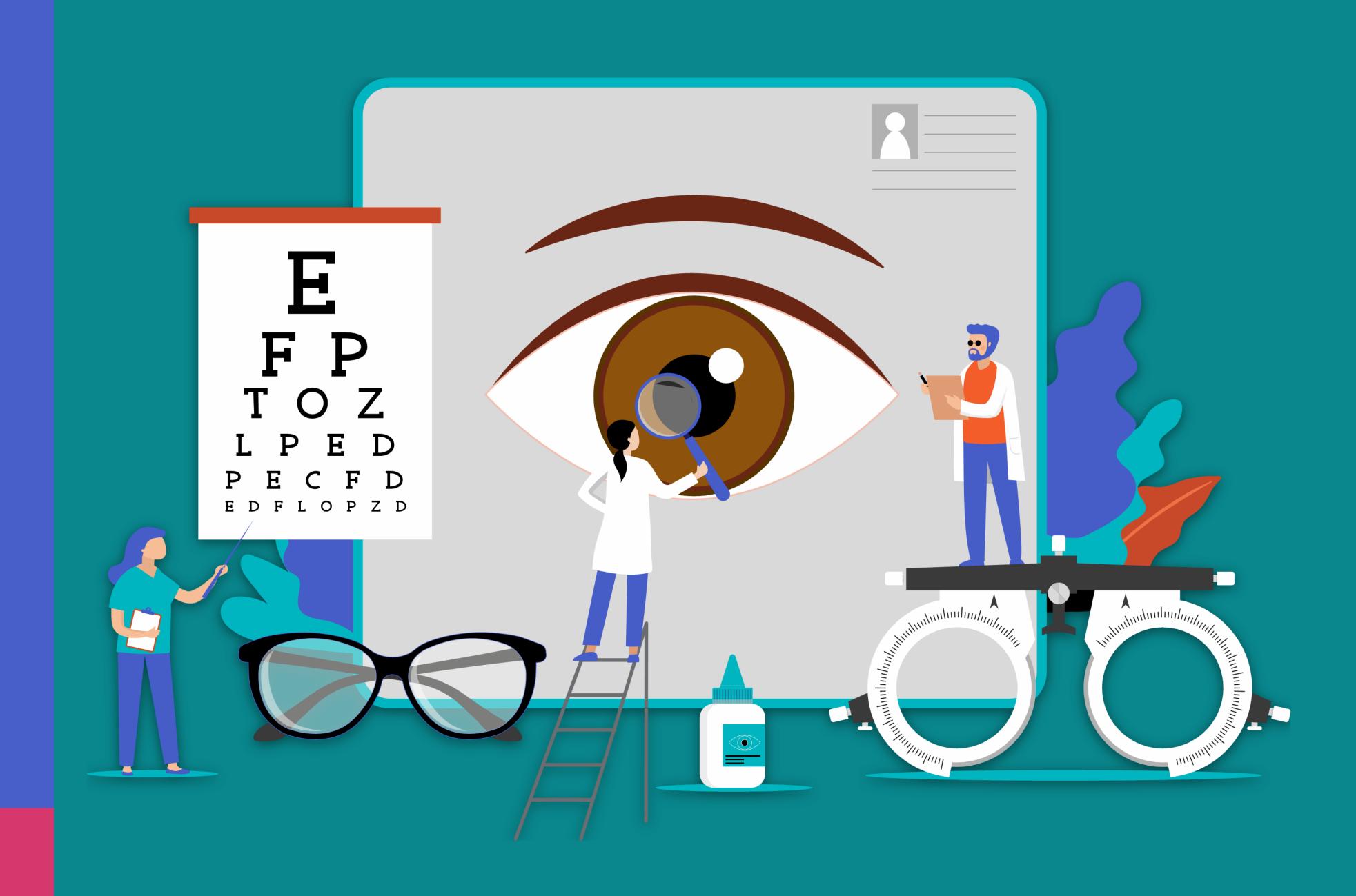


## Open Enrollment Benefits for NMPSIA



## Exams and Eyeglass Lenses

| Benefit Type  | In-Network Coverage                   | Out-of-Network Reimbursement   | Frequency       |
|---|---------------------------------------|--|-----------------|
| Eye examination (one per frequency)  Comprehensive exam of visual functions and prescriptive corrective eyewear | Covered after a<br>\$10 copay         | Covered up to<br>\$35 allowance  | Every 12 months |
| Standard corrective lenses  • Single vision  • Lined bifocal  • Lined trifocal  • Lenticular                    | Covered after materials<br>\$15 copay | Covered up to:<br>\$25 allowance<br>\$40 allowance<br>\$55 allowance<br>\$80 allowance |                 |



## Eyeglass Frames

| Benefit Type   | In-Network Coverage  | Out-of-Network<br>Reimbursement  | Frequency       |
|--|--|----------------------------------|-----------------|
| Covered-in-full frames   | Any Fashion, Designer or Premium tier frame from the Davis Vision Exclusive Collection (retail value, up to \$195) | -                                |                 |
| Frame allowance •20% off the balance when a frame choice exceeds the allowance. Available from all in-network providers. | Covered up to:<br>\$100 allowance  | Covered up to:<br>\$35 allowance | Every 24 months |
| Visionworks frame allowance  | Covered up to<br>\$150 allowance from a Visionworks<br>location  | <u>-</u>                         |                 |



## Contact Lenses

| Benefit Type                                  | In-Network Coverage   | Out-of-Network Reimbursement         | Frequency       |
|---|---|--------------------------------------|-----------------|
| Fitting and evaluation (Exclusive Collection) | Covered-in-full   |                                      |                 |
| Exclusive Collection contacts                 | Covered-in-full, up to:<br>2 boxes / multi-packs<br>4 boxes / multi-packs | -                                    |                 |
| Fitting and evaluation (Non-Collection)       | Standard and premium: 15% discount  |                                      | Every 12 months |
| Contact lens allowance                        | Covered up to:<br>\$110 allowance   | Reimbursed up to:<br>\$110 allowance |                 |
| Medically necessary                           | Covered-in-full (with prior approval)                                     | Covered up to:<br>\$210 allowance    |                 |



## Additional Benefits and Discounts

| Benefit Type                                   | Details   |
|--|---|
| Additional discounts on glasses and sunglasses | 50% off additional pairs of eyeglasses and sunglasses at Visionworks and 30% off at other participating providers on the same transaction. Otherwise, 20% off the provider's usual and customary rate may be available. Contact lenses may be available at a 10% discount.  |
