

**New Mexico Public Schools Insurance Authority  
Board of Directors Meeting Minutes**

**In Person:**

**Poms & Associates Insurance Brokers  
201 3<sup>rd</sup> Street NM, Ste. 1400  
Albuquerque, NM 87102**

**Virtual:**

<https://us02web.zoom.us/j/84408300040?pwd=WHh1Um5CczFlc0p5ZjVobUZjclhxZz09>

**Phone: +1 346 248 7799**

**Meeting ID: 844 0830 0040**

**Passcode: 895193**

**Thursday, December 7, 2023**

**1. Call to Order**

Mr. Al Park, President, called the NMPSIA Board Meeting to order at 9:06 a.m. on Thursday, December 7, 2023.

**2. Roll Call**

Ms. Martha Quintana called roll.

**Board Members Present:**

Al Park, President	In-Person
Chris Parrino, Vice President	In-Person
Trish Ruiz, Secretary	In-Person
Denise Balderas	Virtual
Vicki Chavez	Virtual
Tim Crone	In-Person
Bethany Jarrell	Virtual
Pauline Jaramillo	Virtual
K.T. Manis	In-Person
David Martinez Jr.	Virtual
Sammy Quintana	In-Person

**NMPSIA Staff Members Present:**

Patrick Sandoval, Executive Director	In-Person
Martha Quintana, Deputy Director	In-Person

Charlette Probst, Financial/HR Manager	In-Person
Maria Lugo, Chief Procurement Officer	In-Person
Marlene Vigil, Financial Specialist	Virtual
Claudette Roybal, Risk Program Coordinator	Virtual
Cyndi Archuleta, Benefits/Wellness Operations Manager	Virtual
Leslie Martinez, Benefits Analyst	Virtual

### **Audience Present**

Marsha Martinez	BAC Committee Member	Virtual
Lisa Guevara	BCBSNM	In-Person
Marlene Baca	BCBSNM	Virtual
Lisa Sullivan	BCBSNM	Virtual
Maureen Sergel	BCBSNM	In-Person
Samantha Mensay	BCBSNM	Virtual
Steve Vanetsky	CCMSI	In-Person
Jerry Mayo	CCMSI	In-Person
Rich Cangiolosi	CCMSI	In-Person
Louise Carpenter	CCMSI	Virtual
Cathy Fenner	Davis Vision	In-Person
Sam Garcia	Davis Vision	In-Person
Stephanie Garcia	Delta Dental	Virtual
Kathy Payanes	Erisa Administrative Services	In-Person
Amy Bonal	Erisa Administrative Services	Virtual
C.S. Hwa	Erisa Administrative Services	In-Person
Martin Esquivel	Esquivel & Howington	In-Person
Joseph Simon	Legislative Finance Committee	Virtual
Ellen Clark	PFM Asset Management	In-Person
Mallory Sampson	PFM Asset Management	In-Person
Julie Garcia	Poms & Associates	In-Person
Larry Vigil	Poms & Associates	In-Person
Rika Martinez	Poms & Associates	Virtual
Kevin McDonald	Poms & Associates	In-Person
Grant Banash	Poms & Associates	In-Person
Dave Poms	Poms & Associates	In-Person
Karen Mestas-Harris	Poms & Associates	Virtual
Tamie Pargas	Poms & Associates	Virtual
Steve Valdez	Presbyterian	In-Person
Benito Gonzales	RAC Committee Member	In-Person
Nura Patani	Segal	Virtual
Debbie Donaldson	Segal	In-Person
Sadhna Paralkar	Segal	Virtual
Andrea Vargas	The Standard	Virtual
Jennifer Oswald	The Standard	Virtual

Stephanie Anthony

United Concordia Dental

In-Person

**3. Introduction of Guests**

Mr. Patrick Sandoval, Executive Director of NMPSIA, introduced Ms. Debbie Donaldson and Ms. Sadhna Paralkar, Segal, Ms. Kathy Payanes and Mr. C.S. Hwa, ERISA Administrative Services, Mr. Rich Cangelosi with CCMSI, Ms. Ellen Clark and Ms. Mallory Sampson with PFM Asset Management, and Mr. Benito Gonzales, the newest RAC Member.

