

Questions and Answers RFP# 342-2023-12 Workers' Compensation Third Party Dedicated Claims Administration Services

1. Is NMPSIA looking for a dedicated manager and support staff such as claims assistants or account manager in addition to dedicated supervisor(s) and adjusting staff?

Answer: Supervisors, claim adjusters and claim assistants need to be dedicated to NMPSIA, but the Account Manager/Manager can be part-time.

2. Please confirm we can reuse the forms and references that were previously submitted with the exception of the cost form?

Answer: Please review the RFP and treat this as a new submission/proposal since there are revised due dates and a new RFP number. To answer your question on the cost form, as we stated in the cover letter, the costs you are quoting needs to be reflective of a NMPSIA Dedicated Unit.