| Laser vision correction (LASIK)                | Savings of 20% - 35% off the national average price of traditional LASIK are available at over 800 locations across our nationwide network of laser vision correction providers.  |
| Hearing aid discounts                          | A National Hearing Network of hearing care professionals, featuring Your Hearing Network, offers Devis Vision members discounts on services, hearing aids and accessories. These discounts should be verified prior to service.   |
| Breakage warranty                              | All eyeglasses come with a breakage warranty for repair or replacement of the frame and/or lenses for a period of one year from the date of delivery. The one-year breakage warranty applies to all plan-covered eyeglasses (i.e., all spectacle lenses, Davis Vision Exclusive Collection frames and national retailer frames, where our Exclusive Collection is not displayed). Warranty does not apply to Glasses.com. |



## Lens Upgrades and Coatings

| Benefit Type  | In-Network Coverage         | Out-of-Network<br>Reimbursement | Frequency       |
|---|-----------------------------|---------------------------------|-----------------|
| Tinting of plastic lenses                                       | Covered                     |                                 |                 |
| Scratch-resistant coating (standard / premium)                  | Covered / \$30              |                                 |                 |
| Polycarbonate lenses (adults / children)                        | \$30 / covered              |                                 |                 |
| Ultraviolet coating   | \$12                        |                                 |                 |
| Anti-reflective coating (standard / premium / ultra / ultimate) | \$35 / \$48 / \$60 / \$85   |                                 |                 |
| Progressive lenses (standard / premium / ultra / ultimate)      | \$50 / \$90 / \$140 / \$175 | -                               | Every 12 months |
| Digital single vision lenses                                    | \$30                        |                                 |                 |
| Blue light filtering  | \$15                        |                                 |                 |
| Polarized lenses  | \$75                        |                                 |                 |
| Plastic photochromic lenses                                     | \$65                        |                                 |                 |
| Scratch protection plan (single vision / multifocal lenses)     | \$20 / \$40                 |                                 |                 |



