 ACTIVITY RE	TIV ITY RESTRICTIONS (Biank items Indicate no restriction)							
	- Important note	to worker: The	restrictions indicat	ed below sh	ould be follow	ed outside of wo	ork as well a	s at work -				
			Lift / Carry / Pu	ish / Pull Rest	rictions (If any							
	Maximum cumul	ative hours/day	→ 0	2	4	6	8	Other				
	Lift from the floor	□Left □Right	bs.	lbs.	lbs.	Ibs.	lbs.					
	Lift from waist height	□Left □Right	bs.	Ibs.	Ibs.	Ibs	] bs.					
	Ca my	☐Left ☐Right	lbs.	lbs.	Ibs.	Ibs.	lbs.					
	Push	□Left □Right	bs.	Ibs.	lbs.	Ibs.	Jbs.					
	Pull	□Left □Right	bs.	lbs.	lbs.	Ibs.	bs.					
	Posture / Motion Restrictions (if any) Miscellaneous Restrictions (if any)  Maximum cumulative hours/day   0 2 4 6 8 Other  Max hours per day of work:											
		tive hours/day =	0 2 4 6 8	Other								
9	Stand				Sit/stretchbreaks of(#of times) per							
3 RESTRICTIONS	Sit Kneel/Squat				☐ I nextreme hot/cold environments,hours/dayallow ☐ Onuneve nsurfaces,hours/dayallowed							
Ē	Bend / Stoop				At heights/s	owed						
					□ Nodriving/o							
	Walk				☐ Can only drive automatic transmission							
É	Climb(stairs/ladder)				Mustwears							
₫	Keyboard	☐Left ☐Right			☐ Must use crutches at all times							
	Grasp / Squeeze	□ Left □Right	<u> </u>		☐ Must keep _ ☐ Noskin conf							
	Wrist (flex/extension) Finemanipulation	□Left □Right □Left □Right					work					
	Operate foot controls	□Left □Right				Me dication Restrictions (Ifany)						
	Reach above shoulder	□Left □Right	<del>                                      </del>		☐ Meds restri			restrictions below)				
	Reach below shoulder	□Left □Right				Psychological Res						
	Other:				Psychologic	al restrictions evid	ent (explain r	estrictions below)				
	OTHER RESTRICTIONS/	MODIFICATIONS (I	be specific) :									
٩	Meximum medical improvement (MMI) indications (check only one and indicate the date):											
FOLLOW: UP	☐ Worker has reached MMI on(date). Permanent impairment rating (% / body part)											
	Not at MMI but a nticipated on(date)											
	Expected follow-up services (check all that apply and indicate dates if known):											
7	□ Next evaluation by treating provider on(date) at(time)											
TREATMEN	Referral to / Consult with(provider name and specialty)											
A	Physical / Occupational therapy / Chiropractic / Os teopathic Rehabilitation / Reconditioningx/week for											
Ē	Other treatment / I		This is the last set	adulad visis	forthic pech							
	Worker fully discharged from care. This is the lasts cheduled visit for this problem.											



Provider Signature:

### Types of Claims

- Incident Only
  - No medical attention is sought
  - These still need to be reported no matter how small they may seem
- Medical Only
  - Medical attention sought
  - ER, Clinic & Primary Care Provider
- Indemnity Claims
  - Medical attention sought
  - Lost time from work or questionable claims



### **FMLA**

• FAMILY MEDICAL LEAVE ACT (FMLA): FMLA benefits will run concurrently with the employee's time off for a work related injury.