**4. Citizens to Address the Board (Five-Minute Limit)**

There were no citizens to address the Board.

**5. Approval of Agenda (Action Item)**

Mr. Sandoval requested the removal of item 9.A. Approval of Amendment to CVS Cost Saver Program and Rebate Guarantees.

**Motion:** C. Parrino

**Second:** T. Ruiz

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**6. Approval of November 2023 Minutes (Action Item)**

A motion was made to approve the November 2023 NMPSIA Board Meeting Minutes.

**Motion:** T. Ruiz

**Second:** C. Parrino

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

## **7. Administrative Matters**

### **7. A. Legislative Update**

Mr. Sandoval reported there was an LFC hearing on November 15, 2023. The presentation included the FY25 appropriation request and highlighted Risk and Benefit cost drivers. The hearing went well and the committee's questions focused on property valuation, brokerage services, compliance with House Bill 128 School Personnel Background and Training, historical benefit increases, current risk increases, and NMPSIA membership counts. The Health and Human Services Committee met on November 30; Ms. Kerry Armijo, Secretary Designate of the Healthcare Authority, presented on the Human Services Department transition to the Healthcare Authority Department. Some key points affecting NMPSIA were the executive order requesting that the Healthcare Authority, NMPSIA, and Retiree Healthcare Authority work together to develop a coordinated and comprehensive purchasing plan for healthcare benefits for public employees and retirees that can be implemented by July 1, 2025. Some proposed legislation that may come out requires the IBAC to make purchasing recommendations to the Secretary of the Healthcare Authority for final decision-making and requires the IBAC agencies to engage in joint contracting for health benefits effective July 1, 2025. Ms. Martha Quintana, Deputy Director of NMPSIA, added that proposed legislation may affect NMPSIA's compliance with the following changes and must be evaluated. NMPSIA's benefit plan structure may change, affecting copays, coinsurance deductibles, and out-of-pocket maximums. Both staff and the Board agreed that NMPSIA supports the initiative if the results benefit the members.

**7. B. Annual Retreat Discussion**

Mr. Sandoval reported that it is time to start discussing the location of the Annual Board Retreat. Last year, the location was Las Cruces and the year before it was held in Ruidoso. Mr. Sandoval asked for locations the Board would like staff to investigate and determine the best dates. Last year, the retreat dates were July 19 and 20. In 2022, the dates were July 20 and 21. Staff suggested July 17 and 18 or July 24 and 25 would work for 2024. Board members suggested locations of Tamaya, Taos, Red River, and Angel Fire.

**7. C. 2024 State and Local Government Benefits Association National Conference, April 21-24, 2024, Louisville, Kentucky (Action Item)**

Mr. Sandoval requested approval for out-of-state travel for staff and interested Board members to attend the 2024 State and Local Government Benefits Association National Conference (SALGBA) and if any Board members are interested, please email Ms. Maria Lugo or Mr. Sandoval.

A motion was made to approve out-of-state travel for the 2024 State and Local Government Benefits Association National Conference in Louisville, Kentucky on April 21-24, 2024.

**Motion:** T. Ruiz

**Second:** C. Parrino

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**7. D. Financial Disclosures**

Mr. Sandoval reminded all Board Members to complete their financial disclosure statements through the Secretary of State website. The deadline to have disclosures filed is January 31,

2024. Staff will be sending out a how-to guide. Any Board members who require assistance can contact Ms. Lugo or Ms. Charlette Probst. If there are issues with logging in, staff of the Secretary of State’s office may need to be contacted for assistance.

**8. Financial Matters**

**8. A. Financial Reports October 2023 (Action Item)**

Ms. Charlette Probst, Financial/HR Manager NMPSIA, presented the Statement of Revenues and Expenditures for the period ending October 31, 2023 for the Employee Benefits Fund. Ms. Probst reported revenue of \$30,787,071.91 and expenses of \$36,638,431.80, which resulted in a loss of \$5,851,359.89 for October. Year-to-date revenue was \$116,559,686.03, and expenses were \$130,150,773.73, resulting in a loss of \$13,591,087.70.