## **Enhanced Out-of-Network Benefits**

As we continue our efforts to develop in-network option in the Hobbs and Alamogordo, NM areas, we'll continue to make it as easy as possible for members in that area to receive care at the best value possible.

Impacted members who can't or prefer not to travel to an in-network eye care professional can take advantage of enhanced out-of-network allowances as outlined in the table below.

| Benefit Type               | Out-of-Network Coverage |
|----------------------------|-------------------------|
| Exam                       | \$110                   |
| Frame                      | \$130                   |
| Single vision              | \$70                    |
| Bifocal                    | \$105                   |
| Trifocal                   | \$145                   |
| Lenticular                 | \$180                   |
| Elective contacts          | \$110                   |
| Visually required contacts | \$1,000                 |

## ZIP codes impacted by the enhancement

- 88114
- 88213
- 88231
- 88240
- 88241
- 88242
- 88244
- 88252
- 88260
- 88262
- 88264
- 88265
- 88267
- 88310
- 88311



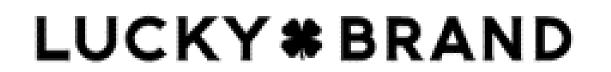
## Davis Vision Exclusive Collection

## Covered Frames for the Whole Family

Here's what members get with the Exclusive Collection of Frames:

- Fully-covered frames available
- One-year warranty on broken eyewear (frames or lenses)
- Available at nearly 9,000 independent eye care professional offices nationwide
- Functional and classic designs for all ages



