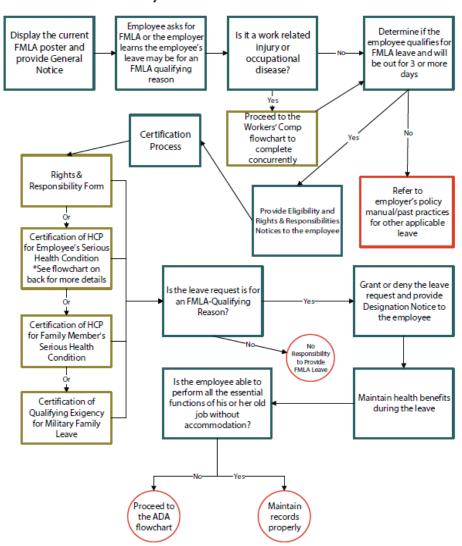




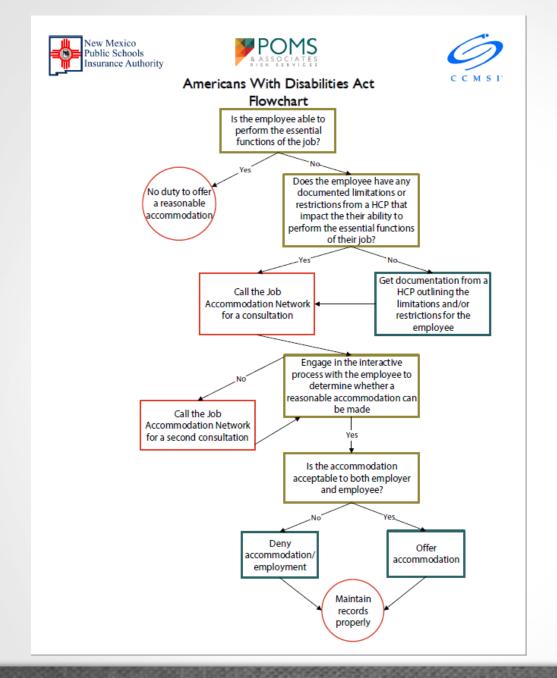




#### Family Medical Leave Act Flowchart









Jerry Mayo Workers' Compensation Claim Supervisor 505-837-8730

jmayo@ccmsi.com





# Minimize Your Driver Risk With Driver License Monitoring



Embark Safety's innovative technology monitors employees' Motor Vehicle Records (MVRs) continuously and notifies managers when new changes appear in a driver's record.

Our system links directly with state licensing agencies (DMVs) to monitor changes in driver licenses and find adverse actions that may expose an organization to liability and accident risk.

Effective July 2019, Embark Safety will be the new vendor for driving record information, retrieval and monitoring services for all NMPSIA members. Members will have access to a free account.



#### **Notifications may include:**

- Newly issued driver citations
- Speeding tickets
- Suspensions / Revocations
- o DUIs / DWIs
- o Driver license expiration
- CDL medical certificate expiration





Suspended drivers have a crash rate that is 14 times higher than other drivers. Companies are ultimately liable for employees' actions.



Loss of driving privileges due to accumulated convictions results in **unqualified drivers** 

operating on the roadways for longer without the company's knowledge.



**Safety** 

Driving is the most dangerous activity performed by employees. It only takes one employee with a suspended license to jeopardize the reputation of any company.

#### How it works



Initial driving record is processed for all drivers. System automatically scores all drivers using our MVR scoring criteria.



Drivers are enrolled into driver record monitoring with each state licensing agency (DMV).



System automatically sends email alert notifications to supervisors when new information shows up in a driver's record.

Questions? Give us a call 1-855-362-2758

### **Risk Services**

Be aware





## Risk Fund Cost Drivers Sexual Molestation/Inappropriate Touching Claims



Note: Recent claims paid in the amount of \$22.3 million not included in the graph because they predate the "10 year history" report parameters. Note: The incurred amount for the 2019-2020 policy year is immature.





### Gary Gregor - 114 years in prison after being convicted of raping and abusing girls at an Española and Santa Fe elementary schools

#### Behaviors first documented in 1994

Utah and Montana, accused of sexual misconduct with elementary-aged students. Termination in Utah stated he lacked professional judgment

#### To Santa Fe Public in 2000.

In 2004, an employee at the Museum of International Folk Art notified the district that a museum docent had seen Gregor exhibit inappropriate behavior with a student during a field trip.

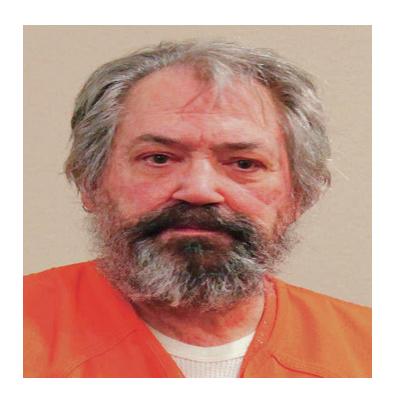
Investigator corroborated accusations of inappropriate physical contact between Gregor and his female students

Gregor resigned and was given a neutral recommendation by the district.

#### Hired by Española Public Schools for the 2004-05 school year.

A Fairview Elementary School parent reported Gregor to the Española Police Department in April 2009, saying daughter had been sexually abused by Gregor.

Claims exceed \$20.175 million







### What is coming. What is here

HB 128

Four prongs

**Application** 

Training and Mandatory Reporting

Data Base

Disclosure to other schools





#### What is coming. What is here

#### Title IX - effective August 14, 2020

- New terminology, policy and notice requirements
- Limitations on jurisdiction
- Optional burdens of proof; Preponderance vs. Clear and Convincing
- Revised Title IX Coordinator responsibilities
- Revised investigation procedures
- Expanded hearing rights options for K-12 hearings
- New rules for appeals
- Expanded training requirements and record keeping
- Due Process

#### **New Secretary of Education – may have changes**