Ms. Probst presented the Statement of Revenues and Expenditures for the period ending October 31, 2023 for the Risk Fund. Ms. Probst reported revenue of \$8,285,579.61 and expenses of \$13,997,436.96, which resulted in a loss of \$5,711,857.35 for October. Year-to-date revenue was \$33,684,039.12 and expenses were \$45,806,013.49, resulting in a loss of \$12,121,974.37.

Ms. Probst presented the Statement of Revenues and Expenditures for the period ending October 31, 2023 for the Program Support Fund. Ms. Probst reported revenue of \$136,957.12 and expenses of \$168,071.46, which resulted in a loss of \$3,114.34 for October. Year-to-date revenue was \$547,844.12 and expenses were \$569,809.19, resulting in a loss of \$21,965.07.

Ms. Probst presented the Balance Sheet for the Agency for the period ending October 31, 2023. Program Support had total assets of \$949,323.02, total liabilities of \$276,624.49, and total fund equity of \$672,698.53. Employee Benefits had total assets of \$37,209,619.07, total liabilities of \$33,219,037.38, and total fund equity of \$3,990,578.69. Risk had total assets of \$162,203,481.22, total liabilities of \$162,970,308.66, and a total fund equity of negative \$766,827.44. The total combined fund equity for the agency was \$3,896,449.78.

A motion was made to approve the Financial Reports for October 2023 as presented.

**Motion:** T. Ruiz

**Second:** T. Crone

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes

Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**8. B. Pay as Billed Penalty Exemption (Action Item)**

Ms. Probst presented that NMPSIA is requesting that the late and not paid-as-billed penalties be waived retroactive to July 1, 2023 and recommended a permanent waiver.

A motion was made to approve the Pay as Billed Penalty Exemption as presented.

**Motion:** S. Quintana

**Second:** T. Ruiz

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**8. C. Request to Issue Request for Proposal for Investment Advisor Services (Action Item)**

Ms. Probst presented that NMPSIA staff is requesting approval to go out for an RFP for Investment Advisor Services. The current contract with PFM ends June 30, 2024. Staff would like to ensure that the RFP is released and a vendor is selected before July 1, 2024. Ms. Vicki Chavez will participate on the evaluation committee for this RFP.

A motion was made to approve the request to issue the Request for Proposal for Investment Advisor Services as presented.

**Motion:** C. Parrino

**Second:** T. Ruiz

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

#### **8. D. Investment Performance Review for the Quarter Ended September 30, 2023**

Ms. Ellen Clark, PFM Asset Management, introduced Ms. Mallory Sampson, who is taking over the NMPSIA account as Ms. Clark is retiring. The Board expressed their thanks and congratulations to Ms. Clark and welcomed Ms. Sampson. Ms. Clark reported that October was not a good month for the markets and the quarter was also not good. The quarter to date shows a negative 3% in Domestic Equity, International Equity, or Fixed Income. Based on the Russell 3,000 Index, as of September 30, 2023, the markets were up 12.4%. Through December 6, 2023 the markets are up 20% due to this increase the negative amounts on the report will be reversed to positive. Through September 30, 2023, there was a 5.3% positive return, which increased to 10.2% as of December 6, 2023. Also showing positive numbers for Fixed Income markets interest rates are at 5.25%-5.5%. The negative 3.2% on the quarter and negative 1.2% on the year to date, as of December 6, 2023 is showing positive 3.2%. Significant improvement in the markets on a year-to-date basis. Ms. Clark reported the macroeconomic factors influencing the market currently. The GDP growth is much higher than expected in 2023 and the third quarter GDP number was revised from 4.9% to 5.2%.

#### **9. Benefits Matters**



**9. A. Approval of Amendment to CVS Cost Saver Program and Rebate Guarantees (Action Item)**

This item was removed from the agenda.

**9. B. Approval of Domestic Partner Resolution- Questa Independent School District (Action Item)**

Ms. Cyndi Archuleta, Benefits/Wellness Operations Manager for NMPSIA, presented the Domestic Partner Resolution for Questa Independent Schools. Questa's governing board has adopted a resolution to offer health benefit coverage to domestic partners and domestic partners' children. Questa Independent Schools will contribute to the premium for any tier change created by adding the partner and the partner's children. NMPSIA staff is recommending approval of this petition. If approved, NMPSIA and Erisa staff will work with the school to get enrolled for the January 1, 2024 start date.