## Covered Contact Lenses for Members

Available to members in lieu of eyeglasses

Plans allow for freedom of choice from a variety of contact lens brands

1-day Acuvue® Moist®

Acuvue® 2

Acuvue ® Oasys®

Biofinity<sup>®</sup>

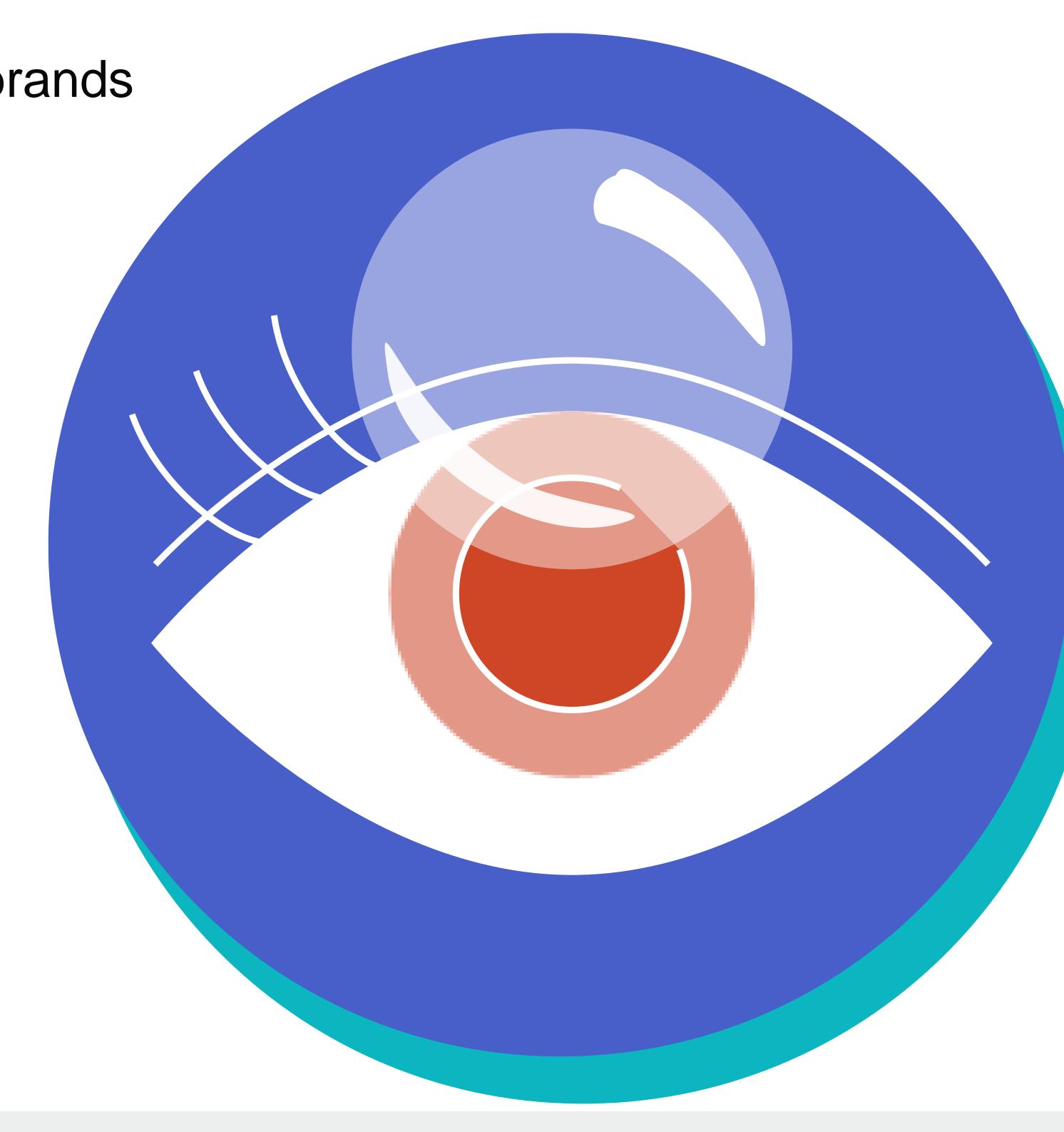
Biofinity® Toric

Clearsight<sup>™</sup> 1-day

Frequency® Aspheric

Acuvue® Oasys® for Astigmatism

Acuvue® Oasys® for Presbyopia





## Creating and Accessing Your Member Account

Our website gives you quick access to your vision benefits information. Member account information is shared by all covered family dependents. Your member account includes useful tools allowing you to access your member ID card, find in-network eye care professionals, and view your list of benefits.