A motion was made to approve the Domestic Partner Resolution- Questa Independent School District.

**Motion:** C. Parrino

**Second:** S. Quintana

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**9. C. Stop Loss Report on Claims Reimbursement**

Ms. Debbie Donaldson, Segal, presented the Stop Loss Report on Claims Reimbursement. Ms. Donaldson presented the historical claim experience as requested at the November Board meeting. The historical experience for January 2017 through September 30, 2023 was provided. The loss ratio has varied over each of those historical years from 5% and 21% to 91%.

NMPSIA is currently experiencing some high-cost claims and the insurance does help protect the plan.

**9. D. Request to Issue RFP for Third-Party Administrative Services for Enrollment, Eligibility, and Billing (Action Item)**

Ms. Quintana presented the request to go out to RFP for TPA services. Currently, Erisa Administrative Services provides this service to NMPSIA and the current agreement ends on June 30, 2024.

A motion was made to approve the request to issue an RFP for Third-Party Administrative Services for Enrollment, Eligibility, and Billing.

**Motion:** D. Martinez Jr.

**Second:** S. Quintana

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**9. E. Approval of Stop Loss Renewal (Action Item)**

Ms. Donaldson presented the Best and Final Offers (BAFO) from the Stop Loss RFP done by Segal on behalf of NMPSIA. Two carriers presented a BAFO: the incumbent, which is Matrix, and Sun Life. For Matrix, there was an increase in the premium rate. The increase Matrix proposes is \$9.95 for a total annual premium of \$2,564,000. That is a 12.3% increase from the current cost. Sun Life also proposed a BAFO and their best and final was \$13.56 for a total premium of \$3,494,000. That is a 53% increase from the current cost.

A motion was made to approve the Stop Loss Renewal.

**Motion:** C. Parrino

**Second:** D. Balderas

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

#### **9. F. Approval of United Concordia Dental Contract Amendment (Action Item)**

Ms. Quintana presented an amendment for the renewal of the United Concordia Dental Contract. This will be effective January 1, 2024, through June 30, 2024. United Concordia has proposed a renewal fee of \$1.65 per member per month. Last year we paid \$1.25 per member per month.

A motion was made to approve the United Concordia Dental Contract Amendment.

**Motion:** C. Parrino

**Second:** S. Quintana

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes

David Martinez Jr.  
Sammy Quintana

Yes  
Yes

**Vote carried unanimously.**

### **9. G. SHAPE Report**

Ms. Debbie Donaldson presented the SHAPE Report. The plan had a trend of 8.9%, which represented a medical trend of 6% and a pharmacy trend of 9.5%. The 6% medical trend was lower than projected. Segal had projected a 6.5% trend for NMPSIA for medical which is below the Segal trend of 7.4%. The pharmacy trend of 9.5% was higher than anticipated. The projection was 9% and the Segal trend is at 9.8%. Concerning medical, a shift was seen across the country from inpatient to outpatient visits. When it's appropriate for the members, care is being done in outpatient facility services versus inpatient. This is what is driving NMPSIA's outpatient hospital costs. There was a 6.3% decrease. There is a continuous increase in Emergency Room visits, which went up 16.8%, and urgent care visits. Medical drugs went up 17.2%. Those are typically drugs in a medical setting. Typically, a lot of oncology and chemotherapy drugs. Office visits increased by 5.8%, partly driven by a 16% increase in behavioral health visits. The average cost per inpatient admission went down 9.1%. Diabetes is the major condition, and it represents 9.8% of membership. The prevalence and the spending for those members who have diabetes went up 7.9%. Some of that is associated with GLP-1 drugs. There has been an increase in preventative screenings for breast cancer, colorectal, and prostate cancer exams, and that is also contributing to the increase in the utilization of physician visits.

Ms. Donaldson reported that there has been a shift in the use of 90-day retail for pharmacies. The average cost per script has gone up for non-specialty, but the total number of scripts has gone down for non-specialty due to members getting 90-day fills. The average cost per prescription has gone up by 30.8%.