## Step 1

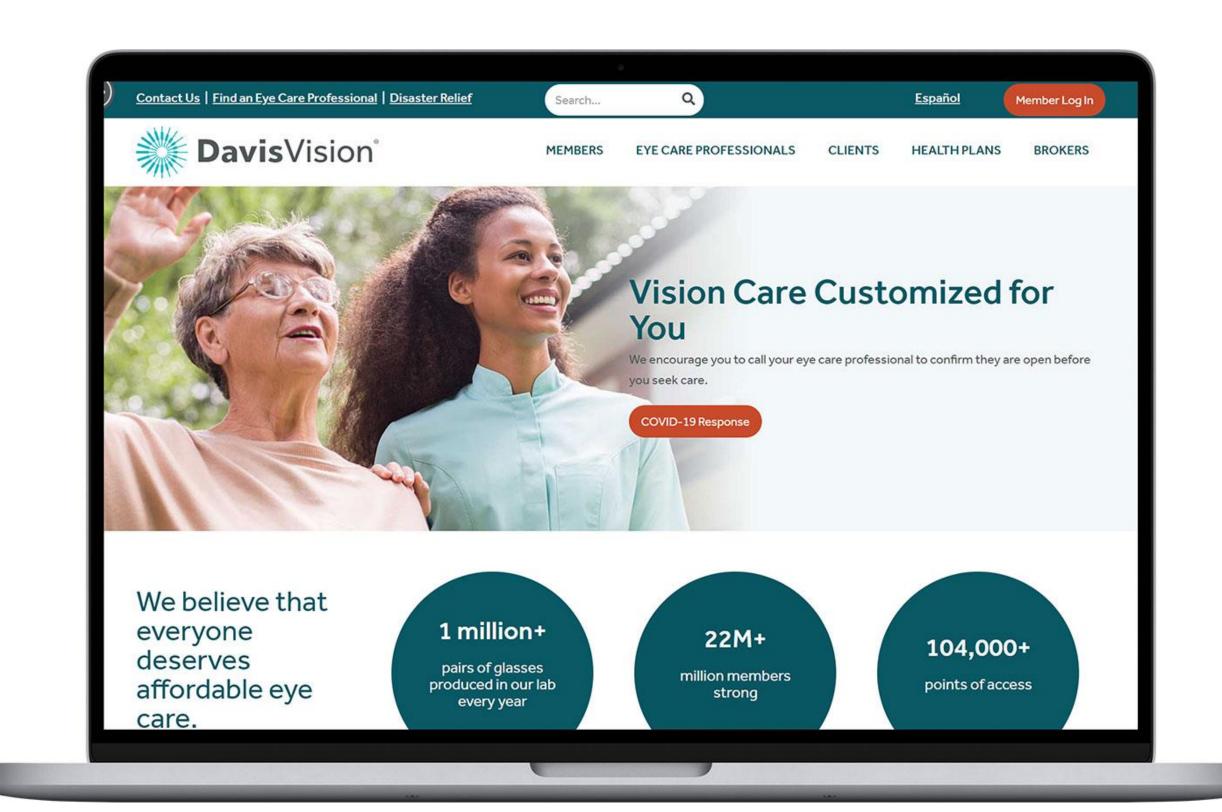
From any page on **davisvision.com**, select "Member log in" from the navigation.

## Step 2

If you have already set up your account, enter your username and password. Otherwise, click "Register new account."

## Step 3

From the member registration page, the primary policy holder can set up an account with their own username and password and have immediate access to the secure member area of the website.