### **9. H. Presentation of Benefits Analyst Statistics**

Ms. Leslie Martinez, Benefits Analyst for NMPSIA, presented the Benefits Statistics for the first quarter of fiscal year 2024, July 1, 2023- September 30, 2023. NMPSIA received 251 inquiries, of which 188 were phone calls, 60 were website emails, and three were direct emails. 206 of these inquiries were resolved on the same day, 27 were resolved in two days, 13 were resolved in three days, and five were resolved in four days. 72 inquiries were resolved or directed to Erisa Administrative Services for eligibility verification, assistance with forms, assistance with the online portal, or questions regarding enrollment of dependents. 68 inquiries were resolved or directed to the employer for assistance in adding dependents or coverage, premium questions, changing address or questions on LTD or Life insurance, and 46 inquiries were resolved or directed to the carriers regarding ID cards, pharmacy denials, or verifying coverage, 33 inquiries were resolved in our office regarding training, exceptions, or questions regarding wellness and behavior health. Ms. Martinez also reported that 18

inquiries were resolved or directed to the New Mexico Retiree Health Care Authority (NMRHCA) regarding how to carry over insurance from NMPSIA to NMRHCA, premiums, and where to get paperwork. Nine inquiries regarding vehicle accidents and insurance coverage for buildings or leases were resolved or directed to Ms. Claudette Roybal. Three inquiries were resolved or directed to CCMSI regarding worker's compensation claims. One inquiry was resolved or directed to Medicare regarding turning 65 and lastly, one inquiry was resolved or directed to Albuquerque Public Schools regarding enrollment. Many of these inquiries were resolved with the members satisfied and grateful for the help and information they received promptly.

### **9. I. Open/Switch Enrollment Update**

Ms. Kathy Payanes, Erisa Administrative Services, presented the Open/Switch Enrollment update. Open and switch enrollment ran from October 1, 2023, through November 10, 2023, for an effective date of January 1, 2024. In close coordination with NMPSIA staff, open/switch tutorials were created and uploaded to the NMPSIA website. The following statistics are for everything received until 5:00 pm on Thursday, November 13, 2023.

Ms. Payanes reported that enrollment for medical was as follows:

- Blue Cross Blue Shield: The employee total was 384; for employees and dependents, the total was 782.
- Presbyterian: The employee total was 347; for employees and dependents, the total was 597.
- Cigna: The employee total was 17; for employees and dependents, the total was 33.

Ms. Payanes reported that enrollment for dental was as follows:

- United Concordia: The employee total was 176; for employees and dependents, the total was 377.
- Delta Dental: The employee total was 608; for employees and dependents, the total was 1,228.

Ms. Payanes reported that enrollment for Vision was as follows:

- Davis Vision: The employee total was 647; for employees and dependents, the total was 1,309.

Ms. Payanes reported that the switch enrollment for medical was as follows:

- Blue Cross: Employees gained 202, lost 160, for a net gain of 42.
- Cigna: Employees gained 16, lost 20, for a net loss of 4.
- Presbyterian: Employees gained 206, lost 160, for a net gain of 46.
- The total medical number of switch enrollments was 382.

Ms. Payanes reported that the switch enrollment Dental was as follows:

- Delta Dental: Employees gained 227, lost 85, for a net gain of 142.
- United Concordia: Employees gained 67, lost 209, for a net loss of 142.

- The total dental number of switch enrollments was 294.

Ms. Payanes stated that Erisa is accepting enrollment and change cards up until December 31, 2023.

## **9. J. Wellness Update**

Ms. Archuleta provided the Wellness update. There was a Wellness Ambassador meeting on November 15, 2023. Representation has increased in schools and charters to 63 representatives. This meeting was focused on educating ambassadors on the importance of creating a culture of wellness for NMPSIA members. The ambassadors were reminded of the tools available to them to help educate and promote wellness programs through their medical coverage, such as educational materials, webinars, cooking shows, and wellness coaching. The annual Walktober challenge ran from October 1 through October 31, 2023. 624 individuals registered, and 64 participated and completed full challenges. One ambassador recorded over a million steps during this walking challenge. NMPSIA feels this campaign was a success and plans to bring more in the future.

## **9. K. IBAC Update**

Ms. Archuleta noted that the IBAC met on November 8, 2023. Dr. Scott Conard, with Converging Health, presented to the committee and advised that the health program uses a whole-person risk score to produce data to guide plans on which members need to be engaged and connect plans to the appropriate resources or vendors. Mr. Conard emphasized that by adding this to our population, it would be adding about 90% of the plan spend related to chronic mental health conditions. Blue Cross Blue Shield held The Great American Smoke Out, which took place in November. Ms. Kaylei Jones, Benefits/Wellness Program Coordinator for NMPSIA, presented the Request for Information (RFI) for the Viability of Plan-Owned Medical Clinics. NMPSIA opened the RFI up to other IBAC partners to participate. Albuquerque Public Schools and NMRHCA have since provided NMPSIA with data related to their population and have expressed interest in participating in the RFI.

## **10. Risk Matters**

### **10. A. 2023 New Mexico Safe School Summit Update**

Mr. Sandoval briefly summarized the first annual New Mexico Safe School Summit. It was on November 13th, 14th & 15th and was held at the Santa Ana Star Casino and Hotel. Some of the speakers were Governor Michelle Grisham, Lieutenant Governor Howie Morales, U.S. Attorney Alex Uballez, Special Agent in Charge Raul Bujanda, FBI Deputy Director Paul Abbate. There were also trainings such as Rethinking Crisis Drills, Crisis Intervention, and Behavioral Threat Assessment presented by Poms and Associates. A Response Comparison Training Panel was also held by Deming staff which included Ms. Vicki Chavez. There were numerous other training courses. The hope is to make it an annual conference.

**10. B. Request to Issue Request for Proposal for Risk Fund Actuarial Analysis, Statement of Actuarial Opinion, Rate Certification for NMPSIA’s Self-Insured Workers’ Compensation Exposure and Audit Reporting (Action Item)**

Mr. Sandoval advised that staff requests approval to issue a Request for Proposal (RFP) for Risk Fund Actuarial Analysis, Statement of Actuarial Opinion, Rate Certification for NMPSIA’s Self-Insured Workers’ Compensation Exposure, and Audit Reporting. The current contract will end on June 30, 2024. Mr. Sammy Quintana and Ms. Trish Ruiz have volunteered to serve on the RFP committee. Mr. Benito Gonzalez has also acknowledged that he would serve on the committee. Any other Board members who would like to serve on the committee can reach out to Mr. Sandoval.

A motion was made to approve the request to Issue a Request for Proposal for Risk Fund Actuarial Analysis, Statement of Actuarial Opinion, Rate Certification for NMPSIA’s Self-Insured Workers’ Compensation Exposure and Audit Reporting.

**Motion:** T. Ruiz

**Second:** S. Quintana

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**10. C. TPA Reports**

**10. C. 1. Property and Liability Monthly Claims Report**

Mr. Steve Vanetsky, CCMSI, presented the liability and property numbers for October 2023. Liability had 404 open claims, which was 10 more than the month before, 49 new claims were

opened, which was 14 more than the month before, and 41 claims were closed, which was 8 more than the month before.

Mr. Vanetsky reported that on the property side, there were 136 open claims, which was 19 more than the month before, 30 new claims were received, which was 13 more than the month before, and 15 claims were closed, which is 10 more than the month before. Overall, there were 540 open claims combined between property and liability which represented 29 more claims than the month before.

#### **10. C. 2 Property and Liability Large Losses**

Mr. Vanetsky advised there were no new large losses to report.

#### **10. C. 3. Workers' Compensation Monthly Claims Report**

Mr. Jerry Mayo, CCMSI, reported on the Workers' Compensation monthly claims report for October 2023. There were 1,051 claims open, which is 74 more than the period before, and 41 claims reopened, which is 6 more than the period before. There were 284 new claims, 7 less than the period before, and 251 closed claims, 28 more than the period before. Reserves were at \$14,166,358.01 which is a little over \$44,000 more than the period before. Payments were \$49,256,175.64 which is just a little over \$559,000 more than the period before.

#### **10. C. 4. Workers' Compensation Large Losses**

Mr. Mayo advised that there was one large loss to report down south. A person slipped and fell by an ice machine and fractured their patella. The surgery is what brought up the cost. The total reserve increase was \$91,000.00.