## Have Questions?

## We Have Answers!

## Join Us Online

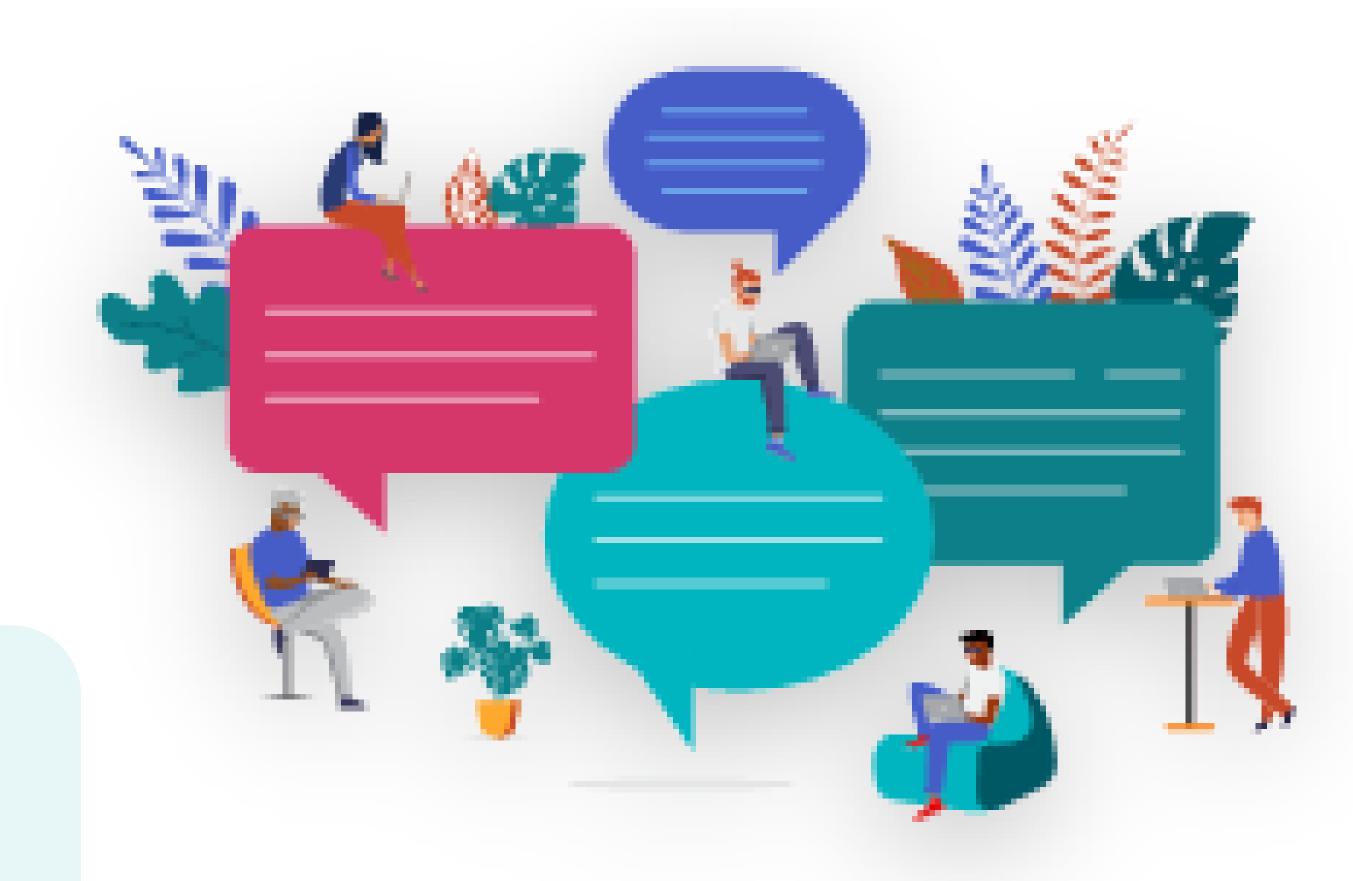
## Visit: davisvision.com/members Use your client code: 2561

- Benefit summaries
- Eye care professional locator
- Explore the Exclusive Collection of frames
- Brief educational videos
- Frame try-on tool

## Give Us a Call

## Call: 1 (800) 999-5431 Use your client code: 2561

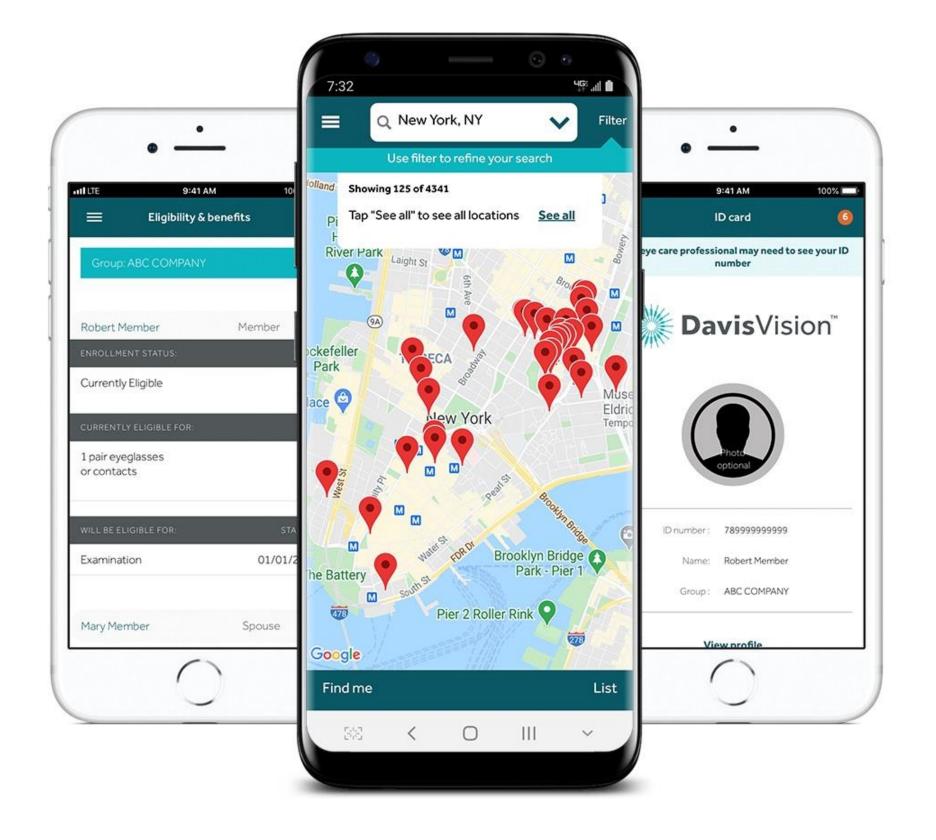
- Live U.S.-based support (MT):
  - Monday Friday 6 a.m. 9 p.m.
  - Saturday 7 a.m. 2 p.m.
  - Sunday 10 a.m. 2 p.m.
- Automated service available 24/7