#### **10. D. Workers' Compensation Statistics**

Mr. Rich Cangiolosi, CCMSI, presented the Workers' Compensation Statistics Annual Report, the comparison of NMPSIA to all the other governmental entities. In 2023, NMPSIA is still the lowest of all the other entities. NMPSIA has maintained under \$10,000 per claim since 2013. Mr. Cangiolosi advised that maintaining the average is attributed to getting people back to work and controlling medical costs. The concern for the next couple of years is the lack of physicians and specialists in the state. This may result in routine procedures being sent out of state. Mr. Cangiolosi provided an example of his sister, who had to be sent out of state for what should have been a 20-minute routine procedure.

Mr. Cangiolosi presented the indemnity claims which are higher dollar claims. NMPSIA has maintained a lower rate than all the other governmental entities. By comparison, over the past 5 years, the amount of claims has reduced despite the total cost of the claims increasing. Lastly, Mr. Cangiolosi reported that NMPSIA is rebounding from COVID-19.



In 2019-2020, NMPISA had a total of 1,175 claims, with a total incurred of \$7.2 million. The next year, 2020-2021, 694 claims with \$6 million dollars in reserves. In 2021-2022, 1,152 claims and \$8.5 million dollars in reserve. Mr. Cangioli advised that CCMSI will provide information to the Board on what goes into the claims process from the TPA side at the next Board meeting.

#### **10. E. Anonymous Reporting Update**

Ms. Julie Garcia, Poms and Associates, presented the Anonymous Reporting Update. The latest statistics for STOPit are as follows. There are 115,265 potential subscribers and 1,400 new activations. The average number of days to close a claim is three days. Ms. Garcia advised that there is currently no separation for sexual misconduct by perpetrator or location where abuse occurred. This is currently being worked out with the vendor to provide more accurate statistics. Currently, bullying is the most reported incident which is a concern because it is one of the biggest indicators of school violence.

#### **10. F. Loss Prevention Update**

Mr. Larry Vigil, Poms and Associates, presented the monthly Loss Prevention Abatement report for October 2023. In October, Poms and Associates followed up on 149 total recommendations; 2 of those were capital, 147 were non-capital, and there were no corrections made for the capital recommendations and 104 corrections made on the non-capital. The total abatement for October is 70.75%. At the next meeting, Mr. Vigil will present year-to-date numbers.

Ms. Julie Garcia added that Poms and Associates staff have been attending conferences, including the School Board Association, Association of School Business Officials, the School Safety Summit, and advising on upcoming policies, including changes in the Title IX Policies.

#### **11. General Discussion**

The members of the Board discussed how the current school year has been flying by. Mr. Crone advised the Board that Ms. Barbra Armijo of PED recently passed away.

#### **12. Next Meeting Date and Location Thursday, February 8, 2024, Poms and Associates 201 3<sup>rd</sup> Street, Suite 1400 Albuquerque, NM 87102, and Virtual option (Action Item)**

A motion was made to approve the next meeting date and location.

**Motion:** S. Quintana

**Second:** T. Ruiz

A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

### **13. Adjournment (Action Item)**

A motion was made to adjourn at 10:54 a.m.

**Motion:** S. Quintana

**Second:** C. Parrino

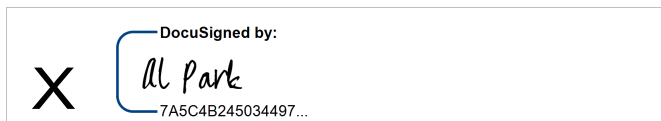
A roll call vote was taken.

Ms. Martha Quintana called roll.

Al Park, President	Yes
Chris Parrino, Vice-President	Yes
Trish Ruiz, Secretary	Yes
Denise Balderas	Yes
Vicki Chavez	Yes
Tim Crone	Yes
Pauline Jaramillo	Yes
Bethany Jarrell	Yes
K.T. Manis	Yes
David Martinez Jr.	Yes
Sammy Quintana	Yes

**Vote carried unanimously.**

**Approved:**

A rectangular box containing a large 'X' on the left, a blue bracket on the right, and the text 'DocuSigned by: Alfred Park' and a long alphanumeric string '7A5C4B245034497...' below the signature.

Mr. Alfred Park  
Board President