## Full-Featured Mobile App and Portals

| App Feature*                            | Davis Vision | National Carrier 1 | National Carrier 2 |
|---|--------------|--------------------|--------------------|
| Member ID card                          |              |                    |                    |
| Benefit description and eligibility     |              |                    |                    |
| In-network eye care professional finder |              |                    |                    |
| Tools for mobile use                    |              |                    |                    |
| Available for iOS and Android           |              |                    |                    |
| Eye care professional search filters    |              |                    |                    |
| Integrated maps and directions          |              |                    |                    |
| LASIK professional finder               |              |                    |                    |
| Out-of-network claim submission         |              |                    |                    |
| Vision health resources                 |              |                    |                    |
| Simple user interface and navigation    |              |                    |                    |
| Badge alerts                            |              |                    |                    |
| Fingerprint login                       |              |                    |                    |





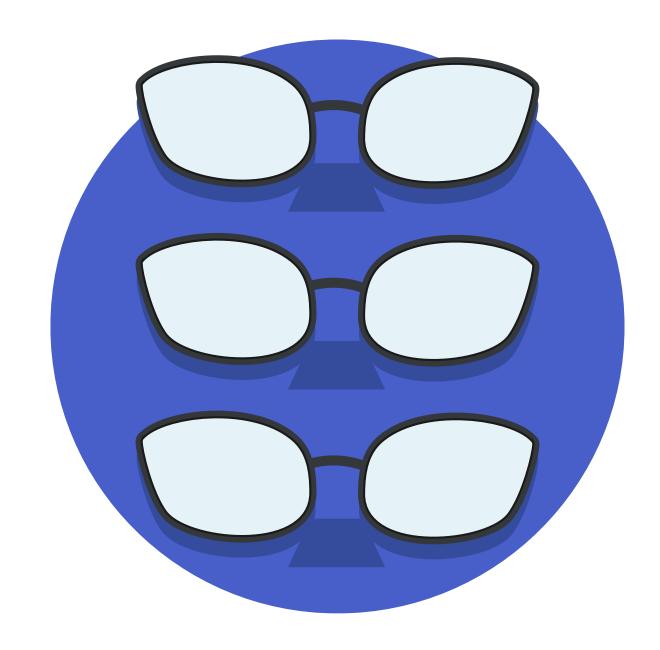


Members can also access their account online.



## **Eyewear Options for the Whole Family\***

## Quality Vision Care at Cost-Effective Prices



With the Exclusive Collection of frames, members can receive fully-covered frames of up to \$195 in value.



Members can also have a \$100 allowance toward an ECP-supplied frame.



If shopping at Visionworks, members can receive a larger frame allowance of \$150 versus \$100.



Members can buy eyewear online from Befitting.com, Glasses.com, Visionworks.com, and 1-800 Contacts.

\*Actual costs and benefits may vary with plan design. Example is for illustrative purposes only.



## Online Retailers

## Bringing an Online Retail Experience and a Wide Product Selection

## 1800 contacts®

1-800 Contacts is one of the most recognized online contact lens retailers in the industry. They have an established reputation for their customer service.

## befitting

Befitting.com has artificial intelligence-driven tools to find the perfect pair of eyeglasses with personalized, curated recommendations. Shop for single and progressive lenses, prescription sunglasses, and advanced blue light blocking lenses. Free shipping and returns are also included.

## GLASSES.COM

Glasses.com is one of the most trusted online stores for popular eyewear brands, including prescription glasses and sunglasses.



Look up your benefits and see the savings on thousands of different frames and contact lenses as you shop.



## Network

## Balanced Network of Independent Eye Care Professionals, and Top Eyewear Retailers

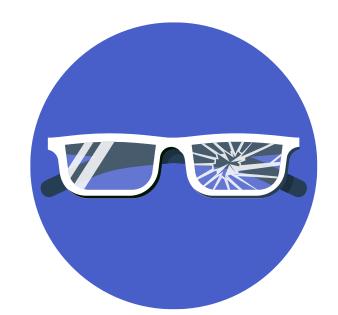
Here's a list of New Mexico Counties and the number of in-network providers in each.

| County     | Providers |
|------------|-----------|
| Bernalillo | 268       |
| Chaves     | 26        |
| Colfax     | 4         |
| Curry      | 8         |
| Dona Ana   | 27        |
| Eddy       | 4         |
| Grant      | 4         |
| Lea        | 1         |
| Lincoln    | 4         |
| Los Alamos | 14        |
| Luna       | 4         |
| McKinley   | 10        |

| County     | Providers |
|------------|-----------|
| Otero      | 4         |
| Quay       | 3         |
| Rio Arriba | 6         |
| Roosevelt  | 1         |
| San Juan   | 44        |
| San Miguel | 2         |
| Sandoval   | 35        |
| Santa Fe   | 90        |
| Socorro    | 2         |
| Taos       | 8         |
| Union      | 2         |
| Valencia   | 14        |



## Wrapping It All Up



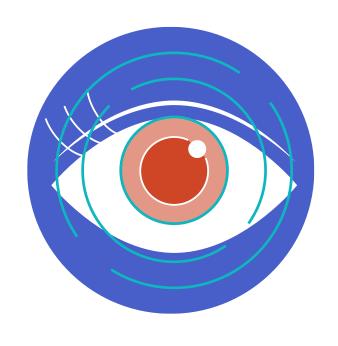
Accidents happen, and we have them covered. All glasses covered by a plan come with a free one-year breakage warranty.



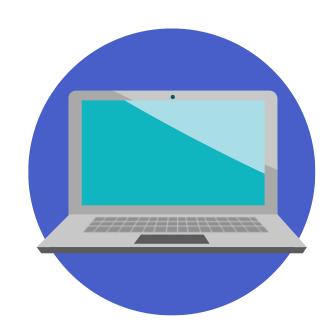
Save on hearing aids, warranties and batteries with special discounts from Your Hearing Network.



50% off 2<sup>nd</sup> pair of glasses at Visionworks, 30% off 2<sup>nd</sup> pair at another in-network location or an enhanced Visionworks allowance<sup>1</sup>.



Get discounted LASIK procedures through QualSight and discounted hearing aids through Your Hearing Network.



Order eyewear from the comfort of anywhere with online retailers including Glasses.com, 1-800 Contacts, and Visionworks.

## **Member Support Options**

## Online

Website: davisvision.com/member

Client code: 2561

### Phone

Number: 1 (800) 999-5431

Client code: 2561

## **Online Features**

- Benefit summaries
- Eye care professional locator
- Explore the Exclusive Collection of frames
- Brief educational videos
- Frame try-on tool

## **Hours of Operation**

- Live U.S.-based support (Mountain Time):
  - Monday Friday 6 a.m. 9 p.m.
  - Saturday 7 a.m. 2 p.m.
  - Sunday 10 a.m. 2 p.m.
- Automated service available 24/7



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